

United Kingdom-Salford: Health services
OJ S 197/2013 10/10/2013
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Greater Manchester Procurement

Postal address: Greater Manchester Commissioning Support Unit, St James House,
Pendleton Way

Town: Salford

Postal code: M6 5FW

Country: United Kingdom

For the attention of: Stuart Moore

E-mail: stuart.moore2@nhs.net

Telephone: +44 1612126222

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

GMCSU on Behalf of NHS HMR CCG - Integrated Palliative Care & End of Life Care Service.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

NUTS code UKD3 Greater Manchester

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

Duration of the framework agreement

Duration in years: 3

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 1 000 000 and 4 000 000 GBP

II.1.5. Short description of the contract or purchase(s)

GMCSU on behalf of NHS HMR Clinical

Commissioning Group is inviting potential bidders through this tender exercise the opportunity to deliver a safe, cost- effective End of Life & Specialist Palliative Care service which must be operational from the 1.4.2014.

The aim of the service is for a clinical consultant or clinical specialist led, multi-disciplinary team to work collaboratively with primary care clinicians and other services involved with patients to enable those with specialist palliative care and end of life care needs to maintain their identity and independence, whilst also supporting their family, friends and carers during the changing phases of their illness. The focus of the service will be to improve the quality of care for patients at the end of their life.

The service will adopt a multi-disciplinary approach across internal and external services to ensure that services provide complex symptom management and holistic care with the aim of ensuring that patients have the optimum quality of life until death.

It will achieve this by working collaboratively across primary and secondary care to facilitate choice in respect to preferred priorities for care and death and thereby contributes towards reducing avoidable hospital admissions and reducing length of stay. The service will educate and empower individuals and their families so they can make informed choices about treatments, management of care, End of Life Care including all palliative current /future care needs.

The integrated palliative and end of life care service described in this specification will include specialist palliative care nursing, hospice at home care, night sitting services (currently jointly funded by both the CCG and RMBC) and intermediate and general end of life care. The service will also incorporate education, training, support and advice for non-specialist palliative care providers including GPs, nursing/care homes within HMR and other providers within the Borough.

The service will be managed by one single provider or a coalition of providers with one lead provider acting as a prime contractor on behalf of the coalition.

The objectives of the service are as follows:

- To create an integrated, high quality, patient centred and co-ordinated community palliative and end of life care service within the conurbation of HMR CCG;
- deliver a single point of access for community palliative and end of life care services, to be accessed by patients, their carers and families, GPs and service providers within the Borough;
- provide clinical triage and assessment of patient and carer needs;
- deliver effective individualised advance care planning for patients approaching the end of life;
- enable people to be treated and die in their preferred place of care;
- reduce A&E attendance and unnecessary hospital admissions for patients approaching the end of life.
- provide support, advice, training and education for GPs and health and social care providers within HMR Borough.
- ensure effective communication with all partners and agencies involved in the care of patients, most significantly the patient, their carer and family;
- increase the number of patients dying in their preferred place of care;
- increase the number of advanced care plans within the Borough;

- support patients, carers and their families holistically and individually throughout their contact with the service and into bereavement if required;
- undertake the role of care coordination when the service is the best placed to do so, including liaising with providers and funders of other care e.g. continuing health care;
- support and facilitate within Multi-disciplinary team meetings where appropriate;
- support in the identification of patients approaching the end of life and to provide support to patients, carers and families and other health and social care providers when required;
- delivery of 24 hour, 7 day a week telephone advice line, accessible to patients, carers and families and health and social care providers;
- facilitate and support rapid discharge from hospital where required; and
- Actively engage and encourage hard to reach groups and provide effective ethnically sensitive care.

Strong clinical leadership will be required to develop the vision for the service and promote its future development, with a strong emphasis on new ways of working, collaboration and innovation. Communication between community, secondary care clinicians, general practitioners, patients and their carers will be essential to the new integrated service.

II.1.6. CPV code(s)

85100000 Health services, 85000000 Health and social work services, 85110000 Hospital and related services, 85120000 Medical practice and related services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

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care providers including GPs, nursing/care homes within HMR and other providers within the Borough.

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- increase the number of patients dying in their preferred place of care;
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- support patients, carers and their families holistically and individually throughout their contact with the service and into bereavement if required;
- undertake the role of care coordination when the service is the best placed to do so, including liaising with providers and funders of other care e.g. continuing health care;
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Strong clinical leadership will be required to develop the vision for the service and promote its future development, with a strong emphasis on new ways of working, collaboration and innovation. Communication between community, secondary care clinicians, general practitioners, patients and their carers will be essential to the new integrated service.

Limitations on the number of operators who will be invited to tender or to participate

Envisaged number of operators: 5

Objective criteria for choosing the limited number of candidates: The criteria for assessing PQQ responses to the weighted questions are in the PQQ documentation which can be found on the following web site: <https://nhssbs.eu-supply.com>

A maximum of 5 providers per lot will be shortlisted for the invitation to tender (ITT) stage of this restricted procurement process.

Estimated value excluding VAT:

Range: between 1 000 000 and 4 000 000 GBP

II.2.2. Information about options

Options: yes

Description of options: Options to extend on a plus 12 months plus 12 months basis

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: This procurement exercise will be conducted on the EU supply eTendering portal at: <https://nhssbs.eu-supply.com>

Candidates wishing to be considered for this agreement must register their expression of interest and provide additional procurement specific information through this portal.

To register interest:

- 1) Go to 'Current Tender Opportunities' from the eTendering portal login page: <https://nhssbs.eu-supply.com>
- 2) Find the tender listed and click on the title. This will take you to the letter of invitation.
- 3) If you are not a registered user of EU Supply follow the 'Online registration' link otherwise follow the 'Login' link and enter username and password.
- 4) Once logged in 'Accept' the invitation to register your interest in the opportunity. You will then be taken direct to the tender response screen.
- 5) Go to the 'Access Documents' folder on the response screen to view and download tender documentation.

Further guidance on how to access and respond to the opportunity is available in the 'Quick Guide for Suppliers' which is available for downloading from the main portal login page:

<https://nhssbs.eu-supply.com>

(follow link: 'Quick Guide for Suppliers').

For any support in submitting your response please contact EU Supply Helpdesk at support@eu-supply.com (Tel: +44 8008402050) quoting the tender ID number.

Information and formalities necessary for evaluating if the requirements are met: Detailed within the PQQ documentation.

III.2.2. Economic and financial ability

List and brief description of conditions: Information and formalities necessary for evaluating if the requirements are met: Detailed within the PQQ documentation.

III.2.3. Technical and professional ability

List and brief description of conditions:

Information and formalities necessary for evaluating if the requirements are met: Detailed within the PQQ documentation.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Objective criteria for choosing the limited number of candidates: Limitations on the number of operators who will be invited to tender or to participate

Envisaged number of operators: 5

Objective criteria for choosing the limited number of candidates: The criteria for assessing PQQ responses to the weighted questions are in the PQQ documentation which can be found on the following web site: <https://nhssbs.eu-supply.com>.

A maximum of 5 providers per lot will be shortlisted for the invitation to tender (ITT) stage of this restricted procurement process.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4.

Time limit for receipt of tenders or requests to participate

11.11.2013 - 18:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

25.11.2013

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: NHS Heywood Middleton & Rochdale CCG
Postal address: Number 1 Riverside, 3rd Floor, Smith Street
Town: Rochdale
Postal code: OL16 1XU
Country: United Kingdom
Internet address: <http://www.hmr.nhs.uk>

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

8.10.2013