

343082-2026 - Competition

Sweden – Psychiatrist or psychologist services – Medarbetarstöd

OJ S 95/2026 19/05/2026

Contract notice – light regime

Services

1. Buyer

1.1. Buyer

Official name: Inköps- och upphandlingsförvaltningen

Email: annelie.norlin@ink.goteborg.se

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Medarbetarstöd

Description: Ramavtalet omfattar Medarbetarstöd i form av en tjänst där Leverantören ska erbjuda tillgång till samtalsjour och samtalsstöd där medarbetaren får stöd, rådgivning och vägledning i personliga och/eller arbetspåverkande frågeställningar. Professionellt stöd ska ges till individen, utan arbetsgivarens kännedom inom områden som rör t.ex. samarbetsproblem och konflikter på arbetsplatsen, stress, familje-och relationsproblem, juridiska frågor, ekonomiska frågor, frågor rörande missbruk, sociala problem, nära anhörigs problem.

Procedure identifier: 0d6bb41e-c79f-48ef-adcd-a6facc93691c

Internal identifier: N050U25-297

Type of procedure: Other single stage procedure

Main features of the procedure: Enstegsförfarande enligt bilaga 2 i 19 kap

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85121270 Psychiatrist or psychologist services

Additional classification (cpv): 66170000 Financial consultancy, financial transaction processing and clearing-house services, 79110000 Legal advisory and representation services , 79430000 Crisis management services, 80590000 Tutorial services

2.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Additional information: -

2.1.3. Value

Estimated value excluding VAT: 30 000 000,00 SEK

2.1.4. General information

Legal basis:

Other

LOU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Område 1

Description: Medarbetarstöd i form av en tjänst där Leverantören ska tillhandahålla tillgång till en stödlinje och professionellt samtalsstöd, där medarbetare kan få råd, stöd och vägledning i personliga frågor och i frågor som påverkar arbetet. Medarbetarstöd för verksamheter inom Göteborg och samverkande kommuner - där telefon, video och fysiska samtalstöd ska erbjudas.

Internal identifier: Område 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85121270 Psychiatrist or psychologist services

Additional classification (cpv): 66170000 Financial consultancy, financial transaction processing and clearing-house services, 79110000 Legal advisory and representation services , 79430000 Crisis management services, 80590000 Tutorial services

5.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Additional information: Göteborg och samverkande kommuner

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.5. Value

Estimated value excluding VAT: 28 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: kvalite

5.1.11. Procurement documents

Address of the procurement documents: <https://kommersannons.se/goteborg/Notice/NoticeDispatch.aspx?NoticeId=62570>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://kommersannons.se/goteborg/Notice/NoticeDispatch.aspx?NoticeId=62570>

Languages in which tenders or requests to participate may be submitted: Swedish

Deadline for receipt of tenders: 17/06/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Göteborg

Information about review deadlines: Se upphandlingsdokumenten

Organisation providing additional information about the procurement procedure: Inköps- och upphandlingsförvaltningen

Organisation providing more information on the review procedures: Förvaltningsrätten i Göteborg

5.1. Lot: LOT-0002

Title: Område 2

Description: Medarbetarstöd i form av en tjänst där Leverantören ska tillhandahålla tillgång till en stömlinje och professionellt samtalsstöd, där medarbetare kan få råd, stöd och vägledning i personliga frågor och i frågor som påverkar arbetet. - Medarbetarstöd för Härryda kommun- endast telefontjänsten, ej video eller fysiska samtalsstöd.

Internal identifier: Område 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85121270 Psychiatrist or psychologist services

Additional classification (cpv): 66170000 Financial consultancy, financial transaction processing and clearing-house services, 79110000 Legal advisory and representation services , 79430000 Crisis management services, 80590000 Tutorial services

5.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Additional information: Ingen kompletterande information

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.5. Value

Estimated value excluding VAT: 2 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: pris och kvalite

5.1.11. Procurement documents

Address of the procurement documents: <https://kommersannons.se/goteborg/Notice/NoticeDispatch.aspx?NoticeId=62570>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://kommersannons.se/goteborg/Notice/NoticeDispatch.aspx?NoticeId=62570>

Languages in which tenders or requests to participate may be submitted: Swedish

Deadline for receipt of tenders: 17/06/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Göteborg

Information about review deadlines: Se upphandlingsdokumenten

Organisation providing additional information about the procurement procedure: Inköps- och upphandlingsförvaltningen

Organisation providing more information on the review procedures: Förvaltningsrätten i Göteborg

8. Organisations

8.1. ORG-0001

Official name: Inköps- och upphandlingsförvaltningen

Registration number: 2120001355

Postal address: Box 1111

Town: Göteborg

Postcode: 405 23

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Contact point: Annelie Norlin

Email: annelie.norlin@ink.goteborg.se

Telephone: 031-12 13 14

Internet address: <https://goteborg.se/>

Buyer profile: <https://goteborg.se/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Förvaltningsrätten i Göteborg

Registration number: 202100-2742

Postal address: Sten Sturegatan 14

Town: Göteborg

Postcode: 41139

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Email: forvaltningsrattenigoteborg@dom.se

Telephone: +46 317327000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 7623896a-93fe-48bc-8d5d-ce20c9dd9c89 - 01

Form type: Competition

Notice type: Contract notice – light regime

Notice subtype: 20

Notice dispatch date: 15/05/2026 16:05:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Swedish

Notice publication number: 343082-2026

OJ S issue number: 95/2026

Publication date: 19/05/2026