

France-Tarbes: Software package and information systems

OJ S 140/2019 23/07/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Compagnie d'aménagement des coteaux de Gascogne

Postal address: chemin de Lalette, CS 50449

Town: Tarbes Cedex

NUTS code: FRJ26 Hautes-Pyrénées

Postal code: 65004

Country: France

E-mail: achatsweb@cacg.fr

Telephone: +33 562517210

Internet address(es):Main address: <http://www.cacg.fr/>Address of the buyer profile: <http://cacg.e-marchespublics.com>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://cacg.e-marchespublics.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Other type: SEM

I.5. Main activity

Other activity: Aménagement

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Acquisition et intégration d'une solution de Gestion de la relation client (GRC)

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

Acquisition, mise en place, maintenance et assistance d'un progiciel de GRC dans une démarche de type intégration logiciel.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: FRJ26 Hautes-Pyrénées

II.2.4. Description of the procurement

Accord-cadre à bons de commande, pour un montant maximum de 220 000 EUR HT pour toute la durée du marché.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Le marché démarre à sa notification et prendra fin 2 ans après la date du procès-verbal de vérification de services réguliers.

Le contrat est tacitement reconduit pour une période de 1 an.

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Au cours de la consultation, une réunion d'information est organisée dans les locaux de la CACG afin de clarifier les besoins et attentes de la CACG. Cette réunion se tiendra le 10.9.2019 de 10:00 à 12:30.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 14/10/2019 Local time: 16:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 15/10/2019 Local time: 14:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal de grande instance de Tarbes

Postal address: 6 bis rue du Maréchal Foch

Town: Tarbes

Postal code: 65000

Country: France

VI.5. Date of dispatch of this notice

19/07/2019