

United Kingdom-Bristol: Software programming and consultancy services

OJ S 196/2013 09/10/2013

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: DE&S Commercial, DE&S

Postal address: ELM L3 #4325, MOD Abbey Wood

Town: Bristol

Postal code: BS34 8JH

Country: United Kingdom

Contact person: LE HQ Commercial

For the attention of: Bob Tyler

E-mail: deslecomrcl-ops3@mod.uk

Telephone: +44 1179131723

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Defence

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

GEM Programme.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UKJ3 Hampshire and Isle of Wight

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Software programming and consultancy services. Statement:

This notice is run in parallel to the PIN published in the OJEU and MOD Contracts Bulletin (dispatched on 30.9.2013).

Potential Bidders should note that the term VERITAS mentioned herein is the name given to the bespoke software application developed for MOD and has no connection to the company or products of Veritas Software Corporation or its associates.

Requirement

1. General.

UK MOD is seeking on behalf of Army HQ to expand the optimisation of the delivery of Logistic Support and Equipment through the implementation of coherent demand planning, supported by improved management processes and information support via a Programme called the Global Equipment Manager (GEM). Development of Programme GEM must be based on the existing VERITAS application that sits in the Army Data Warehouse, managed by the Army Information Systems Branch and will be accessed via the Defence IT system (DII). The outcome of Programme GEM will enable Army HQ staff to provide cost understanding to inform activity planning and enable informed decisions to be taken on the cost-effective provision of logistic and equipment support. The expansion required herein, is for a Management Information Solution consisting of 5 modules to be on contract by quarter 2 of 2014 with the selected bidder developing and delivering the modules including for continuous support for a minimum of 1 year thereafter. There will also be Options for support beyond year 1 for a minimum of a further 3 years.

2. Programme Modules. The GEM Programme is planned to consist of 5 modules and will need to be supported by appropriate written guides, hand books, meetings and system demonstration, training as well as corporate display capability. The modules are intended to cover all Land Equipments and Joint enablers. These are summarised as follows:

a. Module 1 - VERITAS Stage 2. The VERITAS Stage 1 application, currently being rolled out, has the capability to hold in-service cost data for all equipments and commodities. VERITAS Stage 2 will increase the number of cost factors addressed in the tool based on continued application development which includes additional data processing, storage and reporting capabilities. VERITAS Stage 2 will need to cover:

- (1) Additional Commodity Costs.
- (2) Storage, Distribution and Balance Sheet Costs.
- (3) Transactional Costs.
- (4) Contingency Costs.
- (5) Operational Costs.
- (6) New Programme costs.

b. Module 2 - End to End Demand Planning Improvement. Army HQ is responsible for its inventory holdings, including the balance sheet value of inventory. In meeting its inventory requirements efficiently it needs to understand its holdings from Warehouse to Front Line and to establish and optimise processes for forecasting. The primary outputs of this Module will be a set of processes that improves the management of inventory across the Army, supported by a tool set that provides timely and accurate information to support decision making. It consists of 3 elements which are:

- (1) Automated Analysis.
- (2) Improved Forecast of Demand.
- (3) Improved Management Processes.

b. Module 3 - Fleet Management Optimisation. The purpose of this module is to develop the Fleet Management Pilot for use within and between Army HQ and the Defence Support Group. The module includes 2 elements; both of which are integral to the success of Programme

GEM and are based on a pilot project which has been created as a demonstrator application:

(1) Development of the pilot tool which is based on Endeca software and incorporate it into VERITAS.

(2) Process Implementation and Information Support.

d. Module 4 - Performance Management. Army HQ manages in-year delivery of logistic outputs based on inputs from various MOD forums. The requirement is for coherent performance oversight and a need for intelligently aggregated and consistent data. The provision of performance data within this Module will also help prepare Army HQ for a more commercial interface with the future DE&S. The Module consists of 4 elements:

(1) Performance Management Metrics development.

(2) Information Analysis Requirement.

(3) Application Development and Presentation.

(4) Information Management Support.

e. Module 5 - DRACAS Information Exploitation. Data Recording and Corrective Action System (DRACAS) is part of the Whole Fleet Management Programme. The team is responsible for the identification of engineering and process issues that drives cost on equipments and platforms. VERITAS will enable DRACAS to use costed maintenance schedules in their work. The aim of this module is a tool set that enables targeted exploitation of cost and inventory data to deliver and track equipment reliability benefits. The three activities considered key to this module are:

(1) Information Requirements Capture & Analysis.

(2) Design Enhancement to VERITAS.

(3) Technical Support.

Selection Criteria

5. Any potential supplier, who believes he has the capability to undertake this software intensive activity and manage the Programme over the period stated, should submit an Expression of Interest (Eofl) to the issuing branch stated by 7th November 2013. Selection to receive a tender will be based on an assessment of the degree of technical competence, proven performance, capacity and quality assurance as provided in the Eofl (see below).

a. Preference will be given to those that have a quality management accreditation to ISO 9001-2008 (or acceptable equivalent, such as Tick It & AS9100) with the appropriate scope, that has been awarded by a UKAS accredited body.

b. Companies must have a proven record working with and understanding IT systems and configuration control of software, preferably within MOD, and in particular:

(1) Defence Information Infrastructure

(2) Army Information System Branch

(3) Army Data Warehouse system

(4) Oracle & Endeca systems

c. Potential Providers are to note that the majority of the work will need to be undertaken on MOD site, primarily at Andover in Hampshire (UK); therefore they should have the staff and capacity to work away from the company office.

d. It is recognised that meeting all the software requirements may be challenging and MOD may need to compromise in some areas or even withdraw some or part of the modules. However, preference will be given to Potential Providers who are able to provide the complete package of activities stated above. It is envisaged that a maximum of 6 Tenders will be invited. This notice is issued subject to the Restricted Procedure under EU Public Contract Regulations 2006.

6. In the Eofl, the following information shall be provided (Potential Bidders need only submit one Eofl response once to either the PIN or CN):

a. A brief Company background in the management of MIS programmes; including details of

previous business of this type, especially dealing with the military or other government organisations/agencies (Not to exceed 2 sides of A4).

b. A Statement of QA accreditation with accompanying scope along with a copy of the accreditation Certificate(s), including any major sub-contractor that will undertake any activities;

c. Information to demonstrate or illustrate the solution(s) applicability to the requirement, stating whether you are able to meet the modules in totality or part of the advertised requirement, including any preparation and associated limits together with relevant commercial literature (Not to exceed 4 sides of A4 ex pictures).

d. Provide evidence of resource capacity/company size that will enable the allocation of a dedicated team to deliver the Programme.

7. Failure to provide the required information, make a satisfactory response to any question, or supply documentation referred to in responses, within the required timescale, may mean that a Potential Provider is not invited to participate further. In the event that none of the responses are deemed satisfactory, MOD reserves the right to terminate the procurement and where appropriate re-advertise the procurement.

8. Potential Providers must be explicit and comprehensive in their responses to the Advert as it is not intended to issue a Pre-Qualification Questionnaire. Consequently this will be the single source of information on which responses will be assessed. Potential Providers are advised not to make any assumptions about their past or current supplier relationships with MOD (Army HQ) nor assume that prior business relationships will be taken into account in the evaluation procedure.

9. MOD expressly reserves the right to require a Potential Provider to provide additional information supplementing or clarifying any of the information provided in response to the Eofl. MOD may seek independent financial and market advice to validate information declared or to assist evaluation. MOD reserves the right to exclude Potential Providers from the competition based on this advice.

II.1.6. CPV code(s)

72200000 Software programming and consultancy services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

See Sub-Section II.1.5 above.

Estimated value excluding VAT:

Range: between 870 000 and 4 500 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Firm (non-revisable) prices with stage payments based on achievement of garee milestones. Preference for P2P billing system.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Subject to MOD contract terms and conditions.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The Authority will apply all the offences listed in Article 45(1) of Directive 2004/18/EC (implemented as Regulation 23(1) of the Public Contract Regulations (PCR) 2006 in the UK) and all of the professional misconducts listed at Article 45 (2) of Directive 2004/18/EC (see also Regulation 23(2) in the PCR 2006) to the decision of whether a Candidate is eligible to be invited to tender.

A full list of the Regulation 23(1) and 23(2) criteria are at <http://www.contracts.mod.uk/delta/project/reasonsForExclusion.html#dspr>

Candidates will be required to sign a declaration confirming whether they do or do not have any of the listed criteria as part of the pre-qualification process. For candidates who are registered overseas, you will need to declare if you have any offences/misconduct under your own countries laws, where these laws are equivalent to the Regulation 23 lists.

Candidates who have been convicted of any of the offences under Article 45(1) are ineligible and will not be selected to bid, unless there are overriding requirements in the general interest for doing so.

Candidates who are guilty of any of the offences, circumstances or misconduct under Article 45 (2) may be excluded from being selected to bid at the discretion of the Authority.

III.2.2. Economic and financial ability

List and brief description of conditions: (a) Appropriate statements from banks or, where appropriate, evidence of relevant professional risk indemnity insurance.

(b) The presentation of balance-sheets or extracts from the balance-sheets, where publication of the balance-sheet is required under the law of the country in which the economic operator is established.

(c) A statement of the undertaking's overall turnover and, where appropriate, of turnover in the area covered by the contract for a maximum of the last three financial years available, depending on the date on which the undertaking was set up or the economic operator started trading, as far as the information on these turnovers is available.

III.2.3. Technical and professional ability

List and brief description of conditions:

(b) A list of the principal deliveries effected or the main services provided in the past three years, with the sums, dates and recipients, whether public or private, involved. Evidence of delivery and services provided shall be given: - where the recipient was a contracting authority, in the form of certificates issued or countersigned by the competent authority, - where the recipient was a private purchaser, by the purchaser's certification or, failing this, simply by a declaration by the economic operator;

(j) An indication of the proportion of the contract which the services provider intends possibly to subcontract.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

LECOM/019

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

7.11.2013 - 18:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted
English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. Suppliers interested in working with the Ministry of Defence should register on the MOD Supplier Information Database (SID) Register, available at www.contracts.mod.uk. The MOD SID is a database of active and potential suppliers available to all MOD and UK Defence procurement personnel, and is the main supplier database of MOD Procurement organisations. Please note: the registration and publication of a company profile on the MOD SID does not mean or imply that the supplier has in any way been vetted or approved by the MOD. Suppliers wishing to compete for advertised MOD contracts must respond to any specific call for competition by submitting a separate expression of interest in accordance with the instructions of the purchasing organisation.

Advertising Regime OJEU: This contract opportunity is published in the Official Journal of the European Union (OJEU), the MoD Defence Contracts Bulletin and www.contracts.mod.uk GO Reference: GO-2013104-DCB-5175853.

VI.4. Procedures for review

VI.4.1. Review body

Official name: DE&S Commercial, DE&S

Body responsible for mediation procedures

Official name: DE&S Commercial, DE&S

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

Official name: DE&S Commercial, DE&S

VI.5. Date of dispatch of this notice

4.10.2013