

**Netherlands-The Hague: Software implementation services**

OJ S 126/2021 02/07/2021

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Vereniging van Nederlandse Gemeenten

National registration number: 2577670

Postal address: Nassaulaan 12

Town: 's-Gravenhage

NUTS code: NL Nederland

Postal code: 2514 JS

Country: Netherlands

Contact person: Richard Heijne

E-mail: [informatiecentrum@vng.nl](mailto:informatiecentrum@vng.nl)

Telephone: +31 703738393

**Internet address(es):**Main address: <http://www.vng.nl>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.tenderned.nl/tenderned-web/aankondiging/detail/publicatie/akid/daa9ce3cae714e7b370d54da25fd3a3c>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.tenderned.nl/tenderned-web/aankondiging/detail/publicatie/akid/daa9ce3cae714e7b370d54da25fd3a3c>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Other type: Vereniging

**I.5. Main activity**

Other activity: Belangenbehartiging

**Section II: Object**

---

**II.1. Scope of the procurement****II.1.1. Title**

Implementatie en Beheer CRM met Microsoft Dynamics 365

**II.1.2. Main CPV code**

72263000 Software implementation services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Verwerving van diensten voor implementatie, onderhoud en het beheer voor een CRM applicatie op basis van Microsoft Dynamics 365 (Sales).

Zodat VNG kan beschikken over een ingerichte, goed functionerende CRM applicatie die het voor de VNG mogelijk maakt optimaal invulling te geven aan haar ambitie een succesvolle netwerkorganisatie te zijn en de platformfunctie, de belangenbehartiging en de dienstverlening ondersteunt.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72500000 Computer-related services, 72212445 Customer Relation Management software development services

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

#### **II.2.4. Description of the procurement**

Euro.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Zie beschrijvend document / Weighting: 100

Price - Weighting: 100

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 24/09/2021

This contract is subject to renewal: yes

Description of renewals:

De Overeenkomst wordt aangegaan voor een periode van twee jaar te rekenen vanaf het moment van ondertekening door Opdrachtgever en Opdrachtnemer. Na het verstrijken van de initiële looptijd heeft de Aanbestedende dienst de mogelijkheid deze Overeenkomst onder dezelfde condities tot maximaal drie maal toe te verlengen met een periode van twee jaar.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

Verlenging.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

## Section III: Legal, economic, financial and technical information

---

### III.1. Conditions for participation

#### III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:  
— Zie UEA en beschrijvend document.

## Section IV: Procedure

---

### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 24/08/2021 Local time: 16:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

Dutch

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

#### IV.2.7. Conditions for opening of tenders

Date: 24/08/2021 Local time: 16:00

## Section VI: Complementary information

---

### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postal code: 2595 AJ

Country: Netherlands

E-mail: [voorlichting.rb.den.haag@rechtspraak.nl](mailto:voorlichting.rb.den.haag@rechtspraak.nl)

Telephone: +31 703813131

Internet address: <https://www.rechtspraak.nl/Organisatie/Rechtbanken/Den-Haag/Contact/Pages/default.aspx>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postal code: 2595 AJ

Country: Netherlands

E-mail: [voorlichting.rb.den.haag@rechtspraak.nl](mailto:voorlichting.rb.den.haag@rechtspraak.nl)

Telephone: +31 703813131

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag>

**VI.5. Date of dispatch of this notice**

29/06/2021