

France-Malakoff: Call centre
OJ S 192/2014 07/10/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: GIE Humanis Fonctions Groupe
Postal address: GIE retraite et action sociale, 139/147 rue Paul Vaillant-Couturier
Town: Malakoff
Postal code: 92240
Country: France
Contact person: achats.groupehumanis@humanis.com
For the attention of: Patrick Barbotin
E-mail: achats.groupehumanis@humanis.com

I.2. Type of the contracting authority

I.3. Main activity

I.4. Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1. Description

II.1.1. Title

" Centre de relation client " du périmètre Action Sociale du groupe Humanis.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: dans les locaux du titulaire du marché

NUTS code FR France,FR France,FR France

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

" Centre de relation client " du périmètre action sociale du groupe Humanis.

II.1.5. CPV code(s)

79512000 Call centre

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

HU-AOE-2014-028

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2014/S 143-257276](#) of 29.7.2014

Section V: Award of contract

Contract No: HU-AOE-2014-028

Lot title: " Centre de relation client " du périmètre Action Sociale du groupe HUMANIS.

V.1. Date of conclusion of the contract

1.10.2014

V.2. Information about tenders

Number of tenders received: 10

V.3. Name and address of the contractor

Official name: Intelcia/The Marketinggroup SAS

Postal address: 113 rue Victor Hugo

Town: Levallois-Perret

Postal code: 92300

Country: France

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

Références de l'avis initial paru au BOAMP

Parution no : 143 B, annonce no 276 du 29.7.2014.

Date d'envoi du présent avis au JOUE et au BOAMP : 2.10.2014.

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

2.10.2014