

332149-2026 - Result

Spain – Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment – Servicio de activación de los sistemas audiovisuales y apoyo a la gestión de los sistemas de comunicaciones de la Dirección General de Protección Civil y Emergencias.

OJ S 93/2026 15/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Dirección General de Protección Civil y Emergencias

Email: geseconomica@proteccioncivil.es

Legal type of the buyer: Central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Servicio de activación de los sistemas audiovisuales y apoyo a la gestión de los sistemas de comunicaciones de la Dirección General de Protección Civil y Emergencias.

Description: El servicio de activación de los sistemas audiovisuales y de apoyo a la gestión de las comunicaciones de la DGPCCE se desarrolla pormenorizadamente en los apartados 1 y 2 del PPT. Implica la activación, monitorización y desactivación del equipamiento en las diferentes salas de la Dirección General, en modalidad 24x7, así como el apoyo a la gestión de los sistemas de comunicaciones y sus equipos operativos, entre ellos, terminales de telefonía, radiocomunicaciones y avisos a la población.

Procedure identifier: ac4fb503-e1e8-4a2c-9244-469f73440ac4

Previous notice: 0d528276-99a4-4073-b5e2-45c1c127f65a-01

Internal identifier: 25A007

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50330000 Maintenance services of telecommunications equipment, 50331000 Repair and maintenance services of telecommunications lines, 50333000 Maintenance services of radio-communications equipment, 50333100 Repair and maintenance services of radio transmitters, 50340000 Repair and maintenance services of audio-visual and optical equipment, 50342000 Repair and maintenance services of audio equipment, 50532000 Repair and maintenance services of electrical machinery, apparatus and associated equipment

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de activación de los sistemas audiovisuales y apoyo a la gestión de los sistemas de comunicaciones de la Dirección General de Protección Civil y Emergencias.

Description: El servicio de activación de los sistemas audiovisuales y de apoyo a la gestión de las comunicaciones de la DGPCE se desarrolla pormenorizadamente en los apartados 1 y 2 del PPT. Implica la activación, monitorización y desactivación del equipamiento en las diferentes salas de la Dirección General, en modalidad 24x7, así como el apoyo a la gestión de los sistemas de comunicaciones y sus equipos operativos, entre ellos, terminales de telefonía, radiocomunicaciones y avisos a la población.

Internal identifier: 25A007

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50330000 Maintenance services of telecommunications equipment, 50331000 Repair and maintenance services of telecommunications lines, 50333000 Maintenance services of radio-communications equipment, 50333100 Repair and maintenance services of radio transmitters, 50340000 Repair and maintenance services of audio-visual and optical equipment, 50342000 Repair and maintenance services of audio equipment, 50532000 Repair and maintenance services of electrical machinery, apparatus and associated equipment

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Ampliación del numero de activaciones del servicio fuera del horario de oficina.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price

Description: Precio de la oferta.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Information about review deadlines: 15 días hábiles a partir del día siguiente a la notificación de la resolución de adjudicación

Organisation providing more information on the review procedures: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

6. Results

Value of all contracts awarded in this notice: 163 637,15 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: BIENVENIDO GIL S.L.

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 163 637,15 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 25A007

Date on which the winner was chosen: 16/04/2026

Date of the conclusion of the contract: 12/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

Range of tenders:

Value of the lowest admissible tender: 126 410,10 EUR

Value of the highest admissible tender: 213 980,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Dirección General de Protección Civil y Emergencias

Registration number: 10000160000112

Registration number: S2816016F

Town: Madrid

Postcode: 28002

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Dirección General de Protección Civil y Emergencias

Email: geseconomica@proteccioncivil.es

Telephone: 915373100

Fax: 915628926

Internet address: <http://www.proteccioncivil.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=p0%2BXpWGsaDo%3D>

Other contact points:

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tribunal_recursos.contratos@hacienda.gob.es

Telephone: +34 913491451

Other contact points:

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tribunal_recursos.contratos@hacienda.gob.es

Telephone: +34 913491451

Fax: +34 913491441

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: BIENVENIDO GIL S.L.

Size of the economic operator: Large

Registration number: B50001874

Town: Zaragoza

Postcode: 50015

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

Email: comercial@bglaudiovisual.com

Telephone: +34 913717569

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain
Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 95b2cfb5-82fa-4917-8efb-9e1070d3fc7a - 01

Form type: Result

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