

331483-2026 - Result

Ireland – Software supply services – Cloud SaaS Survey Software

OJ S 93/2026 15/05/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Department of Justice Home Affairs and Migration

Email: cpu@justice.ie

Legal type of the buyer: Central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Cloud SaaS Survey Software

Description: The Department requires a self-service Cloud SaaS survey solution that will provide a modern, online, accessible, feature rich survey platform that will serve it in carrying out its functions.

Procedure identifier: dcd6e8f8-a9d3-4977-a0fe-a3a0758202be

Previous notice: fc3be168-e502-446d-a1fe-892ce8ebdda0-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72260000 Software-related services, 48000000 Software package and information systems, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 79310000 Market research services, 79315000 Social research services, 79311400 Economic research services, 73000000 Research and development services and related consultancy services, 73110000 Research services, 73300000 Design and execution of research and development, 73400000 Research and Development services on security and defence materials, 48219000 Miscellaneous networking software package, 48222000 Web server software package, 79300000 Market and economic research; polling and statistics, 72212100 Industry specific software development services, 79311100 Survey design services, 48463000 Statistical software package, 72212463 Statistical software development services, 79330000 Statistical services, 72212000 Programming services of application software, 72261000 Software support services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 500 000,00 EUR

Maximum value of the framework agreement: 500 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Cloud SaaS Survey Software

Description: The Department requires a self-service Cloud SaaS survey solution that will provide a modern, online, accessible, feature rich survey platform that will serve it in carrying out its functions.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72260000 Software-related services, 48000000 Software package and information systems, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 79310000 Market research services, 79315000 Social research services, 79311400 Economic research services, 73000000 Research and development services and related consultancy services, 73110000 Research services, 73300000 Design and execution of research and development, 73400000 Research and Development services on security and defence materials, 48219000 Miscellaneous networking software package, 48222000 Web server software package, 79300000 Market and economic research; polling and statistics, 72212100 Industry specific software development services, 79311100 Survey design services, 48463000 Statistical software package, 72212463 Statistical software development services, 79330000 Statistical services, 72212000 Programming services of application software, 72261000 Software support services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 500 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Consideration of environmental sustainability award criteria

Approach to reducing environmental impacts: Other

Green Procurement Criteria: National Green Public Procurement criteria

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Cost @ 30%
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 30
Criterion:
Type: Quality
Description: Quality @ 70%
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 70

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Department of Justice
Home Affairs and Migration

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Maximum value of the framework agreements in this notice: 500 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 500 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: SmartSurvey Limited

Tender:

Tender identifier: 000143839

Identifier of lot or group of lots: LOT-0001

Value of the tender: 500 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 440312

Date of the conclusion of the contract: 20/01/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: Department of Justice Home Affairs and Migration

Registration number: Department of Justice

Postal address: 51 St Stephen's Green
Town: Dublin
Postcode: D02 HK52
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: cpu@justice.ie
Telephone: 016028202
Internet address: <https://www.gov.ie/en/organisation/departement-of-justice/>
Buyer profile: <https://www.gov.ie/en/organisation/departement-of-justice/>

Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: SmartSurvey Limited
Size of the economic operator: Micro, small, or medium
Registration number: SmartSurvey Limited
Town: Gloucestershire
Postcode: Basepoint Business Centre, Oakfield Clos Tewkesbury Business Park
TEWKESBURY Gloucestershire
Country: United Kingdom
Contact point: Gloucestershire
Email: mo@smartsurvey.co.uk

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

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