

**Norway-Oslo: Market and economic research; polling and statistics**

OJ S 188/2015 29/09/2015

**Contract notice****Services****Directive 2004/18/EC****Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Eksportkreditt Norge AS (Export Credit Norway)

National registration number: 998544696

Postal address: Hieronymus Heyerdahls Gate 1

Town: Oslo

Postal code: 0112

Country: Norway

For the attention of: Omar Saleemi

E-mail: [oms@eksportkreditt.no](mailto:oms@eksportkreditt.no)

Telephone: +47 22313500

**Internet address(es):**General address of the contracting authority: <http://www.eksportkreditt.no>Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3161>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/136153>**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

National or federal agency/office

**I.3. Main activity**

Economic and financial affairs

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Garantiinstituttet for Eksportkreditt

Postal address: Dronning Mauds gate 15

Town: Oslo

Postal code: 0250

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Procurement of a service provider for a joint customer and effect survey and a macro-economical analysis for Eksportkreditt Norge AS and the Garantiinstituttet for Eksportkreditt (GIEK).

## **II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 10: Market research and public opinion polling services

Main site or place of performance: Oslo, Norway.

NUTS code NO Norge

## **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

## **II.1.4. Information about framework agreement**

## **II.1.5. Short description of the contract or purchase(s)**

The contracting authority would like to enter into a contract for assistance with a customer and effect survey and macro-economical analyses. The final extent, structure and ambition level for the effect surveys will be determined in cooperation with the chosen service provider. The contracting authority envisages, however, the following structure for the assignment:

1. A joint customer and effect survey that shall measure parameters such as reputation, knowledge, service level, the customers' experience, as well as results and effects. The latter can be measured in the form of additionality.

Eksportkreditt Norge is already carrying out customer and effect surveys for its activities in cooperation with Oxford Research. In order to make the process more efficient, the contracting authority envisages joint customer and effect surveys that will build on Eksportkreditt Norge's existing surveys. There will, however, be a need for a revision, with a view to including GIEK's activities, as well as possibly simplification.

2. Analysis of macro-economical effects, including contributions to BNP and employment. The contracting authority will, in cooperation with the service provider and the owner department, determine the extent, structure and content of the analysis of macro-economical effects.

However it is a requirement that the analysis of the macro-economical effects shall be efficient and shall use as few resources as possible.

## **II.1.6. CPV code(s)**

79300000 Market and economic research; polling and statistics, 79311400 Economic research services, 79342310 Customer survey services

## **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

## **II.1.8. Lots**

This contract is divided into lots: no

## **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

Estimated value excluding VAT:

Range: between 2 500 000 and 3 500 000 NOK

### **II.2.2. Information about options**

Options: yes

Description of options: The contract is for 1 year with an option for an extension for 1 + 1 + 1 year, so that the maximum contract length with options is 4 years.

### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 3

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 012 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: See the qualification requirements in the tender documentation.

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: See the tender documentation.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: See the tender documentation.

#### **III.2.3. Technical and professional ability**

List and brief description of conditions:

See the tender documentation.

#### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

**IV.1.2. Information about the limits on the number of candidates to be invited**

**IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

**IV.2.2. Information about electronic auction**

An electronic auction will be used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

11024

**IV.3.2. Previous publication concerning this procedure**

no

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

2.11.2015 - 12:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

Other: Norwegian.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

Duration in days: 060 (from the date stated for receipt of tender)

**IV.3.8. Conditions for opening of tenders**

Persons authorised to be present at the opening of tenders: no

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

24.9.2015