

**United Kingdom-Norwich: Residential nursing care services**  
**OJ S 189/2014 02/10/2014**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS NELCSU  
Postal address: Lakeside 400, Old Chapel Way, Broadland Business Park  
Town: Norwich  
Postal code: NR7 OWG  
Country: United Kingdom  
Contact person: NHS NEL Commissioning Support unit  
For the attention of: James Savill  
E-mail: [james.savill@nhs.net](mailto:james.savill@nhs.net)  
Telephone: +44 1603595895  
**Internet address(es):**  
General address of the contracting authority: [www.nelcsu.nhs.uk/](http://www.nelcsu.nhs.uk/)

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: NHS North Norfolk Clinical Commissioning Group  
Postal address: 1 Mill Close  
Town: Aylsham  
Postal code: NR11 6LZ  
Country: United Kingdom  
Official name: NHS South Norfolk Clinical Commissioning Group  
Postal address: Lakeside 400, Broadland Business Park  
Town: Norwich  
Postal code: NR7 OWG  
Country: United Kingdom  
Official name: NHS Norwich Clinical Commissioning Group  
Postal address: City Hall, St Peters St  
Town: Norwich  
Postal code: NR2 1NH  
Country: United Kingdom  
Official name: NHS West Norfolk Clinical Commissioning Group  
Postal address: King's Court, Chapel Street  
Town: Kings Lynn  
Postal code: PE30 1EL  
Country: United Kingdom

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title

NHS Continuing Healthcare (CHC) Residential Nursing Home Framework for Norfolk.

#### II.1.2. Type of contract and place of performance or delivery

Services

NUTS code UKH13 Norfolk

#### II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

The procurement involves the establishment of a framework agreement

#### II.1.4. Short description of the contract or purchase(s)

The Service is for the provision of CHC Residential Nursing Home places for Norfolk for those aged 18 or over, on behalf the Clinical Commissioning Groups. The new contracts will be for 4 bands or tiers of service, depending on the complexity of the patient's requirements, and the rates will be fixed.

The contracts will be let on the basis of Any Qualified Provider (AQP); any supplier who meets the minimum standards of financial capability and service standards will be permitted on the framework; however, there is no guarantee of any minimum level of expenditure.

#### II.1.5. CPV code(s)

85144100 Residential nursing care services

#### II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### II.2. Total value of the contract/lot

#### II.2.1. Total value of the contract/lot

## Section IV: Procedure

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### IV.1. Type of procedure

#### IV.1.1. Type of procedure

Open

### IV.2. Award criteria

#### IV.2.1. Award criteria

The most economically advantageous tender in terms of  
1. AQP Process. Weighting 100

#### IV.2.2. Information about electronic auction

An electronic auction has been used: no

### IV.3. Administrative information

#### IV.3.1. File reference number attributed by the contracting authority

#### IV.3.2. Previous publication concerning this procedure

Contract notice

## Section V: Award of contract

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Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

Number of tenders received: 40

Number of tenders received by electronic means: 40

**V.3. Name and address of the contractor**

Official name: Adiemus Care Limited

Postal address: The Hamlet Hornbeam Park

Town: Harrogate

Postal code: HG2 8RE

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

Number of tenders received: 40

Number of tenders received by electronic means: 40

**V.3. Name and address of the contractor**

Official name: All Hallows Healthcare Trust

Postal address: All Hallows 26 St Johns Road

Town: Bungay

Postal code: NR35 1DL

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Austhorpe House Nursing Home

Postal address: Norwich Rd. Forncett St Peter

Town: Norwich

Postal code: NR17 2RL

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Brooklands Care Home

Postal address: Costessey Lane

Town: Norwich

Postal code: NR8 6HB

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Brundall Care Home

Postal address: 2-4 Blofield Rd

Town: Brundall

Postal code: NR13 5NN

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: BUPA Care Homes

Postal address: Eastbury Manor Nursing Home The Street Compton

Town: Guildford

Postal code: GU3 1EE

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Caring Homes Healthcare Group  
Postal address: Bradbury House, 830 The Crescent  
Town: Colchester  
Postal code: CO4 9YQ  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Castlemeadow Group  
Postal address: Dereham Rd.  
Town: Dereham  
Postal code: NR20 4LT

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: County Healthcare Limited  
Postal address: Norcliffe House, Station Rd.  
Town: Wilmslow  
Postal code: SK9 1BU  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Countrywide Care Homes  
Postal address: Westcourt, Gelderd Rd

Town: Leeds  
Postal code: LS2 6DB  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: East Anglia Care Homes Ltd  
Postal address: 136 Norwich Rd  
Town: Wymondham  
Postal code: NR18 0SX  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Elsenham House Nursing Home  
Postal address: 49 Station Rd  
Town: Cromer  
Postal code: NR27 0DX  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Fitzroy  
Postal address: The Pastures  
Town: Hales  
Postal code: NR14 6AB  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Hasingham House Care Centre

Postal address: Hardingham Street

Town: Hingham

Postal code: NR9 4JB

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Greshams Care Home

Postal address: 49 John Rd.

Town: Gorleston

Postal code: NR31 6LJ

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Hallmark Care Homes

Postal address: 2 Kingfisher House, Radford Way

Town: Billericay

Postal code: CM12 0EQ

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Healthcare Homes

Postal address: Lodge House, Lodge Lane, Langham

Town: Colchester

Postal code: CO4 5NE

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Integrated Nursing Homes Ltd

Postal address: First Floor, 36 Windsor St.

Town: Uxbridge

Postal code: UB8 1AB

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Kingsley Healthcare Group

Postal address: Silk Cutters House, School Rd.

Town: Lowestoft

Postal code: NR33 9NA

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Larchwood Care Home

Postal address: 133 Yarmouth Rd, Thorpe St Andrew

Town: Norwich

Postal code: NR7 0RF  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Leonard Cheshire Disability  
Postal address: 66 South Lambeth Rd.  
Town: London  
Postal code: SW8 1RL  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Lower Farm Care Home  
Postal address: 126 Grimston Rd, South Wooton  
Town: Kings Lynn  
Postal code: PE30 3PB

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Twin Oaks Nursing Home  
Postal address: 1 Hudson Way, Chapel Break  
Town: Norwich  
Postal code: NR5 9NJ  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Royal British Legion

Postal address: Haig House, 199 Borough High St.

Town: London

Postal code: SE1 1AA

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Runwood Homes

Postal address: 107 London Rd, Hadleigh

Town: Benfleet

Postal code: SS7 2QL

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Lakeshore Healthcare Limited

Postal address: 52 Common Lane

Town: Sheringham

Postal code: NR26 8PW

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: ADR Care Homes Ltd.

Postal address: Head Office, Bethany Francis House, 106 Cambridge St.

Town: St Neots

Postal code: PE19 1PL

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Sun Court Nursing Home

Postal address: 1 Morris St.

Town: Sheringham

Postal code: NR26 8JX

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Sunnycroft Care Home

Postal address: 113/115 Fakenham Rd.

Town: Taverham

Postal code: NR8 6QB

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Swanton Care and Community

Postal address: The Design Centre Heast, Chelsea Harbour

Town: SW10 0XF  
Postal code: London  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Devaglade Ltd.  
Postal address: 12-216 Fakenham Rd.  
Town: Taverham  
Postal code: NR8 6QN  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Walsham Grange  
Postal address: 81 Bacton Rd  
Town: North Walsham  
Postal code: NR28 0DN  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

Contract No: 0AP/14/0016

**V.1. Date of conclusion of the contract**

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Zest Care Homes  
Postal address: 2nd floor, 16 High St, Yarm  
Town: Cleveland  
Postal code: TS15 9AE  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: OAP/14/0016

**V.1. Date of conclusion of the contract****V.2. Information about tenders****V.3. Name and address of the contractor**

Official name: Amore (Watton) Limited

Postal address: 5th Floor, 80 Hammersmith Rd

Town: London

Postal code: W14 8UD

Country: United Kingdom

**V.4. Information on value of the contract/lot****V.5. Information about subcontracting****Section VI: Complementary information**

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**VI.1. Information about European Union funds****VI.2. Additional information**

NHS NEL CSU acted on behalf of NHS West Norfolk CCG, NHS South Norfolk CCG, NHS Norwich CCG and NHS North Norfolk CCG in conducting the procurement framework.

**VI.3. Procedures for review****VI.3.1. Review body****VI.3.2. Review procedure****VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

29.9.2014