

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 140/2019 23/07/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Mental Health Commission

National registration number: N/A

Postal address: Waterloo Exchange, Waterloo Road

Town: Dublin 4

NUTS code: IE Éire / Ireland

Country: Ireland

Contact person: John McPhillips

E-mail: john.mcphillips@mhcirl.ie

Telephone: +353 163624147

Internet address(es):

Main address: <http://mhcirl.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1137>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=150870&B=ETENDERS_SIMPLE

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=150870&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Arrangement Register, Case Management System and Associated Technology Required to operationalise the Decision Support Service (DSS)

Reference number: MHC/DSS/19/009

II.1.2.

Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The Mental Health Commission (MHC) proposes to award a contract for the design, development, testing and support of ICT systems required to support the operationalisation of the Decision Support Service (DSS). This includes:

- software to support system requirements,
- implementation of all ICT systems and services to support the activities of the DSS,
- implementation of a secure integration platform.

The DSS would like to identify and implement an arrangements register, online portal and case management system and which is robust, scalable, futureproofed and easy-to-use. The proposed system will be used to control, supervise, monitor and report on decision-making arrangements and to investigate and adjudicate on complaints.

II.1.5. Estimated total value

Value excluding VAT: 4 000 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

30211400 Computer configurations, 48000000 Software package and information systems, 48218000 License management software package, 48311100 Document management system, 48445000 Customer Relation Management software package, 48610000 Database systems, 48900000 Miscellaneous software package and computer systems, 72200000 Software programming and consultancy services, 72211000 Programming services of systems and user software, 72212517 IT software development services, 72220000 Systems and technical consultancy services, 72246000 Systems consultancy services, 72253200 Systems support services, 72416000 Application service providers

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The Decision Support Service (DSS) is a new statutory office within the Mental Health Commission (MHC), created by the Assisted Decision-Making (Capacity) Act 2015 ('the 2015 Act', 'the Act'). The DSS needs to be in a position to regulate, support and monitor the services delivered under the 2015 Act in order to ensure that the needs and rights of the relevant person are respected and upheld.

The Mental Health Commission (MHC) proposes to award a contract for the design, development, testing and support of ICT systems required to support the operationalisation of the Decision Support Service (DSS). This includes:

- software to support system requirements,
- implementation of all ICT systems and services to support the activities of the DSS,
- implementation of a secure integration platform.

The DSS would like to identify and implement an arrangements register, online portal and case management system and which is robust, scalable, futureproofed and easy-to-use. The

proposed system will be used to control, supervise, monitor and report on decision-making arrangements and to investigate and adjudicate on complaints.

The DSS has a strong commitment to providing accessible, self-service, user-friendly capabilities to all users of its service. Critical to the design of the ICT system is the adoption of a digital first approach and the use of modern implementation techniques. Given the personal nature of data held, the highest standards of data security, assurance and support will be required.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 4 000 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement
Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 25/09/2019 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 25/03/2020

IV.2.7. Conditions for opening of tenders

Date: 25/09/2019 Local time: 14:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Chief Executive MHC

Postal address: Waterloo House Waterloo Road

Town: Dublin 4

Country: Ireland

E-mail: info@mhcirl.ie

Internet address: www.mhcirl.ie

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

As per RFT.

VI.5. Date of dispatch of this notice

18/07/2019