

337612-2026 - Competition

Spain – IT services: consulting, software development, Internet and support – Contratación del servicio de mantenimiento y soporte de la plataforma de MyApps (escritorios virtuales para la gestión del software de docencia) de la Universidad Pablo de Olavide

OJ S 94/2026 18/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Rectorado de la Universidad Pablo de Olavide

Email: emoralo@admon.upo.es

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Contratación del servicio de mantenimiento y soporte de la plataforma de MyApps (escritorios virtuales para la gestión del software de docencia) de la Universidad Pablo de Olavide

Description: Contratación del servicio de mantenimiento y soporte de la plataforma de MyApps (escritorios virtuales para la gestión del software de docencia) de la Universidad Pablo de Olavide

Procedure identifier: 27987dbd-137f-4458-86a6-0c0fb6ee8662

Internal identifier: SE.03/26

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72500000 Computer-related services

2.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 264 462,82 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

5. Lot

5.1. Lot: LOT-0000

Title: Contratación del servicio de mantenimiento y soporte de la plataforma de MyApps (escritorios virtuales para la gestión del software de docencia) de la Universidad Pablo de Olavide

Description: Contratación del servicio de mantenimiento y soporte de la plataforma de MyApps (escritorios virtuales para la gestión del software de docencia) de la Universidad Pablo de Olavide

Internal identifier: SE.03/26

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72500000 Computer-related services

5.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Un año cada una de ellas

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: Cumplimiento de objetivos sociales

Social objective promoted: Fair working conditions, Gender equality

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Estar prerregistrado en el ROLECE, y declarar que no ha habido modificaciones en los datos registrados

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

Criterion: Technicians or technical bodies to carry out the work

Description of selection criterion: Técnicos o unidades técnicas

5.1.10. Award criteria

Criterion:

Type: Price

Description: CRITERIO 1: Valoración económica..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: CRITERIO 2: Conexiones simultáneas adicionales.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: CRITERIO 3: Mejoras en los SLAs propuestos con indicadores y pruebas de que la mejora puede ser efectiva.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: CRITERIO 4: Asistencia remota durante periodos de exámenes en las fechas y momentos que sean necesarios según calendarios propio académico y según demanda del personal docente.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: CRITERIO 5: Aumento de número de aplicaciones soportadas.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: CRITERIO 6: Marca de excelencia en igualdad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: CRITERIO 1: Propuesta de mantenimiento servicio y descripción de la arquitectura de soporte de la infraestructura.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: CRITERIO 2: Plan de gestión de incidencias y gestión de cambios adaptada a la licitación..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: CRITERIO 3: Plan de monitorización, seguridad y actualizaciones.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=ISoWIhRAM8COUi78BmzhOQ%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=ISoWIhRAM8COUi78BmzhOQ%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 18/06/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 19/07/2026 05:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sesión a distancia de la Mesa de Contratación de la Universidad Pablo de Olavide. (Según lo dispuesto en el art. 17 de la Ley 40/2015, de 1 de octubre, de Régimen Jurídico del Sector Público)

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Según Pliego de Prescripciones Técnicas.

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rectorado de la Universidad Pablo de Olavide - Tribunal administrativo de Recursos Contractuales de Andalucía

Information about review deadlines: El plazo corresponderá a lo que se indique en cada resolución dictada

8. Organisations

8.1. ORG-0001

Official name: Rectorado de la Universidad Pablo de Olavide
Registration number: 40002100000406
Registration number: Q9150016E
Town: Dos Hermanas (Sevilla)
Postcode: 41089
Country subdivision (NUTS): Sevilla (ES618)
Country: Spain
Contact point: Rectorado de la Universidad Pablo de Olavide
Email: emoralo@admon.upo.es
Telephone: +034 626413813
Internet address: https://sede.upo.es/opencms/system/modules/sede/contents/pages/perfil_contratante
Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=uHzWL0wPoTo%3D>

Other contact points:

Official name: Tribunal administrativo de Recursos Contractuales de Andalucía
Town: Sevilla
Postcode: 41001
Country subdivision (NUTS): Sevilla (ES618)
Country: Spain
Email: tarcja@juntadeandalucia.es

Roles of this organisation:

Buyer
Review organisation

Notice information

Notice identifier/version: ff32096e-682e-4d13-ac9e-82847010b7be - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 14/05/2026 08:56:42 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Spanish
Notice publication number: 337612-2026
OJ S issue number: 94/2026
Publication date: 18/05/2026