

United Kingdom-Yeovil: Pharmacy services

OJ S 189/2015 30/09/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Yeovil District Hospital NHS Foundation Trust

Postal address: Higher Kingston

Town: Yeovil

Postal code: BA21 4AT

Country: United Kingdom

For the attention of: Katie Mattravers

E-mail: katie.mattravers@ydh.nhs.uk

Telephone: +44 1935384486

Fax: +44 1935383035

Internet address(es):General address of the contracting authority: <http://www.yeovilhospital.nhs.uk>Address of the buyer profile: <https://tactica-live.advanced365.com/ctm/Supplier/CompanyInformation/Index/31>Electronic access to information: https://tactica-live.advanced365.com/app/rfq/rwlenrance_s.asp?PID=6970&B=SOUTHWESTElectronic submission of tenders and requests to participate: https://tactica-live.advanced365.com/app/rfq/rwlenrance_s.asp?PID=6970&B=SOUTHWEST**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Provision of Outpatient Pharmacy and Retail Healthcare Partner Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: South West Region.

NUTS code UKK2 Dorset and Somerset

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Yeovil District Hospital NHS Foundation Trust (the Trust) is seeking a Pharmacy and Retail Healthcare Partner.

The primary component of this contract will be the delivery of an onsite Outpatient Pharmacy to provide dispensing services and retail facilities at the Trust. These services may also include the following:

- Provision of homecare services (delivery and administration of medicine in patients' homes);
- Dispensing compliance aid devices for discharge;
- Providing flexible pharmacy collections near patients home/work where appropriate.

The partnership is expected to be adaptive to support the Trust's current and future integrated care plan needs and the appointed partner's service delivery of Outpatient Pharmacy (and associated services) will need to be flexible to meet changing needs, commissioning approaches and integration in the delivery of public health and social care services in the community.

The partnership also incorporates retailing opportunity from the onsite pharmacy facility and the Trust is seeking a partnership that can deliver a high quality retail experience and continuing retail innovation for the benefit of staff, patients and visitors to the Trust.

The retail offering should include retail pharmacy and healthcare products but the Trust is willing to explore with bidders participating in the competitive dialogue process a broader range of non-clinical goods and service being delivered from the facility as part of the solution including, but not limited to, an on-line Click and Collect services being provided for staff, patients and visitors. Retail offering solutions will need to offer commercial benefits for the partners, be capable of being delivered from the hospital site and be suitable for an NHS setting.

The partner will also be expected to:

- Dispense discharge medicines;
- Provide training opportunities for the Trust's pre-registration pharmacists and pre-registration technicians;
- Apply its expertise to assist the Trust to achieve improvements in medicines, pathway management and the delivery of pharmacy supply services;
- Apply its expertise to assist the Trust to develop and deliver an improved customer experience in outpatient pharmacy and retail pharmacy services;
- Work with the Trust and initiate and deliver health promotion schemes (for example (but not limited to) blood pressure and cholesterol testing, smoking cessation schemes etc.) on site and in the community during the partnership period; and
- Be a commercial partner in continuing to develop and innovate the service offering over the partnership period.

The contract will be for an initial term of 5 years with an option to extend for up to a further 5 years in accordance with the following:

- 3 years (commencing immediately after the initial 5-year term);
- 1 year;

— 1 year.

Further details of the opportunity are provided in the Memorandum of Information accompanying the pre-qualification questionnaire (see section VI.3) (Additional Information) for details of how to obtain these documents).

II.1.6. CPV code(s)

85149000 Pharmacy services, 85312200 Homedelivery of provisions, 85141210 Home medical treatment services, 55900000 Retail trade services, 66151100 Electronic marketplace retailing services, 85100000 Health services, 85121000 Medical practice services, 85141200 Services provided by nurses, 85141220 Advisory services provided by nurses, 85323000 Community health services, 80521000 Training programme services, 80561000 Health training services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The potential value of the dispensing and retail services which may be required to be delivered during the partnership is estimated to be between 1 000 000 to 2 000 000 GBP per annum.

The potential value of services which the Outpatient Pharmacy and Retail Healthcare Partner may be required to manage is estimated to be up to 20 000 000 GBP (including drug costs and homecare) over the initial 5 year contract term.

The potential return to the Outpatient Pharmacy and Retail Healthcare Partner from providing services will depend on many commercial factors including (but not limited to) the number of outpatients treated by the Trust, the performance of the Outpatient Pharmacy and Retail Healthcare Partner, market conditions, and the arrangements for financing activities. The Trust anticipates that around 43 000 items per annum will be dispensed.

Bidders should seek independent legal and commercial advice in relation to the potential value of the opportunity of the scheme as a whole.

II.2.2. Information about options

Options: yes

Description of options: The contract between the Trust and the Pharmacy and Retail Healthcare Partner will be for an initial term of 5 years with an option to extend for a further 5 years, in accordance with the permitted extensions detailed in Section II.1.5).

Provisional timetable for recourse to these options:
in months: 120 (from the award of the contract)

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 3

II.3. Duration of the contract or time limit for completion

Duration in months: 120 (from the award of the contract)

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

The Trust reserves the right to require a parent company guarantee, bonds or other forms of appropriate security.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Details will be set out in the Invitation to Participate in Competitive Dialogue (ITPD) and/or the contractual documentation and will be developed throughout the competitive dialogue procedure.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Expressions of interest in response to this contract notice may be submitted by a single bidder or a consortium. The contracting authority reserves the right to require groupings of contractors to take a particular legal form or to require a single contractor to take primary liability or to require that each party undertakes joint and several liability.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: In accordance with Articles 57 to 63 of Directive 2014/24/EU and Regulations 57 to 63 of the Public Contracts Regulations 2015 and as set out in the pre-qualification questionnaire available from the address in section I.1).

Suppliers are required to express an interest in the OJEU process and complete PQQ documents (where applicable) via the Trust's e-Portal system TACTICA — which is accessed at <https://tactica-live.advanced365.com> — please make sure that you are registered to avoid any future delays.

III.2.2. Economic and financial ability

List and brief description of conditions: In accordance with Article 58 to 63 of Directive 2014/24/EU and Regulation 58 to 63 of the Public Contracts Regulations 2015 and as set out in the Pre-Qualification Questionnaire which is available from the address in section I.1).

Minimum level(s) of standards possibly required: As set out in the pre-qualification questionnaire.

III.2.3. Technical and professional ability

List and brief description of conditions:

In accordance with Articles 58 to 63 of Directive 2014/24/EU and Regulation 58 to 63 of the Public Contracts Regulations 2015 and as set out in the Pre-Qualification Questionnaire which is available from the address in section I.1).

Minimum level(s) of standards possibly required:

As set out in the Pre-Qualification Questionnaire.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: yes
Reference to the relevant law, regulation or administrative provision: Bidders must be registered with the General Pharmaceutical Council and listed on the Registered Pharmacy Register. Pharmacists employed by the bidder must be registered on the Registered Pharmaceutical Register.

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

competitive dialogue

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 5
Objective criteria for choosing the limited number of candidates: As set out in the Pre-Qualification Questionnaire which is available from the address in Section I.1).

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

RA4 YDHPROC0001

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 23.10.2015 - 12:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

26.10.2015 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

9.11.2015

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

To receive more information about this tender, including any amendments and/or clarifications and to request any clarifications and/or respond to this tender, you must register your interest to this tender on the following site: <https://tactica-live.advanced365.com>

Section IV.3.3) (Conditions for obtaining documents) — The pre-qualification questionnaire and memorandum of information are available upon request from <https://tactica-live.advanced365.com>

Procurement documents are available to view through the portal referred to in section I.1 above (Electronic Access to Information) and can be accessed by logging onto TACTICA; <https://tactica-live.advanced365.com>, suppliers will be able to download relevant information stored within the document section of the RFT (Request for Tender).

Bidders should note that the Procurement Documents are draft documents at this stage, providing indicative information of the Trust's intended approach in the procurement process and are for general information only. The Trust reserves the right to vary, amend and update any aspects of the Procurement Documents and final details and versions of the Procurement Documents will be confirmed to applicants successful in being selected to participate in the relevant tender stages of the procurement procedure.

Section IV.3.4) (Time-limit for requests to participate) — Expressions of interest must be by way of completion and return of the pre-qualification questionnaire (in accordance with the requirements set out in the pre-qualification questionnaire) by the date and time specified in Section IV.3.4).

Expressions of interest must be received before the deadline. Bidders are encouraged to submit their submissions well in advance of the stated date and time in order to avoid such issues as technical difficulties with the electronic system that may be due to the high volumes of traffic attempting to submit applications on the same date at the same time. Expressions of interest delivered after the date and time specified or to a different address, electronically or otherwise, will not be considered.

Should you experience any problems with <https://tactica-live.advanced365.com> then please contact Katie Matravers (contact details in section I.1)) in the first instance or use the helpdesk number displayed on the TACTICA website.

The contracting authority reserves the right not to award the opportunity or to award only part (or a different arrangement) of the opportunity described in this contract notice.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Yeovil District Hospital NHS Foundation Trust

Postal address: Higher Kingston

Town: Yeovil

Postal code: BA21 4AT

Country: United Kingdom

E-mail: jade.renville@ydh.nhs.uk

Telephone: +44 1935384348

Fax: +44 1935426850

Internet address: <http://www.yeovilhospital.nhs.uk>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: In accordance with Regulation 86 (Notices of decisions to award a contract), Regulation 87 (Standstill Period) and Regulations 91 (Enforcement of duties through the Court) of the Public Contracts Regulations 2015.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Yeovil District Hospital NHS Foundation Trust

Postal address: Higher Kingston

Town: Yeovil

Postal code: BA21 4AT

Country: United Kingdom

E-mail: jade.renville@ydh.nhs.uk

Telephone: +44 1935384348

Fax: +44 1935426850

Internet address: <http://www.yeovilhospital.nhs.uk>

VI.5. Date of dispatch of this notice

25.9.2015