

United Kingdom-Norwich: Laundry-management services
OJ S 147/2018 02/08/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Norfolk Community Health and Care NHS Trust
Postal address: F1.10 Woodlands House, Norwich Community Hospital
Town: Norwich
NUTS code: UKH1 East Anglia
Postal code: NR2 3TU
Country: United Kingdom
E-mail: Steven.Worley@nchc.nhs.uk
Telephone: +44 1603785866
Internet address(es):
Main address: www.norfolkcommunityhealthandcare.nhs.uk/

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Linen and Laundry Services

II.1.2. Main CPV code

98311100 Laundry-management services

II.1.3. Type of contract

Services

II.1.4. Short description

This tender is for the hire, collection and laundering of linen and other garments from multiple patient treatment sites for community and mental health trusts across Norfolk and Suffolk. Laundering services required include the collection, washing and pressing of items, before return delivery is made to the original collection point.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 1 380 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKH1 East Anglia

II.2.4. Description of the procurement

This tender is for the hire, collection and laundering of linen and other garments from multiple patient treatment sites for community and mental health trusts across Norfolk and Suffolk. Laundering services required include the collection, washing and pressing of items, before return delivery is made to the original collection point.

II.2.5. Award criteria

Quality criterion - Name: Mandatory pass/fail gateways / Weighting: Pass / Fail

Quality criterion - Name: Account management and supervision / Weighting: 25

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Provision of the services / Weighting: 30

Quality criterion - Name: Risk management and issue resolution / Weighting: 15

Quality criterion - Name: System and equipment / Weighting: 10

Quality criterion - Name: Additional services (Information only) / Weighting: 0

Quality criterion - Name: Invoicing requirements / Weighting: 5

Quality criterion - Name: Price increase cap / Weighting: 5

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 234-426595](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9.

Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Linen and Laundry Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/04/2018

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Berendsen Limited

Town: Basingstoke

NUTS code: UKJ37 North Hampshire

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 380 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Norfolk Community Health and Care

Town: Norwich

Country: United Kingdom

VI.5. Date of dispatch of this notice

31/07/2018