346205-2026 - Competition

Ireland – Software implementation services – Single-Party Framework for the provision of Digital Transformation Services under the Competitive Procedure with Negotiation
OJ S 96/2026 20/05/2026
Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: The Pharmaceutical Society of Ireland (PSI - the Pharmacy Regulator)
Email: procurement@psi.ie
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Single-Party Framework for the provision of Digital Transformation Services under the Competitive Procedure with Negotiation
Description: The Pharmaceutical Society of Ireland (PSI) is seeking to appoint a suitably qualified service provider to deliver Digital Transformation Services under a Competitive Procedure with Negotiation. The contract will cover the support and maintenance of PSI's existing Microsoft Dynamics 365 solution, together with the design, development, implementation and support of a digital platform to enhance PSI's regulatory and inspection processes. This includes the delivery of a mobile inspection capability, extension of an existing portal, and integration with PSI's current Microsoft-based technology environment (including Dataverse, SharePoint and Power BI). The contract will be established as a single-party framework agreement for an initial period of four (4) years, with the option to extend for two further periods of three (3) years, subject to satisfactory performance.
Procedure identifier: acbe0e50-048a-4507-8e1d-c6991ec2d928
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72263000 Software implementation services
Additional classification (cpv): 72500000 Computer-related services, 72261000 Software support services, 72253200 Systems support services, 72260000 Software-related services, 72230000 Custom software development services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 1 200 000,00 EUR
Maximum value of the framework agreement: 1 200 000,00 EUR

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Single-Party Framework for the provision of Digital Transformation Services under the Competitive Procedure with Negotiation
Description: The Pharmaceutical Society of Ireland (PSI) is seeking to appoint a suitably qualified service provider to deliver Digital Transformation Services under a Competitive Procedure with Negotiation. The contract will cover the support and maintenance of PSI's existing Microsoft Dynamics 365 solution, together with the design, development, implementation and support of a digital platform to enhance PSI's regulatory and inspection processes. This includes the delivery of a mobile inspection capability, extension of an existing portal, and integration with PSI's current Microsoft-based technology environment (including Dataverse, SharePoint and Power BI). The contract will be established as a single-party framework agreement for an initial period of four (4) years, with the option to extend for two further periods of three (3) years, subject to satisfactory performance.
Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72263000 Software implementation services
Additional classification (cpv): 72500000 Computer-related services, 72261000 Software support services, 72253200 Systems support services, 72260000 Software-related services, 72230000 Custom software development services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

5.1.3. Estimated duration

Duration: 120 Months

5.1.5. Value

Estimated value excluding VAT: 1 200 000,00 EUR

5.1.6. General information

Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:
Minimum number of candidates to be invited for the second stage of the procedure: 3
Maximum number of candidates to be invited for the second stage of the procedure: 5
The procedure will take place in successive stages. At each stage, some participants may be eliminated
The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 12/05/2026 14:00:00 (UTC+01:00) Central European Time, Western European Summer Time
Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7930030

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7930030
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of requests to participate: 26/05/2026 17:00:00 (UTC+01:00) Central European Time, Western European Summer Time
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:
Framework agreement, partly without reopening and partly with reopening of competition
Maximum number of participants: 5
Justification for the duration of the framework agreement: The justification for a term longer than the standard 4 years is the complexity and lifecycle of the digital transformation services required, including design, development, implementation and ongoing support. A longer duration is necessary to ensure continuity of service, retention of system knowledge, and to avoid disruption and inefficiencies associated with transitioning to a new provider for a critical, integrated platform.
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: The Pharmaceutical Society of Ireland (PSI - the Pharmacy Regulator)

Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: The Pharmaceutical Society of Ireland (PSI - the Pharmacy Regulator)
Organisation processing tenders: The Pharmaceutical Society of Ireland (PSI - the Pharmacy Regulator)

8. Organisations

8.1. ORG-0001

Official name: The Pharmaceutical Society of Ireland (PSI - the Pharmacy Regulator)
Registration number: 0000
Postal address: PSI House, 15-19 Fenian Street
Town: Dublin 2
Postcode: D02 TD72
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: procurement@psi.ie
Telephone: +35312184000
Internet address: www.psi.ie
Buyer profile: www.psi.ie
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500
Roles of this organisation:
TED eSender

10. Change

Version of the previous notice to be changed: d5a00388-6a75-4d90-8895-fbc4414a140c-01
Main reason for change: Information updated
Description: Deadline for submission of Pre-Qualification Questionnaire (PQQ) responses has been extended. Original submission deadline: 20 May 2026 Revised submission deadline: 26 May 2026 (17:00 Irish time) This extension is being applied to all tenderers to ensure sufficient time is available for the preparation of complete and considered submissions.

Notice information

Notice identifier/version: 59a2e0bf-3a6e-425b-9522-9deed7e1ccc4 - 02
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 18/05/2026 16:58:25 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 346205-2026
OJ S issue number: 96/2026
Publication date: 20/05/2026