

Sweden-Stockholm: Systems and technical consultancy services
OJ S 185/2015 24/09/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Kungliga Operan AB
Postal address: PO Box 160 94
Town: Stockholm
Postal code: SE-103 22
Country: Sweden
For the attention of: Martin Bondeman
E-mail: martin.bondeman@operan.se
Telephone: +46 87914492

I.2. Type of the contracting authority

Other: wholly owned company by the Swedish government

I.3. Main activity

Other: performing arts

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes
Official name: Kungliga Operan AB
Country: Sweden

Section II: Object of the contract

II.1. Description

II.1.1. Title

Procurement of a new ticketing system.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 27: Other services
Main site or place of performance: Stockholm.
NUTS code SE110 Stockholms län

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Kungliga Operan and Kungliga Dramatiska Teatern are carrying out a joint procedure to procure a ticketing system for their respective operations.

II.1.5. CPV code(s)

72220000 Systems and technical consultancy services, 22459000 Tickets, 48000000 Software package and information systems, 48100000 Industry specific software package,

48110000 Point of sale (POS) software package, 48217000 Transaction-processing software package, 48445000 Customer Relation Management software package, 64210000 Telephone and data transmission services, 72000000 IT services: consulting, software development, Internet and support, 72212900 Miscellaneous software development services and computer systems, 72250000 System and support services

II.1.6. Information about the Government Procurement Agreement (GPA)

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Functionality, user-friendliness and adaptability to the customers ticketing and related sales as well as marketing and general administration. Weighting 45
2. Feedback from reference projects. Weighting 10
3. Service, operation, support and SLA. Weighting 5
4. Price. Weighting 38
5. Fees for additional work. Weighting 2

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2014/S 240-422316](#) of 12.12.2014

Section V: Award of contract

Contract No: 1

Lot title: Contract award decision — new ticketing system

V.1. Date of conclusion of the contract

20.2.2015

V.2. Information about tenders

Number of tenders received: 5

V.3. Name and address of the contractor

Official name: VenuePoint AB

Country: Sweden

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

Visma Commerce-annons: <http://www.opic.com/notice.asp?req=dicgvccb>

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

21.9.2015