

United Kingdom-London: Business services: law, marketing, consulting, recruitment, printing and security

OJ S 140/2019 23/07/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: National Savings and Investments

Postal address: 1 Drummond Gate

Town: London

NUTS code: UKI London

Postal code: SW1V 2QX

Country: United Kingdom

E-mail: malcolm.edwards@nsandi.com**Internet address(es):**Main address: www.nsandi.comAddress of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/5255>**I.3. Communication**

Access to the procurement documents is restricted. Further information can be obtained at:

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=29350&B=NSANDI

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=29350&B=NSANDI

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Financial services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Competitor and Market Intelligence – Monitoring Digital Developments within the Retail Financial Services Sector

Reference number: 1570

II.1.2. Main CPV code

79000000 Business services: law, marketing, consulting, recruitment, printing and security

II.1.3.

Type of contract

Services

II.1.4. Short description

NS&I wishes to enter into an agreement with a supplier who can provide monitoring services and insight on competitors' digital initiatives within the retail finance sector.

II.1.5. Estimated total value

Value excluding VAT: 70 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79310000 Market research services

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: LONDON.

II.2.4. Description of the procurement

NS&I wishes to enter into an agreement with a supplier capable of providing monitoring services and insight on competitors' digital initiatives within the retail finance sector.

For the purposes of this tender, NS&I requires the following services:

- preparation and delivery of a quarterly innovation tracker on the latest developments across the categories of mobile app, mobile web and desktop within a competitor set specified by NS&I,
- presentation of a quarterly deep dive on a customer experience/digital related topic chosen by NS&I,
- through the use of research credits, dedicated analyst time is required on an ad-hoc basis to deliver insight,
- NS&I may also require, on an ad-hoc basis, assistance on light questions/queries to help clarify some insights,
- delivery of a topic based monthly report/bulletin on a subject related to customer experience and digital chosen by NS&I,
- NS&I require the supplier to have a secured online platform containing a library of all reports and insights,
- NS&I requires a supplier that has specialist knowledge within the digital and fintech sector with a comprehensive savings market coverage. The supplier should be able to provide monitoring over an extensive list of competitors' within the UK and globally,
- proactive, up to date email news alerts on latest competitor and market developments should be sent to NS&I colleagues as and when they arise.

Any eventual contract would be for a maximum duration of 3 years, renewable on an annual basis after the first year. The indicative budget for this requirement is 210 000 GBP (excluding VAT) over 3 years.

To download the tender documentation and register your interest please click on the above button.

Please note the deadline for submission of tenderers' responses is midday, 19.8.2019.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 70 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

Any contract will be for an initial period of 12 months, to be renewable on an annual basis for up to 2 further years. Maximum duration of contract is 3 years.

The indicative budget for this requirement is 210 000 GBP (excluding VAT) over 3 years.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 19/08/2019 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 19/08/2019 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

For further information and to download the tender documentation, please visit the NS&I e-sourcing portal: <https://nsandi.eu-supply.com/login.asp?B=NSANDI>. Any questions relating to this tender must be submitted via the portal: <https://nsandi.eu-supply.com/login.asp?B=NSANDI>.

Please note the deadline for submission of responses is Midday, 19.8.2019.

VI.4. Procedures for review

VI.4.1. Review body

Official name: National Savings and investments

Postal address: 1 Drummond Gate

Town: London

Postal code: SW1V 2QX

Country: United Kingdom

VI.5. Date of dispatch of this notice

18/07/2019