

Norway – Business services: law, marketing, consulting, recruitment, printing and security – Safety alarms with the accompanying services.

OJ S 102/2025 28/05/2025

**Contract or concession award notice – standard regime
Services**

1. Buyer**1.1. Buyer**

Official name: Lunner Kommune

Email: sebastian@innkjopskontoret.no

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure**2.1. Procedure**

Title: Safety alarms with the accompanying services.

Description: The aim of the procurement is to replace the current safety alarms with digital safety alarms, including facilitating the establishment of digital safety packages in homes, shared housing and sheltered accommodations. Furthermore, the aim of the procurement is to use digital alarm reception and response centre services (staffed health reception, including dialogue with users and filtering alarms). Dey offered products/services must satisfy the Norwegian Directorate of e-Health's recommendations on technical requirements for safety technology. See the link: <https://ehelse.no/publikasjoner/anbefalinger-om-tekniske-krav-til-trygghetsteknologi> The procurement's value is estimated to: NOK 800,000 per annum, excluding VAT. The volume is an estimate and is not binding for the contracting authority. This procurement is considered to have an immaterial impact on climate and environment, cf. the Regulations §7-9, fifth paragraph. The justification for this is that the procurement concerns the procurement of digital services where the nature of the procurement means that the contracting authority has been cut off from affecting climate and environmental impact, as requirements and criteria that are directed at these elements will not have sufficient connection to the delivery. Cf. DFØ's environment supervisor. See the procurement documents for further information.

Procedure identifier: 652228ec-77ca-4bd7-8a6c-e9049e9b4ae6

Previous notice: f6054fdf-b6ba-4033-a462-11fa950231d3-01

Internal identifier: 25054

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The competition will be held in accordance with the Public Procurement Act from 17 June 2016 no. 73 (LOA), with the accompanying regulations of 12 August 2016 no. 974 (FOA), as well as the provisions in this tender documentation. The competition will be held as TED - Open tender contest in accordance with the regulations Parts I and III. All interested tenderers can submit tenders for this type of procedure.

Negotiations are not allowed. The procurement is announced in the DOFFIN and TED database.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security

Additional classification (cpv): 33100000 Medical equipments, 33195000 Patient-monitoring system, 33196000 Medical aids, 33196100 Devices for the elderly, 33196200 Devices for the disabled, 35100000 Emergency and security equipment, 35120000 Surveillance and security systems and devices, 35121000 Security equipment, 35121100 Buzzers, 79711000 Alarm-monitoring services

2.1.2. Place of performance

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Safety alarms with the accompanying services.

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Patient-monitoring system, 33196000 Medical aids, 33196100 Devices for the elderly,

33196200 Devices for the disabled, 35100000 Emergency and security equipment, 35120000

Surveillance and security systems and devices, 35121000 Security equipment, 35121100

Buzzers, 79711000 Alarm-monitoring services

5.1.2. Place of performance

Country subdivision (NUTS): \$NO084_eng (NO084)

Country: Norway

5.1.3. Estimated duration

Start date: 19/05/2025

Duration end date: 20/05/2041

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Solution proposals, functionality and user friendliness.

Description: -

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 55,00

Criterion:

Type: Quality

Name: Implementation

Description: -

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15,00

Criterion:

Type: Quality

Name: Service and Assignment Specific Competence

Description: -

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15,00

Criterion:

Type: Cost

Name: Prices and Costs

Description: -

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15,00

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Ringerike, Asker og Bærum tingrett

Organisation providing more information on the review procedures: Lunner Kommune

Organisation signing the contract: Lunner Kommune

6. Results

Value of all contracts awarded in this notice: 3 200 000,00 NOK

6.1. Result lot Identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Tellu AS

Tender:

Tender identifier: Tilbud Lunner kommune VFT og respons

Identifier of lot or group of lots: LOT-0000

Value of the tender: 816 100,00 NOK

Concession value:

Subcontracting: Not yet known

Contract information:

Identifier of the contract: 25045-1

Title: General del-Tellu AS

Date on which the winner was chosen: 13/05/2025

Date of the conclusion of the contract: 26/05/2025

Organisation signing the contract: Lunner Kommune

6.1.3. Non-winning tenderers:

Official name: Hepro AS

Official name: Careium Norge AS

Official name: Vakt og Alarm As

6.1.4. Statistical information:

Summary of the review requests the buyer received

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: Lunner Kommune

Registration number: 961381452

Department: Innkjøp

Postal address: Sandsvegen 1

Town: Roa

Postcode: 2740

Country subdivision (NUTS): \$NO084_eng (NO084)

Country: Norway

Contact point: Jacob Sebastian Scheid

Email: sebastian@innkjopskontoret.no

Telephone: +4761324000

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

Organisation signing the contract

8.1. ORG-0002

Official name: Ringerike, Asker og Bærum tingrett
Registration number: 926725963
Postal address: Postboks 578
Town: Sandvika
Postcode: 1302
Country subdivision (NUTS): \$NO084_eng (NO084)
Country: Norway
Email: trabpost@domstol.no
Telephone: +47 67576500
Roles of this organisation:
Review organisation

8.1. ORG-0003

Official name: Tellu AS
Size of the economic operator: Large
Registration number: 917519919
Department: Salg
Postal address: Lysaker Torg 15
Town: Lysaker
Postcode: 1366
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: Rune Wilhelmsen
Email: rune.wilhelmsen@tellu.no
Telephone: +47 672 112 40
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0000

8.1. ORG-0004

Official name: Hepro AS
Registration number: 937162103
Department: Salg
Postal address: Øvermoan 9
Town: Rognan
Postcode: 8250
Country subdivision (NUTS): Nordland (NO071)
Country: Norway
Contact point: Kjetil Bakkeskaug
Email: anbud@hepro.no
Telephone: +47 75 69 47 00
Roles of this organisation:
Tenderer

8.1. ORG-0005

Official name: Careium Norge AS
Registration number: 986616500
Department: Salg
Postal address: Postboks 218

Town: Oslo
Postcode: 0510
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: Øystein Moen
Email: oystein.moen@careium.com
Telephone: +4723326700

Roles of this organisation:

Tenderer

8.1. ORG-0006

Official name: Vakt og Alarm As
Registration number: 857507622
Department: Salg
Postal address: Postboks 113
Town: ETNE
Postcode: 5591
Country subdivision (NUTS): Vestland (NO0A2)
Country: Norway
Contact point: Lillian Søvold Lien
Email: lillian@vaktogalarm.no
Telephone: +47 53 77 10 00

Roles of this organisation:

Tenderer

Notice information

Notice identifier/version: a78215d0-1fd7-4645-a22f-a0efabe41050 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 27/05/2025 05:11:31 (UTC) Western European Time, GMT
Notice dispatch date (eSender): 27/05/2025 05:22:08 (UTC) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 344647-2025
OJ S issue number: 102/2025
Publication date: 28/05/2025