

**United Kingdom-London: Other community, social and personal services**

OJ S 194/2014 09/10/2014

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: The Money Advice Service

Postal address: 5th Floor 120 Holborn

Town: London

Postal code: EC1N 2TD

Country: United Kingdom

For the attention of: David Ng

E-mail: [david.ng@moneyadviceservice.org.uk](mailto:david.ng@moneyadviceservice.org.uk)

Telephone: +44 2079430505

**Internet address(es):**General address of the contracting authority: <https://www.moneyadviceservice.org.uk/>**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

General public services

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Prudential Regulatory Authority

Postal address: 20 Moorgate

Town: London

Postal code: EC2R 6DA

Country: United Kingdom

Official name: The Financial Services Compensation Scheme

Postal address: 10th Floor, Beaufort House, 15 St. Botolph Street

Town: London

Postal code: EC3A 7QU

Country: United Kingdom

Official name: Financial Ombudsman Service

Postal address: South Quay Plaza, 183 Marsh Wall

Town: London

Postal code: E14 9SR

Country: United Kingdom

Official name: Financial Conduct Authority  
Postal address: 25 The North Colonnade, Canary Wharf  
Town: London  
Postal code: E14 5HS  
Country: United Kingdom

## **Section II: Object of the contract**

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### **II.1. Description**

#### **II.1.1. Title attributed to the contract by the contracting authority**

RMP14-95 The Provision of a Debt Advice Peer Review Scheme.

#### **II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 27: Other services

NUTS code UKI London

#### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

#### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

The Money Advice Service is to procure the development and delivery of a peer review scheme to assess the quality and appropriateness of debt advice provided to clients by debt organisations throughout England and Wales.

The purpose of the scheme is to provide support and to facilitate the development of the debt advice sector, identifying areas for improvement, supporting organisations to establish the actions required and to monitor the implementation of change.

The scheme will require the recruitment, training and ongoing management and moderation of expert debt advisers to 'peer review' the files of debt advisers within organisations and to establish a mechanism for managing the secure distribution of case files.

There will be a requirement to analyse all the data collected through the scheme to identify good and best practice and to highlight common problem areas.

A provisional date of 7th December has been held for a supplier event.

#### **II.1.6. CPV code(s)**

98000000 Other community, social and personal services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **II.1.8. Lots**

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

#### **II.2.2. Information about options**

#### **II.2.3. Information about renewals**

## **II.3. Duration of the contract or time limit for completion**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions related to the contract**

##### **III.1.1. Deposits and guarantees required**

##### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

##### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Registered Companies.

##### **III.1.4. Contract performance conditions**

#### **III.2. Conditions for participation**

##### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

##### **III.2.2. Economic and financial ability**

##### **III.2.3. Technical and professional ability**

##### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

##### **III.3.2. Information about staff responsible for the performance of the contract**

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Restricted

##### **IV.1.2. Information about the limits on the number of candidates to be invited**

##### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

#### **IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

RMP14-95

**IV.3.2. Previous publication concerning this procedure**

**Prior information notice**

Notice number in the OJ S: [2014/S 191-336956](#) of 4.10.2014

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

**IV.3.4. Time limit for receipt of tenders or requests to participate**

7.11.2014 - 17:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.8. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

**VI.2. Information about European Union funds**

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

7.10.2014