

Ireland-Dublin: Data and voice media
OJ S 197/2013 10/10/2013
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Raidio Teilifis Eireann (RTÉ)

Postal address: Donnybrook

Town: Dublin

Postal code: 4

Country: Ireland

For the attention of: Colette O'Rourke

E-mail: colette.orourke@rte.ie

Telephone: +353 12082820

Internet address(es):

General address of the contracting authority: <http://www.rte.ie>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Recreation, culture and religion

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

13062 - SMS & IVR Managed Service.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

Main site or place of performance: Dublin

NUTS code IE021 Dublin

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

Duration of the framework agreement

Duration in years: 2

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 500 000 EUR

II.1.5. Short description of the contract or purchase(s)

RTÉ Digital operates and manages telecoms-related interactive services on behalf of RTÉ and is now seeking to select 1 or more preferred service providers for the provision of high volume SMS and/or IVR services, across a variety of media platforms, with key emphasis on TV and Radio.

II.1.6. CPV code(s)

32583000 Data and voice media, 64200000 Telecommunications services, 64210000 Telephone and data transmission services, 64212000 Mobile-telephone services, 64212100 Short Message Service (SMS) services, 64212200 Enhanced Messaging Service (EMS) services, 64212300 Multimedia Message Service (MMS) services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Duration in months: 24 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: SMS Services

1) Short description

Two companies will be chosen to provide the services for each Lot. One company will be the Primary Service Provider and the second company will be the Secondary Service Provider as dictated by the outcome of the Tender Evaluation Process for each Lot.

2) CPV code(s)

32583000 Data and voice media, 64200000 Telecommunications services, 64210000 Telephone and data transmission services, 64212000 Mobile-telephone services, 64212100 Short Message Service (SMS) services, 64212200 Enhanced Messaging Service (EMS) services, 64212300 Multimedia Message Service (MMS) services

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 2

Lot title: IVR Services

1) Short description

Two companies will be chosen to provide the services for each Lot. One company will be the Primary Service Provider and the second company will be the Secondary Service Provider as dictated by the outcome of the Tender Evaluation Process for each Lot.

2) CPV code(s)

32583000 Data and voice media, 64200000 Telecommunications services, 64210000 Telephone and data transmission services, 64212000 Mobile-telephone services, 64212100 Short Message Service (SMS) services, 64212200 Enhanced Messaging Service (EMS) services, 64212300 Multimedia Message Service (MMS) services

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 3

Lot title: Special/Innovative/Other/Project Services

1) Short description

Up to four companies will be chosen to provide the Special/Innovative/Other/Project services. For Special/Innovative/Other/Project services activities RTÉ will request a proposal from the four companies as a mini-tender. These mini-tenders will have a very short turn around (typically a couple of days). RTÉ will evaluate the submissions using the framework Award Criteria and award this activity to the preferred supplier from the mini-tender.

2) CPV code(s)

32583000 Data and voice media, 64200000 Telecommunications services, 64210000 Telephone and data transmission services, 64212000 Mobile-telephone services, 64212100 Short Message Service (SMS) services, 64212200 Enhanced Messaging Service (EMS) services, 64212300 Multimedia Message Service (MMS) services

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

III.2.2. Economic and financial ability

III.2.3. Technical and professional ability

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4.

Time limit for receipt of tenders or requests to participate

18.11.2013 - 13:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 90 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.3. Additional information

To receive more information about this tender, including any amendments and/or clarifications and to request any clarifications and/or to respond to this tender, you must register your interest to this tender on the following site: https://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=70808&B=ETENDERS_SIMPLE

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Court Services

Postal address: 175-24 Phoenix Street, Smithfield

Town: Dublin

Postal code: 7

Country: Ireland

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

7.10.2013