

United Kingdom-Stanmore: Patient-administration system

OJ S 183/2015 22/09/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Royal National Orthopaedic Hospital NHS Trust

Postal address: Brockley Hill

Town: Stanmore

Postal code: HA7 4LP

Country: United Kingdom

For the attention of: Ms Nuntima Lloyd

E-mail: nuntima.lloyd@rnoh.nhs.uk

Telephone: +44 2083853004

Internet address(es):General address of the contracting authority: <http://www.rnoh.nhs.uk>**Additional information can be obtained from:**

Official name: Royal National Orthopaedic Hospital NHS Trust

Postal address: Brockley Hill

Town: Stanmore

Postal code: HA7 4LP

Country: United Kingdom

For the attention of: Ms Nuntima Lloyd

E-mail: nuntima.lloyd@rnoh.nhs.uk

Telephone: +44 2083853004

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Royal National Orthopaedic Hospital NHS Trust

Postal address: Brockley Hill

Town: Stanmore

Postal code: HA7 4LP

Country: United Kingdom

For the attention of: Ms Nuntima Lloyd

E-mail: nuntima.lloyd@rnoh.nhs.uk

Telephone: +44 2083853004

Tenders or requests to participate must be submitted: Official name: Royal National Orthopaedic Hospital NHS Trust

Postal address: Brockley Hill

Town: Stanmore

Postal code: HA7 4LP

Country: United Kingdom

For the attention of: Ms Nuntima Lloyd

E-mail: nuntima.lloyd@rnoh.nhs.uk

Telephone: +44 2083853004

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Support Services for Silverlink PAS system.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The Royal National Orthopaedic Hospital NHS Trust is looking for a contractor to provide support services for the Trust's Silverlink Patient Administration System (PAS). There is no desire to rip and replace the current system as it remains fit for purpose in term of functionality and is well embedded within the organisation. The aim is to review and renew the support services currently provided and maintain value for money.

II.1.6. CPV code(s)

48814200 Patient-administration system, 48814400 Clinical information system

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The Royal National Orthopaedic Hospital NHS Trust is looking for a contractor to provide support services for the Trust's Silverlink Patient Administration System (PAS). There is no desire to rip and replace the current system as it remains fit for purpose in term of functionality and is well embedded within the organisation. The aim is to review and renew the support services currently provided and maintain value for money.

The Trusts further reserve the right to amend or reduce the scope at any stage during the procurement process.

Estimated value excluding VAT:

Range: between 240 000 and 400 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 0

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 0 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Any potential bidders may register a note of interest by 17:00 GMT on 23.10.2015

Suppliers shall be selected for full tender following the receipt and evaluation of the Pre-Qualification Questionnaire. The questionnaires are available on line via Pro Contract Portal issued to suppliers that have registered notes of interest on the Portal.

Any potential bidders must submit completed Pre-Qualification Questionnaires by 17:00 GMT on 21.10.2015.

III.2.2. Economic and financial ability

III.2.3. Technical and professional ability

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 5

Objective criteria for choosing the limited number of candidates: Objective criteria for choosing the limited number of candidates: Numbers are subject to applicants meeting the standards laid out in the PQQ documentation and will be selected on the basis of aggregate score.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Criteria below

1. Price. Weighting 40
2. Support. Weighting 40
3. Contract Performance. Weighting 15
4. Documentation and Quality of Service. Weighting 5

IV.2.2. Information about electronic auction

An electronic auction will be used: yes

Additional information about electronic auction: N/A.

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

0009

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

21.10.2015 - 17:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

21.9.2015

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

Selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the stated criteria in the ITT document. Applicants that have fully read and understood the requirement and wish to express their interest in the tender opportunity must complete and return the PQQ document and submit on line. This PQQ document is issued by the Trust in connection with a competitive procurement in accordance with the format of the restricted procedure under the Public Contract Regulation 2015. The PQQ document set identifies the information which is required by the Trust in order to assess the suitability of Potential Providers in terms of their technical knowledge and experience, capability/capacity, organisational and financial standing to meet the requirement. During the PQQ stage, the intention is to arrive at a short list of between 3 and 5 qualified Potential Providers for formal Invitation to Tender (ITT) against the requirement as advertised in this OJEU notice.

VI.4. Procedures for review

VI.4.1. Review body

Official name: RNOH NHS Trust
Postal address: Brockley Hill
Town: Stanmore
Postal code: HA7 4LP
Country: United Kingdom
E-mail: nuntima.lloyd@rnoh.nhs.uk
Telephone: +44 2083853004

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

Official name: RNOH NHS Trust
Postal address: Brockley Hill, Stanmore
Postal code: HA7 4LP
Country: United Kingdom
Telephone: +44 2083853004

VI.5. Date of dispatch of this notice

17.9.2015