

334912-2026 - Result

Spain – IT services: consulting, software development, Internet and support – Análisis, diseño, desarrollo e implantación de asistentes inteligentes de ayuda a la tramitación de procedimientos administrativos. Autorizaciones y comunicaciones.

OJ S 94/2026 18/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Entidad Pública Aragonesa de Servicios Telemáticos

Email: infocontratosast@aragon.es

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Análisis, diseño, desarrollo e implantación de asistentes inteligentes de ayuda a la tramitación de procedimientos administrativos. Autorizaciones y comunicaciones.

Description: Prestación de un servicio integral de análisis, diseño, desarrollo e implantación de una solución basada en tecnologías de inteligencia artificial que, mediante sistemas de información avanzados e integrada con los sistemas de información actuales, permita la agilización en la tramitación de un conjunto de procedimientos administrativos establecidos en el alcance.

Procedure identifier: 491318a2-e4aa-41fe-9f9c-317913fc932e

Previous notice: 03fce765-38d5-4929-a106-72856d13a3e6-01

Internal identifier: AST_2025_AMDCDL5_1_L5

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Análisis, diseño, desarrollo e implantación de asistentes inteligentes de ayuda a la tramitación de procedimientos administrativos. Autorizaciones y comunicaciones.

Description: Prestación de un servicio integral de análisis, diseño, desarrollo e implantación de una solución basada en tecnologías de inteligencia artificial que, mediante sistemas de información avanzados e integrada con los sistemas de información actuales, permita la agilización en la tramitación de un conjunto de procedimientos administrativos establecidos en el alcance.

Internal identifier: AST_2025_AMDCDL5_1_L5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Bolsa de horas de soporte adicional .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Quality

Description: Dedicación de expertos.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 16

Criterion:

Type: Quality

Description: Descuento adicional.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Garantía adicional.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 21

Criterion:

Type: Quality

Description: Calidad de la solución propuesta .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 21

Criterion:

Type: Quality

Description: Calidad del equipo de trabajo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Organización y planificación de los trabajos.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.15. Techniques**Framework agreement:**

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Entidad Pública Aragonesa de Servicios Telemáticos - Tribunal

Administrativo de Contratos Públicos de Aragón

Information about review deadlines: hasta 2025-06-18+02:00

6. Results

Value of all contracts awarded in this notice: 289 238,94 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners**Winner:**

Official name: DXC Technology Servicios España, S.L.U. – N World Origen, S.L., Unión Temporal de Empresas, Ley 18/1982, de 26 de mayo

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 289 238,94 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 1

Date of the conclusion of the contract: 28/05/2025

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 03fce765-38d5-4929-a106-72856d13a3e6-01

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 5

Range of tenders:

Value of the lowest admissible tender: 289 238,94 EUR

Value of the highest admissible tender: 289 238,94 EUR

8. Organisations

8.1. ORG-0001

Official name: Entidad Pública Aragonesa de Servicios Telemáticos

Registration number: 40997670143527

Registration number: Q5000455E

Town: Zaragoza

Postcode: 50018

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

Contact point: Entidad Pública Aragonesa de Servicios Telemáticos

Email: infocontratosast@aragon.es

Telephone: 976715794

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=Gf2%2FS%2BMtaTAQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo de Contratos Públicos de Aragón

Town: Zaragoza

Postcode: 50003

Country subdivision (NUTS): Extra-Regio NUTS 3 (ESZZZ)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: DXC Technology Servicios España, S.L.U. – N World Origen, S.L., Unión

Temporal de Empresas, Ley 18/1982, de 26 de mayo

Size of the economic operator: Large

Registration number: U75676841

Town: Las Rozas

Postcode: 28232

Country subdivision (NUTS): Extra-Regio NUTS 3 (ESZZZ)

Country: Spain

Email: dxc_licitaciones@dxc.com

Telephone: 919340340

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: a6b52c70-71e6-43fe-8cd8-d86f8a786aef - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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