

United Kingdom-London: Industry specific software package

OJ S 197/2013 10/10/2013

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Metropolitan Housing Trust

Postal address: The Grange, 100 High Street, Southgate

Town: London

Postal code: N14 6PW

Country: United Kingdom

Contact person: Procurement Team

For the attention of: Clair Johnson (Procurement Specialist - Interim)

E-mail: sustainability@metropolitan.org.uk

Internet address(es):

General address of the contracting authority: www.metropolitan.org.uk

Electronic submission of tenders and requests to participate: www.delta-esourcing.com

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

2013-004 Integrated Housing Management Solution.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Industry specific software package. Miscellaneous software package and computer systems. Contact management software package. Customer Relation Management software package. IT services: consulting, software development, Internet and support. Software package and information systems. Industry specific software development services. System and support services. Software-related services. Metropolitan seeks to contract with a prime contractor for the supply of a Integrated Housing Management Solution and associated services. This procurement will be using the competitive dialogue procedure and will include the ability to reduce the number of participants during the procurement process. Please see the procurement documentation for further information.

II.1.6. CPV code(s)

48100000 Industry specific software package, 48900000 Miscellaneous software package and computer systems, 48333000 Contact management software package, 48445000 Customer Relation Management software package, 72000000 IT services: consulting, software development, Internet and support, 48000000 Software package and information systems, 72212100 Industry specific software development services, 72250000 System and support services, 72260000 Software-related services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

It is envisaged that this contract will be for an initial term of 5 years with an option to extend for a further 3 years at the discretion of the Contracting Authority. Please see Tender Documents for more information.

II.2.2. Information about options

Options: yes

Description of options: It is envisaged that this contract will be for an initial term of 5 years with an option to extend for a further 3 years at the discretion of the Contracting Authority. Please see Tender Documents for more information.

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Please see Tender Documentation.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Please see Tender Documentation.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Please see Tender Documentation.

Joint and several liability.

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The Authority will apply all the offences listed in Article 45(1) of Directive 2004/18/EC (implemented as Regulation 23(1) of the Public Contract Regulations (PCR) 2006 in the UK) and all of the professional misconducts listed at Article 45 (2) of Directive 2004/18/EC (see also Regulation 23(2) in the PCR 2006) to the decision of whether a Candidate is eligible to be invited to tender.

A full list of the Regulation 23(1) and 23(2) criteria are at <http://www.delta-esourcing.com/delta/project/reasonsForExclusion.html#pcr>

Candidates will be required to answer these questions as part of the qualification process. For candidates who are registered overseas, you will need to declare if you have any offences /misconduct under your own countries laws, where these laws are equivalent to the Regulation 23 lists.

Candidates who have been convicted of any of the offences under Article 45(1) are ineligible and will not be selected to bid, unless there are overriding requirements in the general interest for doing so.

Candidates who are guilty of any of the offences, circumstances or misconduct under Article 45 (2) may be excluded from being selected to bid at the discretion of the Authority.

III.2.2. Economic and financial ability

List and brief description of conditions: Please see Tender Documentation.

III.2.3. Technical and professional ability

List and brief description of conditions:

Please see Tender Documentation.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

competitive dialogue

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 6

Objective criteria for choosing the limited number of candidates: Please see Tender Documentation.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

2013-004

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 8.11.2013 - 12:00

IV.3.4. Time limit for receipt of tenders or requests to participate

8.11.2013 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

Metropolitan is using its e-tendering system in order to administer this procurement process.

For more information about this opportunity, please visit the Delta portal at: <https://www.delta-esourcing.com/tenders/UK-London:-Industry-specific-software-package./GZR7PS65R9>

If you experience any technical difficulties from accessing the above url, then please contact the Delta eSourcing Helpdesk on call 0845 270 7050 or email helpdesk@delta-esourcing.com

The Access Code is GZR7PS65R9.

For more information about this opportunity, please visit the Delta eSourcing portal at: <https://www.delta-esourcing.com/tenders/UK-UK-London:-Industry-specific-software-package./GZR7PS65R9>

To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/GZR7PS65R9>

GO Reference: GO-2013108-PRO-5182207

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Metropolitan will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the contracting authority before the contract is entered into. Applicants have two working days from the notification of the award decision to request additional debriefing and the information has to be provided a minimum of three working days before the expiry of the standstill period. This should be requested from the named contact point at 1.1. If an appeal regards the award of a contract has not been successfully resolved, the public contracts regulations. 2006 (SI 2006 Number 5) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the high court (England, Wales and Northern Ireland). Any such action must be brought promptly (generally within three months). Where a contract has not been entered, the court may order the setting aside of the award decision or order the authority to amend any document and may award damages. If the contract has been entered into, the court may only award damages.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

8.10.2013