

Portugal-Lisbon: Industry specific software package

OJ S 137/2020 17/07/2020

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Entidade Reguladora dos Serviços Energéticos

National registration number: 503681490

Postal address: Rua Dom Cristóvão da Gama, 1, 3.º

Town: Lisboa

NUTS code: PT17 Área Metropolitana de Lisboa

Postal code: 1400-113

Country: Portugal

E-mail: erse@erse.pt

Internet address(es):

Main address: <https://www.erse.pt>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://pt.vortal.biz/gov-setor-publico>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://pt.vortal.biz/gov-setor-publico>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Implementação de solução para gestão de reclamações e de pedidos de informação

II.1.2. Main CPV code

48100000 Industry specific software package

II.1.3. Type of contract

Supplies

II.1.4. Short description

Implementação de solução para gestão de reclamações e de pedidos de informação.

II.1.5. Estimated total value

Value excluding VAT: 275 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: PT17 Área Metropolitana de Lisboa

II.2.4. Description of the procurement

Implementação de solução para gestão de reclamações e de pedidos de informação.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 275 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 33

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedureAccelerated procedureJustification:

Trata-se de um Concurso Público com publicação internacional, sem caráter de urgência.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 19/08/2020 Local time: 17:00

IV.2.3.

Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Portuguese

IV.2.7. Conditions for opening of tenders

Date: 19/08/2020 Local time: 17:01

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conselho de Administração Entidade Reguladora dos Serviços Energéticos

Postal address: Rua Dom Cristóvão da Gama, 1, 3.º

Town: Lisboa

Postal code: 1400-113

Country: Portugal

E-mail: erse@erse.pt

VI.5. Date of dispatch of this notice

15/07/2020