

## 342107-2026 - Result

### Norway – IT services: consulting, software development, Internet and support – Multi-function machines

OJ S 95/2026 19/05/2026

Contract or concession award notice – standard regime

Services

## 1. Buyer

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### 1.1. Buyer

Official name: Narvik kommune

Email: [arne@innkjopskontoret.no](mailto:arne@innkjopskontoret.no)

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

## 2. Procedure

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### 2.1. Procedure

Title: Multi-function machines

Description: The competition is for the procurement of multi-function machines (printing, copying and scanning as a service), Print as a Service (PaaS). The service is to be understood as a complete service that includes a machine park with identical interface for users, with Norwegian language support/training, where on-site technicians as needed, as well as all consumables excluding paper, are included. The contracting authority shall not hire, lease or procure the machinery, but only procure the service 'print out as a service'. The chosen tenderer will provide all operations and logistics for the entire system. It is the tenderer's responsibility that the contracting authority's needs for each location are covered. The contracting authority has no objection to the chosen tenderer covering the need with used machines, or that the deployed machines are moved in connection with changed needs at locations. The existing machinery is planned to be terminated as existing leasing contracts expire. The procurement's value is estimated to: above the EEA threshold. The volume is an estimate and is not binding for the contracting authority. See the procurement documents for further information. The contracting authority reserves the right to cancel the competition, i.a. in connection with budgetary coverage. APPRENTICE: The obligation to set requirements for apprentices is considered to apply for this procurement, cf. the Procurement Act §7. See the contract for more information.

Procedure identifier: b8cf9dc8-74b8-482a-b2e6-89044cd885ad

Previous notice: 6fd979dc-d617-4dfd-9aef-45543aed9dd1-01

Internal identifier: 26024

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The competition will be held in accordance with the Public Procurement Act from 17 June 2016 no. 73 (LOA), with the accompanying regulations of 12 August 2016 no. 974 (FOA), as well as the provisions in this tender documentation. The competition will be held as TED - open tender contest in accordance with the regulations Parts I and III. All interested tenderers can submit tenders for this type of procedure. Negotiations are not allowed. The procurement is announced in the DOFFIN and TED database.

### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 30000000 Office and computing machinery, equipment and supplies except furniture and software packages, 30100000 Office machinery, equipment and supplies except computers, printers and furniture, 30110000 Word-processing machines, 30121000 Photocopying and thermocopying equipment, 30121100 Photocopiers, 30121200 Photocopying equipment, 30121300 Reproduction equipment, 48773000 Print utility software package, 48773100 Print-spooling software package, 50313100 Photocopier repair services, 50313200 Photocopier maintenance services, 79000000 Business services: law, marketing, consulting, recruitment, printing and security, 79500000 Office-support services, 79521000 Photocopying services

### 2.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

### 2.1.3. Value

Estimated value excluding VAT: 10 000 000,00 NOK

### 2.1.4. General information

#### Legal basis:

Directive 2014/24/EU

## 5. Lot

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### 5.1. Lot: LOT-0000

Title: Multi-function machines

Description: The competition is for the procurement of multi-function machines (printing, copying and scanning as a service), Print as a Service (PaaS). The service is to be understood as a complete service that includes a machine park with identical interface for users, with Norwegian language support/training, where on-site technicians as needed, as well as all consumables excluding paper, are included. The contracting authority shall not hire, lease or procure the machinery, but only procure the service 'print out as a service'. The chosen tenderer will provide all operations and logistics for the entire system. It is the tenderer's responsibility that the contracting authority's needs for each location are covered. The contracting authority has no objection to the chosen tenderer covering the need with used machines, or that the deployed machines are moved in connection with changed needs at locations. The existing machinery is planned to be terminated as existing leasing contracts expire. The procurement's value is estimated to: above the EEA threshold. The volume is an estimate and is not binding for the contracting authority. See the procurement documents for further information. The contracting authority reserves the right to cancel the competition, i.a. in connection with budgetary coverage. APPRENTICE: The obligation to set requirements for apprentices is considered to apply for this procurement, cf. the Procurement Act §7. See the contract for more information.

Internal identifier: 26024

### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 30000000 Office and computing machinery, equipment and supplies except furniture and software packages, 30100000 Office machinery, equipment and supplies except computers, printers and furniture, 30110000 Word-processing machines, 30121000 Photocopying and thermocopying equipment, 30121100 Photocopiers, 30121200 Photocopying equipment, 30121300 Reproduction equipment, 48773000 Print utility software package, 48773100 Print-spooling software package, 50313100 Photocopier repair services, 50313200 Photocopier maintenance services, 79000000 Business services: law, marketing, consulting, recruitment, printing and security, 79500000 Office-support services, 79521000 Photocopying services

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

#### **5.1.3. Estimated duration**

Other duration: Unlimited

#### **5.1.5. Value**

Estimated value excluding VAT: 10 000 000,00 NOK

#### **5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Quality

Name: Solution proposals, functionality and user friendliness.

Description: -

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

##### **Criterion:**

Type: Quality

Name: Implementation

Description: -

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

##### **Criterion:**

Type: Quality

Name: Service and Assignment Specific Competence

Description: -

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 5

##### **Criterion:**

Type: Quality

Name: Climate and environment

Description: -

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

##### **Criterion:**

Type: Price  
Name: Prices and Costs  
Description: -  
Category of award weight criterion: Weight (percentage, exact)  
Award criterion number: 15

#### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Midtre Hålogaland tingrett

Information about review deadlines: -

Organisation signing the contract: Narvik kommune

## 6. Results

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Value of all contracts awarded in this notice: 10 000 000,00 NOK

### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: Narvik Kontorsenter AS

**Tender:**

Tender identifier: Anbud multifunksjonsmaskiner

Identifier of lot or group of lots: LOT-0000

Value of the tender: 0,00 NOK

Subcontracting: Not yet known

**Contract information:**

Identifier of the contract: -

Title: General del-Narvik Kontorsenter AS

Date on which the winner was chosen: 30/04/2026

Date of the conclusion of the contract: 05/05/2026

Organisation signing the contract: Narvik kommune

#### 6.1.4. Statistical information

**Summary of the review requests the buyer received:**

Number of complainants: 0

**Received tenders or requests to participate:**

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

## 8. Organisations

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### 8.1. ORG-0001

Official name: Narvik kommune

Registration number: 959469059

Department: Innkjøp

Postal address: Postboks 64  
Town: Narvik  
Postcode: 8501  
Country subdivision (NUTS): Nordland/Nordlândia (NO071)  
Country: Norway  
Contact point: Arne Hvidsten  
Email: [arne@innkjopskontoret.no](mailto:arne@innkjopskontoret.no)  
Telephone: +47 76 91 20 00  
Internet address: <https://www.narvik.kommune.no/>

**Roles of this organisation:**

Buyer  
Organisation signing the contract

**8.1. ORG-0002**

Official name: Midtre Hålogaland tingrett  
Registration number: 926 723 073  
Postal address: Postboks 343  
Town: Narvik  
Postcode: 8505  
Country subdivision (NUTS): Nordland/Nordlândia (NO071)  
Country: Norway  
Email: [midtre.halogaland.tingrett@domstol.no](mailto:midtre.halogaland.tingrett@domstol.no)  
Telephone: 77 58 95 00  
Internet address: <https://www.domstol.no/no/domstoler/tingrett/midtre-halogaland-tingrett/>

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: Narvik Kontorsenter AS  
Size of the economic operator: Medium  
Registration number: 818037872  
Department: Salg  
Postal address: Frydenlundsgt 11  
Town: Narvik  
Postcode: 8516  
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)  
Country: Norway  
Contact point: Geir Arne Torbergsen  
Email: [geir.arne@narvik-kontorsenter.no](mailto:geir.arne@narvik-kontorsenter.no)  
Telephone: 99099848

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

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## Notice information

Notice identifier/version: 3b4cab5e-7eba-49dc-80ab-00b8423d0964 - 01  
Form type: Result  
Notice type: Contract or concession award notice – standard regime  
Notice subtype: 29

Notice dispatch date: 18/05/2026 08:36:40 (UTC+00:00) Western European Time, GMT  
Notice dispatch date (eSender): 18/05/2026 08:46:22 (UTC+00:00) Western European Time, GMT  
Languages in which this notice is officially available: English  
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Publication date: 19/05/2026