

**Belgium-Brussels: Software implementation services**  
**OJ S 165/2017 30/08/2017**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Musées royaux d'Art et d'Histoire

Postal address: Parc du Cinquanteaire 10

Town: Bruxelles

NUTS code: BE10 Région de Bruxelles-Capitale/ Brussels Hoofdstedelijk Gewest

Postal code: 1000

Country: Belgium

Contact person: Danny Backeljauw

E-mail: [d.backeljauw@kmsg.be](mailto:d.backeljauw@kmsg.be)

Telephone: +32 25450172

**Internet address(es):**

Main address: [www.kmsg-mrah.be](http://www.kmsg-mrah.be)

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=283536>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Installation et paramétrage d'un logiciel billetterie et réservations et achat de licences.

Reference number: Musées royaux d'Art et d'Histoire-OO-17022001-F03\_0

**II.1.2. Main CPV code**

72263000 Software implementation services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Installation et paramétrage d'un logiciel billetterie et réservations et achat de licences.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 230 460,00 EUR

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

48110000 Point of sale (POS) software package

### **II.2.3. Place of performance**

NUTS code: BE10 Région de Bruxelles-Capitale/ Brussels Hoofdstedelijk Gewest

### **II.2.4. Description of the procurement**

Installation et paramétrage d'un logiciel billetterie et réservations et achat de licences.

### **II.2.5. Award criteria**

Quality criterion - Name: Proof of concept / Weighting: 20

Quality criterion - Name: Fonctionnalité et convivialité / Weighting: 15

Quality criterion - Name: Plan d'implémentation & formations / Weighting: 15

Quality criterion - Name: Helpdesk & support / Weighting: 10

Quality criterion - Name: Connexions et développement / Weighting: 10

Price - Weighting: 30

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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A contract/lot is awarded: yes

### **V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

24/08/2017

**V.2.2. Information about tenders**

Number of tenders received: 6

Number of tenders received from tenderers from other EU Member States: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Syx Automations NV

Postal address: Rozendaalstraat 53

Town: Ieper

NUTS code: BE2 Vlaams Gewest

Postal code: 8900

Country: Belgium

E-mail: [info@syx.be](mailto:info@syx.be)

Internet address: <http://www.syxautomations.com/en>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 230 460,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Conseil d'État

Postal address: Rue de la Science 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

Telephone: +32 22349611

Internet address: <http://www.raadvst-consetat.be>

**VI.5. Date of dispatch of this notice**

28/08/2017