

340930-2026 - Competition

Ireland – Computer support services – AsIAM - Provision of ICT Managed Service

OJ S 95/2026 19/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Autism Spectrum Information Advice and Meeting Point CLG

Email: accounts@asiam.ie

Legal type of the buyer: Organisation awarding a contract subsidised by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: AsIAM - Provision of ICT Managed Service

Description: AsIAM, Ireland's Autism charity, wishes to appoint a qualified ICT Managed Service Provider (MSP) to provide Level 1, Level 2 and Level 3 support for all of its ICT systems and equipment in line with industry best practices. The MSP will be responsible for ensuring operational efficiency, service continuity and user satisfaction across AsIAM's ICT environment.

Procedure identifier: 8860bbaf-1f30-4b3a-b03c-3954eafffa7c

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

Additional classification (cpv): 72611000 Technical computer support services, 72700000 Computer network services, 72710000 Local area network services, 72720000 Wide area network services, 72900000 Computer back-up and catalogue conversion services, 72910000 Computer back-up services, 72511000 Network management software services, 72514100 Facilities management services involving computer operation, 72514300 Facilities management services for computer systems maintenance

2.1.2. Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 930 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: AsIAm - Provision of ICT Managed Service

Description: AsIAm, Ireland's Autism charity, wishes to appoint a qualified ICT Managed Service Provider (MSP) to provide Level 1, Level 2 and Level 3 support for all of its ICT systems and equipment in line with industry best practices. The MSP will be responsible for ensuring operational efficiency, service continuity and user satisfaction across AsIAm's ICT environment.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

Additional classification (cpv): 72611000 Technical computer support services, 72700000 Computer network services, 72710000 Local area network services, 72720000 Wide area network services, 72900000 Computer back-up and catalogue conversion services, 72910000 Computer back-up services, 72511000 Network management software services, 72514100 Facilities management services involving computer operation, 72514300 Facilities management services for computer systems maintenance

5.1.2. Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 72 Months

5.1.5. Value

Estimated value excluding VAT: 930 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 17/06/2026 17:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8167015>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8167015>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 24/06/2026 17:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 24/06/2026 17:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8167015>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Autism Spectrum Information Advice and Meeting Point CLG

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Autism Spectrum Information Advice and Meeting Point CLG

Organisation processing tenders: Autism Spectrum Information Advice and Meeting Point CLG

8. Organisations

8.1. ORG-0001

Official name: Autism Spectrum Information Advice and Meeting Point CLG

Registration number: 553241

Postal address: 17-21 Temple Road

Town: Blackrock

Postcode: A94 DN40

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland
Email: accounts@asiam.ie
Telephone: 01 445 3203
Internet address: <https://asiam.ie/>
Buyer profile: <https://asiam.ie/>

Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 75a5ccd8-28cd-4af5-8be4-fa9c40675864 - 01
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Notice type: Contract or concession notice – standard regime
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