

Belgium-Brussels: Telecommunications services

OJ S 126/2021 02/07/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Partena Promeris Corporate Services GIE

National registration number: 0507.647.916_528451

Postal address: Chaussée de Gand 1434

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1082

Country: Belgium

E-mail: achats@partenapromeris.be

Telephone: +32 25497820

Internet address(es):Main address: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=415578>Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=415578>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=415578>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://eten.](https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=Partena+Promeris+Corporate+Services+-0906-21-014-F02)[publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=Partena+Promeris+Corporate+Services+-0906-21-014-F02](https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=Partena+Promeris+Corporate+Services+-0906-21-014-F02)Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://enot.publicprocurement.be/enot-war/displayForum.do?forumId=37400>**I.4. Type of the contracting authority**

Other type: Mutualité

I.5. Main activity

Other activity: Mutualité

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Vidéocall services

Reference number: Partena Promeris Corporate Services -0906-21-014-F02_0

II.1.2. Main CPV code

64200000 Telecommunications services

II.1.3. Type of contract

Services

II.1.4. Short description

Le présent marché a pour objet de trouver un partenaire capable de fournir une solution complète de vidéocall avec un focus sur le B2C.

II.1.5. Estimated total value**II.1.6. Information about lots**

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

64200000 Telecommunications services

II.2.3. Place of performance

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

NUTS code: BE2 Vlaams Gewest

NUTS code: BE3 Région wallonne

II.2.4. Description of the procurement

Le présent marché a pour objet de trouver un partenaire capable de fournir une solution complète de vidéocall avec un focus sur le B2C.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Qualité du software (match requirements) / Weighting: NA

Quality criterion - Name: Maintenance/SLA / Weighting: NA

Quality criterion - Name: Accompagnement et formations / Weighting: NA

Quality criterion - Name: Demo / Weighting: NA

Price - Weighting: NA

II.2.6. Estimated value**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Cinq options obligatoires.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.3. Technical and professional ability

Minimum level(s) of standards possibly required:

Classe: N/A, catégorie: N/A.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 02/08/2021 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French, Dutch

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal de première instance

Town: Bruxelles

Postal code: 1000

Country: Belgium

VI.4.2. Body responsible for mediation procedures

Official name: Tribunal de première instance

Town: Bruxelles

Postal code: 1000

Country: Belgium

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal de première instance

Town: Bruxelles

Postal code: 1000

Country: Belgium

VI.5. Date of dispatch of this notice

28/06/2021