

Denmark-Copenhagen: Subscription services
OJ S 108/2023 07/06/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Royal Danish Library
National registration number: 28988842
Postal address: Søren Kierkegaards Plads 1
Town: København K
NUTS code: DK0 Danmark
Postal code: 1221
Country: Denmark
Contact person: KB - Hanne Lund Hansen
E-mail: hlh@kb.dk
Telephone: +45 91324322
Internet address(es):
Main address: www.kb.dk
Address of the buyer profile: www.kb.dk

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Framework Agreement regarding Document Delivery Services
Reference number: 23/00024

II.1.2. Main CPV code

79980000 Subscription services

II.1.3. Type of contract

Services

II.1.4. Short description

RDL intends to enter into agreement with a document delivery supplier enabling both internal and external users to order individual content items in those cases where the institution to which the user is affiliated does not already provides access. All institutions served will be set-up with their own sub-account in the document supplier's system.

The Supplier will have a dedicated RDL main contact, mandated to act on behalf of all institutions, both internal and external, using the service, in all areas regarding set-up, administration, support, and invoicing for all sub-accounts. RDL will offer the service to the more than 300 Danish educational, research and other institutions eligible for making use of RDL's license services.

RDL will also offer the service to a number of non-profit public institutions having research-based activities, e.g., Danish museums. In addition, the service may be offered to small and medium-sized Danish commercial organizations.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 8 000 000,00 DKK

II.2. Description

II.2.2. Additional CPV code(s)

79980000 Subscription services

II.2.3. Place of performance

NUTS code: DK0 Danmark

Main site or place of performance: København K

II.2.4. Description of the procurement

Royal Danish Library (RDL) acts as institutional library for Copenhagen University, Aarhus University, Roskilde University, the IT-university and other non-profit public institutions. RDL categorizes users affiliated with these institutions as internal users. Internal users can search as well as access content for which they are authorized through RDL's library system Alma /Primo.

RDL holds national mandates for providing license services to all Danish educational institutions from the Upper Secondary School level until universities, and other non-profit public institutions. RDL provides these external institutions with services relating to negotiation and administration of license agreements. The external institutions provide access for their own users to licensed content through their own library systems. RDL categorizes users affiliated with these institutions as external users.

RDL intends to enter into agreement with a document delivery supplier enabling both internal and external users to order individual content items in those cases where the institution to which the user is affiliated does not already provides access. All institutions served will be set-up with their own sub-account in the document supplier's system. The Supplier will have a dedicated RDL main contact, mandated to act on behalf of all institutions, both internal and external, using the service, in all areas regarding set-up, administration, support, and invoicing for all sub-accounts.

RDL will offer the service to the more than 300 Danish educational, research and other institutions eligible for making use of RDL's license services. RDL will also offer the service to a number of non-profit public institutions having research-based activities, e.g., Danish museums. In addition, the service may be offered to small and medium-sized Danish commercial organizations.

II.2.5. Award criteria

Quality criterion - Name: kvalitet / Weighting: 65

Price - Weighting: 35

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The tendered framework agreement has not been divided into lots, see section 49(2) of the Danish Public Procurement Act, due to the fact, that RDL only wants one supplier.
No remuneration, fee or similar charge is payable for participation in the tender. This also applies in the event that the contracting authority decides to abandon the tender without awarding any contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 010-020658](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Framework Agreement regarding Document Delivery Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/05/2023

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Research Solutions INC
Postal address: 10624 S. Eastern Suite A 614
Town: Henderson
NUTS code: US United States
Postal code: 89052
Country: United States
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 8 000 000,00 DKK
Total value of the contract/lot: 8 000 000,00 DKK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud
Postal address: Nævnenes Hus, Toldboden 2
Town: Viborg
Postal code: 8800
Country: Denmark
E-mail: klfu@naevneneshus.dk
Telephone: +45 72405600
Internet address: <https://klfu.naevneneshus.dk/>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
According to the Law on the Appeals Board for Procurement etc. (the law can be downloaded from www.retsinformation.dk), the following deadlines apply for filing a complaint:
Complaints about not having been selected must be submitted to the Appeals Board for tenders within 20 calendar days, cf. section 7 (3) of the Act. 1, from the day after sending a notification to the applicants concerned about who has been selected when the notification is accompanied by a reason for the decision in accordance with section 2 (2) of the Act. 1, no. 1, and section 171 (1) of the Procurement Act. 2nd.
In other situations, complaints about tenders, cf. 2, must be filed with the Appeals Board before:

- 1) 45 calendar days after the contracting authority has published a notice in the Official Journal of the European Union that the contracting entity has concluded a contract. The deadline is calculated from the day after the date on which the notice was published.
- 2) 30 calendar days from the day following the day on which the contracting entity has notified the tenderers concerned that a contract based on a framework agreement with the reopening of the competition or a dynamic purchasing system has been concluded if the notification has provided a reason for the decision.

3) 6 months after the contracting entity has concluded a framework agreement from the day following the day on which the contracting party has notified the applicants and tenderers concerned, cf. section 2 (2) of the Act. 2, and section 171 (2) of the Procurement Act. 4th 4) 20 calendar days from the day after the contracting authority has announced its decision, cf. 2nd

Not later than when a complaint is submitted to the Complaints Board for Tender, the complainant must notify the contracting party in writing that the complaint is lodged with the Complaints Board for Tender and whether the complaint has been lodged during the standstill period, cf. section 6 (2) of the Act. 4.

In cases where the complaint is not filed during the standstill period, the complainant must also indicate whether the suspensive effect of the complaint is sought, cf. section 12 (2) of the Act. First.

The Complaints Board for the tender's e-mail address is given in point VI.4.1).

The Complaints Board for the Tender Complaints Guide can be found at <https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/vej> guidance/

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Internet address: <http://www.kfst.dk>

VI.5. Date of dispatch of this notice

02/06/2023