

334058-2026 - Result

Ireland – IT services: consulting, software development, Internet and support – Request for Tenders for the provision of a Consultation Portal including Training, Maintenance and Support
OJ S 93/2026 15/05/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Department of Housing Local Government and Heritage

Email: strategy@housing.gov.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Request for Tenders for the provision of a Consultation Portal including Training, Maintenance and Support

Description: The services consists of the provision, installation, configuration and support of an online consultation portal, integrated with the Departments online presence, through which the public can respond to surveys and make submissions on various types of consultations. The portal must be capable of running multiple consultations simultaneously; each consultation will have a separate admin team that are limited to accessing their own consultation. The portal must have the flexibility to cater for specific requirements of complex consultation processes such as the afore mentioned examples. These complex consultation processes will require interfacing with multiple backend systems.

Procedure identifier: 70894c1a-c6f7-4cf0-af8a-e05c0982c1d8

Previous notice: 3c668d53-4506-46ea-8444-3c9c68090ef5-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72230000 Custom software development services, 72500000 Computer-related services, 72253200 Systems support services, 72260000 Software-related services

2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 200 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Request for Tenders for the provision of a Consultation Portal including Training, Maintenance and Support

Description: The services consists of the provision, installation, configuration and support of an online consultation portal, integrated with the Departments online presence, through which the public can respond to surveys and make submissions on various types of consultations. The portal must be capable of running multiple consultations simultaneously; each consultation will have a separate admin team that are limited to accessing their own consultation. The portal must have the flexibility to cater for specific requirements of complex consultation processes such as the afore mentioned examples. These complex consultation processes will require interfacing with multiple backend systems.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72230000 Custom software development services, 72500000 Computer-related services, 72253200 Systems support services, 72260000 Software-related services

5.1.2. Place of performance

Country: Ireland

Anywhere in the given country

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 200 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria**Criterion:**

Type: Quality

Description: Quality at 70%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Cost

Description: Cost at 30%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Department of Housing
Local Government and Heritage

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 117 200,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: CiviQ

Tender:

Tender identifier: 000151283

Identifier of lot or group of lots: LOT-0001

Value of the tender: 117 200,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 439357

Date on which the winner was chosen: 26/01/2026

Date of the conclusion of the contract: 07/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: Department of Housing Local Government and Heritage

Registration number: 0000

Postal address: Custom House

Town: Dublin

Postcode: D01 W6X0

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: strategy@housing.gov.ie

Telephone: +53 9117551

Internet address: <https://www.housing.gov.ie/>

Buyer profile: <https://www.housing.gov.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: CiviQ

Size of the economic operator: Micro, small, or medium

Registration number: Aphelion Ltd t/a CiviQ

Postal address: Digital Office Centre, Block B, Maynooth Business Campus, Straffan Road

Town: Maynooth

Postcode: None

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

Email: vanessa@civiq.eu

Telephone: 0861408681

Internet address: www.civiq.eu

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 1172738b-0bb7-4778-838d-1127b9e692f1 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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