

Norway-Brønnøysund: Software package and information systems

OJ S 184/2015 23/09/2015

Contract notice

Services

Directive 2009/81/EC

Section I: Contracting authority/entity

I.1. Name and addresses

Official name: Brønnøysundregistrene (The Brønnøysund Register Centre)

Postal address: Havnegata 48

Town: Brønnøysund

Postal code: 8910

Country: Norway

For the attention of: Inger Bråttvik Dale

E-mail: inger.dale@brreg.no**Internet address(es):**Electronic access to information: <http://permalink.mercell.com/53438522.aspx>Electronic submission of tenders and requests to participate: <http://permalink.mercell.com/53438522.aspx>**Additional information can be obtained from:**

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.comInternet address: <http://permalink.mercell.com/53438522.aspx>**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.comInternet address: <http://permalink.mercell.com/53438522.aspx>**Tenders or requests to participate must be submitted:** Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.comInternet address: <http://permalink.mercell.com/53438522.aspx>**I.2. Type of the contracting authority**

Regional or local authority

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities/entities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Framework agreement, consultancy service (customer service competence) for a case handling system adapted to eBR.

II.1.2. Type of contract and place of performance or delivery

Services

Main site or place of performance: Brønnøysund, Norway.

NUTS code NO071 Nordland

II.1.3. Information about framework agreement

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Maximum number Envisaged maximum number of participants to the framework agreement
: 6

Duration of the framework agreement

Duration in years: 3

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 100 000 000 NOK

II.1.5. Short description of the contract or purchase(s)

The Brønnøysund Register Centre shall implement extensive development work of renewing the register systems. Several roles at the BRsy (Brønnøysund Register Centre System project) project shall be occupied shortly after the main project has been initiated.

The objective of the tender contest is to enter into framework agreements regarding consultancy services for customer related functions in the project (the service area customer service competence). The service provider shall fortify the Brønnøysund Register Centre's project during the entire or parts of the project period, and possibly in the entire line organisation if this is required as a result of the project. The scope is extensive and will require cutting-edge expertise in several in several fields. The agreements shall cover the requirement for competence and capacity that the contracting authority is lacking internally. Requirements for solving independent assignments in the form of assignment agreements may also occur.

The Contracting Authority uses Merzell Sourcing Service. To express your interest and gain access to any documents, please click on the link below or copy and paste the link into your browser. (<http://permalink.merzell.com/53438522.aspx>). Then follow the instructions on the website.

II.1.6. CPV code(s)

48000000 Software package and information systems

II.1.7. Information about subcontracting

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT: 100 000 000 NOK

II.2.2. Information about options

Options: yes

Description of options: 1 + 1 + 1 + 1 years subsequent to the initial 3 year agreement.

Provisional timetable for recourse to these options:
in months: 48 (from the award of the contract)

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 4

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 48 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Start 4.1.2016. Completion 3.1.2019

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Other particular conditions to which the performance of the contract is subject, in particular with regard to security of supply and security of information

III.1.5. Information about security clearance

III.2. Conditions for participation

III.2.1. Personal situation

Criteria regarding the personal situation of economic operators (that may lead to their exclusion) including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Tax and VAT certificates.

Company Registration Certificate (this applies to foreign tenderers).

III.2.2. Economic and financial ability

Criteria regarding the economic and financial standing of economic operators (that may lead to their exclusion)

List and brief description of conditions: Annual accounts and accounting figures approved by an auditor for 2013 and 2014.

Tenderers can also enclose any recent information that is relevant for the company's accounting figures.

If a tenderer has valid reasons as to why such documentation cannot be obtained, or that the financial situation has changed significantly since the last submitted annual accounts, the tenderer can prove his economic and financial position with other documentation that the contracting authority can accept. If the tenderer has such valid reasons, he may, prior to the deadline for receipt of tenders, contact the contracting authority in writing for clarifying other acceptable documentation. The contracting authority reserves the right to obtain separate credit ratings of the tenderers.

Minimum level(s) of standards possibly required: The tenderer is required to have adequate economic and financial capacity to carry out the assignment/agreement. The tenderer's financial strength will be evaluated in relation to solidity and equity against the procurement's total value and contract period. Solidity and equity must as a minimum requirement be classified as sufficient (c.f. Bisnode), and a creditworthy score of minimum 3 or better (c.f. Bisnode) is required.

III.2.3. Technical and/or professional capacity

Criteria regarding the technical and/or professional ability of economic operators (that may lead to their exclusion)

List and brief description of conditions:

An account of the company's business idea and core competence related to the extent of this assignment.

An overview of the company's history, organisation and ownership, as well as a description of the current business activity.

A description of how the tenderer is organised in relation to the execution of this contracts.

A short description of the general quality assurance system that the tenderer will use for fulfilment of the contract and a description of existing or planned certifications.

A detailed description of the tenderer's general methods that are considered relevant for ensuring the quality. The tenderers shall qualify for each categories that are given in the listed categories stated in the Qualification documents' chapter 2.4.1.

The capacity available for the procurement.

Tenderers shall enclose an overview of all the contracts from the last 3 years, of an equivalent financial scope and extent to what is offered here. The references must cover the agreement areas included in this tender contest.

The contracting authority shall be able to contact the stated contact persons and the necessary contact information shall therefore be provided.

Minimum level(s) of standards possibly required

Good implementation and follow-up ability is required.

Tenderers shall have good experience from equivalent contracts to that what is offered in this competition.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3 and Maximum number 6

Objective criteria for choosing the limited number of candidates: See the qualification documentation.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

19.10.2015 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other Norwegian.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The tender notice's section IV.1.2) contains a technical error in the Merccell form. The value shall be between 3 and 6.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

21.9.2015