

338550-2026 - Competition

Finland – IT services: consulting, software development, Internet and support – VR-Group/ Web- & backend-development expert services, framework agreement

OJ S 94/2026 18/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: VR-Yhtymä Oyj

Email: info.procurement@vr.fi

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Railway services

2. Procedure

2.1. Procedure

Title: VR-Group/ Web- & backend-development expert services, framework agreement

Description: The objective of this procurement is to establish a multi-supplier framework agreement for the provision of software development expertise for the entire VR Group. The framework covers development needs arising across VR Group companies, including but not limited to passenger services, logistics operations, infrastructure-related systems, commercial platforms, customer-facing digital services, and internal operational systems. The procurement is divided into two (2) lots: Lot 1: Web Development (e.g. web based technologies such as modern frontend frameworks and standards) Lot 2: Backend Development (e.g. backend systems, databases, cloud native development, and software development within commonly used backend technology ecosystems) Experts are assigned to VR's agile development teams, who operate according to VR's technology choices and established models where VR acts as the Product Owner and oversees overall project and development management. Work is carried out in a hybrid model, both on-site at VR's premises in Helsinki and remotely in accordance with VR's working guidelines. The service also includes a Supplier-appointed Service Manager (for reporting, invoicing etc.). In accordance with Section 45(2) of the Act on Procurement in the Utilities Sectors, the maximum total value of contracts awarded under this Framework Agreement during the entire contract period shall be EUR 30 000 000 (VAT 0%). Tenderers are requested to note that the value stated above does not constitute the estimated value of the procurement, but the statutory maximum value as referred to in the Act. The maximum value also includes possible option periods of the procurement. VR Group does not commit to any minimum purchase volumes. Actual resource needs may increase or decrease during the contract period based on business requirements, technological development, and the lifecycle of projects and systems. The initial contract period is two (2) years, after which the Customer may extend the Agreement with four (4) optional periods of one (1) year each. This procurement will be carried out using an open procedure. The Finnish Act on Procurements and Concession Contracts of Entities Operating in the Water and Energy Supply, Transport and Postal Services Sector (Act 1398/2016, "Act on Public Contracts in the Utilities Sector") applies to this procurement. Tenders must meet all suitability requirements set out in this

notice and its appendices. The subject of the procurement is described in more detail in Appendix 2 (Procurement Description) to the Invitation to Tender. The suitability requirements for Tenderers are set out in the ESPD form.

Procedure identifier: 6b5d5d17-78b8-48b2-944d-feb7f1592cc7

Internal identifier: 613810

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The procurement procedure applied is an open procedure. If none of the tenders received complies with the Invitation to Tender, or if the circumstances during the tendering procedure change in such a way that VR cannot make use of the results of the tendering procedure, VR may suspend the procurement procedure in part or in its entirety. No compensation shall be paid to Tenderers for submitting a tender, presenting a tender, or otherwise participating in the procurement procedure. The contract notice and the tender documents are available in English. The stages of the procedure are as follows: A. Opening of tenders B. Verification of the suitability of Tenderers C. Verification of compliance of tenders with the Invitation to Tender D. Evaluation of tenders: Stage 1 E. Evaluation of tenders: Stage 2 – Interviews F. Final evaluation of tenders G. Contract award: the contract award shall be notified electronically to all Tenderers. H. Conclusion of the procurement agreement. The procurement agreement shall enter into force only upon signature of a written agreement. The tender must comply with the Invitation to Tender and its appendices and shall include all information requested for the assessment of Tenderers and tenders and for the comparison of tenders, in accordance with the instructions provided. Submission of alternative or variant tenders is not permitted. The Tenderer's own contract terms shall not be attached to the tender and may lead to rejection of the tender.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country: Finland

Anywhere in the given country

2.1.3. Value

Maximum value of the framework agreement: 30 000 000,00 EUR

2.1.4. General information

Additional information: This procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. Any future group entities established or acquired during the term of the framework agreement may also be covered under this procurement. For the sake of clarity, the specific entities to be covered by the procured services shall be specified in each purchase order or mini-competition and/or in the corresponding purchase agreement. The primary Contracting Entities include the following companies: VR Kunnossapito Oy (2945253-7), AVECRA Oy (0110858-2), Oy Pohjolan Liikenne Ab (0678125-8), VR Sverige AB (556351-9437) and VR Snabbtåg Sverige AB (556923-4304). VR Group will also sign the Agreement on behalf of all legal entities under VR Group. This procurement is a joint procurement of VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57 point 4 of the Utilities Directive (25/2014/EU), section 32 subsection 3 of the Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) and chapter 7, sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR Group Plc

will conduct the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB. VR-Group Plc will be responsible for the entire procurement procedure including all stages of the procurement procedure and possible appeal and rectification procedures. All of these processes will be entirely conducted according to Finnish law according to applicable legislation. The Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) is applied to the procurement. For the avoidance of doubt, the procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. VR-Group Plc and VR Snabbtåg Sverige AB have been mentioned specifically here due to procurement law reasons, but the procurement as such covers all legal entities under VR Group as described also elsewhere in the procurement notice documents.

Legal basis:

Directive 2014/25/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Corruption: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Fraud: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Money laundering or terrorist financing: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Participation in a criminal organisation: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Terrorist offences or offences linked to terrorist activities: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Child labour and including other forms of trafficking in human beings: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction

by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Breaching of obligations in the fields of environmental law: The economic operator has breached its obligations in the field of environmental law.

Breaching of obligations in the fields of labour law: The economic operator has breached its obligations in the field of labour law.

Breaching of obligations in the fields of social law: The economic operator has breached its obligations in the field of social law.

Agreements with other economic operators aimed at distorting competition: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Grave professional misconduct: The economic operator is guilty of grave professional misconduct.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Conflict of interest due to its participation in the procurement procedure: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Direct or indirect involvement in the preparation of this procurement procedure: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Early termination, damages, or other comparable sanctions: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Breaching of obligations set under purely national exclusion grounds: Any person who is a member of the economic operator's administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for work safety offence, working hours offence, work discrimination, extortionate work discrimination, violation of the right to organise or unauthorised use of foreign labour.

Breaching obligation relating to payment of social security contributions: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Breaching obligation relating to payment of taxes: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Business activities are suspended: The business activities of the economic operator are suspended.

Bankruptcy: The economic operator is bankrupt.

Arrangement with creditors: The economic operator is in arrangement with creditors.
Insolvency: The economic operator is the subject of insolvency or winding-up.
Assets being administered by liquidator: The assets of the economic operator are being administered by a liquidator or by the court.
Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Lot

5.1. Lot: LOT-0001

Title: Web

Description: Web Development expert services

Internal identifier: 1-0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 15/08/2026

Duration end date: 14/08/2032

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: After the initial fixed term of two (2) years the Customer may extend the Agreement with four (4) optional periods of one (1) year each.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains, Fair working conditions

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Comparison price is calculated based on expert hourly prices.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Professional quality

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

5.1.11. Procurement documents

Deadline for requesting additional information: 27/05/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/06/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 12/06/2026 09:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: The conditions for performance of the contract are set out in the draft contract attached to the procurement documents.

Financial arrangement: The contract is financed from the contracting entity's own budget.

Payments will be made against approved invoices in accordance with the contract terms.

5.1.15. Techniques**Framework agreement:**

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: Within 14 days of receiving notice of the decision.

Organisation providing additional information about the procurement procedure: VR-Yhtymä Oyj

Organisation providing more information on the review procedures: Markkinaoikeus

5.1. Lot: LOT-0002

Title: Back end

Description: Backend Development expert services

Internal identifier: 2-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 15/08/2026

Duration end date: 14/08/2032

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: After the initial fixed term of two (2) years the Customer may extend the Agreement with four (4) optional periods of one (1) year each.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains, Fair working conditions

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD), Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Comparison Price is calculated based on expert hourly prices.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Professional quality

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

5.1.11. Procurement documents

Deadline for requesting additional information: 27/05/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/06/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

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Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: The conditions for performance of the contract are set out in the draft contract attached to the procurement documents.

Financial arrangement: The contract is financed from the contracting entity's own budget.

Payments will be made against approved invoices in accordance with the contract terms.

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: Within 14 days of receiving notice of the decision.

Organisation providing additional information about the procurement procedure: VR-Yhtymä Oyj

Organisation providing more information on the review procedures: Markkinaoikeus

8. Organisations

8.1. ORG-0001

Official name: VR-Yhtymä Oyj

Registration number: 1003521-5

Postal address: PL 488 (Radiokatu 3)

Town: VR

Postcode: 00096

Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)

Country: Finland

Contact point: Procurement unit

Email: info.procurement@vr.fi

Telephone: +358 294343

Internet address: <http://www.vrgroup.fi>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Markkinaoikeus
Registration number: 3006157-6
Postal address: Radanrakentajantie 5
Town: Helsinki
Postcode: 00520
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Email: markkinaoikeus@oikeus.fi
Telephone: +358 295643300
Internet address: <https://www.markkinaoikeus.fi>

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Hansel Oy (Hilma)
Registration number: FI09880841
Postal address: Mannerheiminaukio 1a
Town: Helsinki
Postcode: 00100
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Contact point: eSender
Email: tekninen@hankintailmoitukset.fi
Telephone: 029 55 636 30
Internet address: <http://hankintailmoitukset.fi>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 79f664dc-4195-42e0-8ba7-1ab88f3515b2 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 13/05/2026 15:52:38 (UTC+00:00) Western European Time, GMT
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