

Denmark-Hvidovre: Systems support services
OJ S 196/2013 09/10/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Forsvarsministeriet v/Forsvarets Koncernfælles Informatiktjeneste

Postal address: Helseholmen 1

Town: Hvidovre

Postal code: 2650

Country: Denmark

For the attention of: Cecilie Voss

E-mail: fkit-res626@mil.dk

Telephone: +45 45677000

Fax: +45 45670632

Internet address(es):

General address of the contracting authority: www.forsvaret.dk

Address of the buyer profile: https://www.ethics.dk/asp5/tender/fkit_0109_20130708.nsf

Electronic access to information: https://www.ethics.dk/asp5/tender/fkit_0109_20130708.nsf

Electronic submission of tenders and requests to participate: https://www.ethics.dk/asp5/tender/fkit_0109_20130708.nsf

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Defence

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Vedligeholdelse og support af brugerlicenser til OpenText software samt tilkøb af yderligere licenser til OpenText software eller tilsvarende og vedligeholdelse og support heraf. Herudover indgår konsulentassistance i forbindelse med uddannelse af superbrugere.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code DK0 Danmark

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

The procurement involves the establishment of a framework agreement

II.1.4. Short description of the contract or purchase(s)

Leverandøren yder vedligeholdelse og support i relation til Kundens brugerlicenser til OpenText software.

Vedligeholdelse omfatter:

Adgang til nyeste produktopgraderinger, opdateringer, fejlrettelser og servicepakker.

Support omfatter:

Bistand til installation, herunder opgraderinger, og licensering.

Teknisk support enten via telefon, e-mail eller hjemmeside.

Konsulentassistance:

Konsulentassistance i forbindelse med uddannelse af superbrugere vedrørende brugen af OpenText software. Uddannelse skal foregå på enten dansk eller engelsk.

II.1.5. CPV code(s)

72253200 Systems support services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

Lowest price

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

KESDH: 2013/000352

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

V.1. Date of conclusion of the contract

V.2. Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

V.3. Name and address of the contractor

Official name: Open Text A/S
Postal address: Langebrogade 5
Town: København
Postal code: 1411
Country: Denmark

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: Klagenævnet for Udbud
Postal address: Langelinie Allé 17
Town: København Ø
Postal code: 2100
Country: Denmark
E-mail: klfu@erst.dk
Internet address: www.klfu.dk

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

7.10.2013