

Luxembourg-Luxembourg: Yearly Support, New Licences Acquisition and Hosting for eFront Platform**OJ S 112/2024 11/06/2024****Contract award notice****Supplies****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: European Investment Fund

Postal address: 37B, avenue J.F. Kennedy

Town: Luxembourg

NUTS code: LU00 Luxembourg

Postal code: L-2968

Country: Luxembourg

Contact person: EIF Procurement

E-mail: [eif-procurement@eif.org](mailto:EIF-procurement@eif.org)**Internet address(es):**Main address: <https://www.eif.org/>Address of the buyer profile: https://www.eif.org/who_we_are/governance/procurement/index.htm**I.4. Type of the contracting authority**

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Yearly Support, New Licences Acquisition and Hosting for eFront Platform

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

This purchase relates to:

1. yearly support for eFront platform;
2. acquisition of new licences;
3. hosting of the platform.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 8 339 212,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: FR101 Paris

NUTS code: RS11 Београдски регион (Beogradski region)

Main site or place of performance: Paris, France – Belgrade, Serbia.

II.2.4. Description of the procurement

This purchase relates to:

1. yearly support for eFront platform covering:

(i) support on standard feature;

(ii) documentation on standard features;

(iii) standard enhancements, encompassing those agreed between the Fund and eFront;

(iv) bug fixing on standard features;

(v) new versions, ensuring ascending compatibility of the platform with other IT components such Operating System (Microsoft Windows), database engine (Microsoft SqlServer), internet browsers (HTML5 compatibility), underlying eFront framework (.Net);

2. acquisition of new licences;

3. hosting of the platform, covering: i) administration and monitoring of production, development and integration environments, ii) disaster recovery plan, iii) releases deployment, iv) escrow services.

II.2.5. Award criteria

Quality criterion - Name: Qualitative award criteria / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

eFront modules used at EIF are of different nature: some of them, like the PE module, are eFront products sold to the market, some others, like the Guarantee and Securitisation module or the Mandate Management module, have been created specifically for EIF, and their intellectual property belongs to EIF (eFront cannot sell these modules to other clients).

The standard eFront modules have been customized along the years in order to respond to the specific business needs of EIF that are often different from the standard needs of other eFront clients, due to our diversified business lines as well as to the specific requests of our mandators, focused towards both financial and non-financial objectives.

The design of the current eFront platform at EIF makes all the modules intrinsically interrelated, sharing many key data tables in the back-end, and linking functionalities across different screens. This is reflected in the contractual aspect, which puts all modules – with some few marginal exceptions – under a unique licence.

According to eFront commercial strategy (<https://www.efront.com/associations-and-partners/>), eFront licences are distributed only by eFront itself in Europe (exception only for the Chinese, Japanese and Korean markets where they use exclusive distribution partners). This has been formally confirmed by eFront via the Certificate of absence of distributors for eFront products in Europe.

Hence, this procurement procedure is relevant due to reasons of:

1. technical complexity (reflected above),
2. constraints between all other depending solutions (solution highly integrated with other EIF applications;
3. financial impacts;
4. consistency with the envisaged future change of the IT architecture of EIF,
5. hosting (under the current EIB Group Cloud Security Policy, it is compulsory that the solution provider is the same entity managing the hosting of the solution.

In a nutshell, it is of the utmost importance to ensure a continuous maintenance and stable delivery of the existing solutions until the development of the new long-term IT strategy is finalised and the respective architecture implemented. Based on the above mentioned, the proposed procurement procedure for this specific purchase is the negotiated procedure without prior publication, where the supplies can be supplied only by a particular economic operator due the protection of exclusive rights. Since eFront platform will be used by the EIF at least for the next four years and eFront is the sole provider of eFront products in Europe. There is no reasonable alternative or no substitute exists in the current situation according to the approved plan on EIF IT solutions.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Yearly Support, New Licences Acquisition and Hosting for eFront Platform for the Next Four Years, Provided by eFront

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/07/2021

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: eFront SAS

Postal address: 2-4 rue Louis David

Town: Paris

NUTS code: FR101 Paris

Postal code: 75116

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 8 339 212,00 EUR

Total value of the contract/lot: 8 339 212,00 EUR

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

Telephone: +352 43031

Fax: +352 4303-2100

Internet address: <https://curia.europa.eu>

VI.5. Date of dispatch of this notice

30/05/2024