

Spain-Madrid: Computer support and consultancy services

OJ S 110/2023 09/06/2023

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Dirección Económico Financiero de la Dirección General de Infraestructura.
MDE

National registration number: S2800643E

Postal address: Paseo de la Castellana, 109 - 9ª planta

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28046

Country: Spain

Contact person: Dirección Económico Financiero de la Dirección General de Infraestructura.
MDE

E-mail: contratacion_digenin@oc.mde.es

Telephone: +34 913955357

Internet address(es):

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=VPpvGdSmXr0%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Defence

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Acuerdo Marco de servicios de soporte a la operación de la Infraestructura Integral de Información para la Defensa (I3D).

Reference number: 2022/SP03032003/00001253E

II.1.2. Main CPV code

72600000 Computer support and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Acuerdo Marco de servicios de soporte a la operación de la Infraestructura Integral de Información para la Defensa (I3D).

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 9 959 401,57 EUR

II.2. Description

II.2.1. Title

Servicios de soporte a la operación del Sistema de Información de Sanidad Militar (SISANDEF)

Lot No: 1

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación del Sistema de Información de Sanidad Militar (SISANDEF)

II.2.5. Award criteria

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 / Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de Sistemas Básicos de Plataforma de la I3D

Lot No: 2

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de Sistemas Básicos de Plataforma de la I3D

II.2.5. Award criteria

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 /

Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte de Infraestructura, alojamientos Web, Aplicaciones, Base de Datos y Mainframe de la I3D

Lot No: 3

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte de Infraestructura, alojamientos Web, Aplicaciones, Base de Datos y Mainframe de la I3D

II.2.5. Award criteria

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5
Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2
Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3
Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3
Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3
Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2
Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9
Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 / Weighting: 10
Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3
Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3
Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación del Dominio Corporativo de la I3D
Lot No: 4

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación del Dominio Corporativo de la I3D

II.2.5. Award criteria

Quality criterion - Name: Plan de Calidad / Weighting: 2
Quality criterion - Name: Plan de Contingencia / Weighting: 5
Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2
Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3
Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3
Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3
Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2
Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9
Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 / Weighting: 10
Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3
Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3
Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de la Plataforma de Clave Pública (PKIDDEF) y Plataforma de Servicios de Seguridad del Ministerio de Defensa (PSSDEF)
Lot No: 5

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de la Plataforma de Clave Pública (PKIDDEF) y Plataforma de Servicios de Seguridad del Ministerio de Defensa (PSSDEF)

II.2.5. Award criteria

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 /
Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de los Sistemas de Correo, Videoconferencia, Antivirus, Entorno Colaborativo y Gestor de Identidades de la I3D
Lot No: 6

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de los Sistemas de Correo, Videoconferencia, Antivirus, Entorno Colaborativo y Gestor de Identidades de la I3D

II.2.5. Award criteria

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 / Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de Sistemas de Información Clasificados de la I3D
Lot No: 7

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de Sistemas de Información Clasificados de la I3D

II.2.5. Award criteria

Quality criterion - Name: Plan de Calidad / Weighting: 2
Quality criterion - Name: Plan de Contingencia / Weighting: 5
Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2
Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3
Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3
Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3
Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2
Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9
Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 / Weighting: 10
Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3
Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3
Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de Sistemas TIC del Órgano Central y Organismos Periféricos del Ministerio de Defensa
Lot No: 8

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de Sistemas TIC del Órgano Central y Organismos Periféricos del Ministerio de Defensa

II.2.5. Award criteria

Quality criterion - Name: Plan de Calidad / Weighting: 2
Quality criterion - Name: Plan de Contingencia / Weighting: 5
Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2
Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3
Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3
Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3
Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2
Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9
Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 / Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedureAccelerated procedureJustification:

Por razones de interés público y por tratarse de una necesidad inaplazable

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 249-728839](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2022/SP03032003/0001253E

Lot No: 2

Title:

Servicios de soporte a la operación de Sistemas Básicos de Plataforma de la I3D

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

06/06/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Kyndryl España S.A.
National registration number: A04975934
Postal address: Calle Santa Hortensia
Town: Madrid
NUTS code: ES España
Postal code: 28002
Country: Spain
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 4 851 749,76 EUR
Total value of the contract/lot: 3 624 620,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2022/SP03032003/0001253E

Lot No: 3

Title:

Servicios de soporte de Infraestructura, alojamientos Web, Aplicaciones, Base de Datos y Mainframe de la I3D

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

06/06/2023

V.2.2. Information about tenders

Number of tenders received: 1
Number of tenders received from SMEs: 0
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Kyndryl España S.A.
National registration number: A04975934
Postal address: Calle Santa Hortensia
Town: Madrid
NUTS code: ES España
Postal code: 28002
Country: Spain
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 4 378 957,44 EUR
Total value of the contract/lot: 4 160 009,57 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2022/SP03032003/0001253E

Lot No: 6

Title:

Servicios de soporte a la operación de los Sistemas de Correo, Videoconferencia, Antivirus, Entorno Colaborativo y Gestor de Identidades de la I3D

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

06/06/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Kyndryl España S.A.

National registration number: A04975934

Postal address: Calle Santa Hortensia

Town: Madrid

NUTS code: ES España

Postal code: 28002

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 482 159,68 EUR

Total value of the contract/lot: 2 174 772,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Postal address: Avda. General Perón, 38-8ª Planta

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@minhap.es

VI.5. Date of dispatch of this notice

06/06/2023