

United Kingdom-Cardiff: Software package and information systems
OJ S 192/2016 05/10/2016
Contract award notice
Supplies

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Wales and West Housing Association Ltd

Postal address: 3 Alexandra Gate, Ffordd Pengam

Town: Cardiff

Postal code: CF24 2UD

Country: United Kingdom

For the attention of: Cate Dooher

E-mail: cate.dooher@wwha.co.uk

Telephone: +44 2920415386

Internet address(es):

General address of the contracting authority: www.wwha.co.uk

Address of the buyer profile: http://www.sell2wales.gov.uk/search/Search_AuthProfile.aspx?ID=AA0573

I.2. Type of the contracting authority

Other: Housing Association

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Telecare and telehealth monitoring solution.

II.1.2. Type of contract and place of performance or delivery

Supplies

A combination of these

Main site or place of performance: Archway House, 77 Parc Ty Glas, Cardiff, CF14 5DU.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Wales and West Housing is inviting appropriately experienced suppliers to complete a Pre-Qualification Questionnaire for the supply of a telecare/ telehealth enabled monitoring solution. The complete solution will permit us to monitor alarm calls generated by alarm users in our own properties and those of our corporate clients. It is important that your solution will support

our current service and our plans and aspirations moving forward. We are looking for a flexible and reliable solution which is able to handle calls via a range of communication protocols. We also require a solution which is user friendly and will enable our staff to focus on delivering a quality service to our customers and clients. We are looking for a supplier who is willing to work alongside us in a positive manner during the implementation, operation and development of the solution.

II.1.5. CPV code(s)

48000000 Software package and information systems

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Lowest offer 247 603 and Highest offer 346 500 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 30
2. Implementation. Weighting 15
3. Business as usual. Weighting 15
4. System updates/ future changes. Weighting 9
5. Remote access to the platform. Weighting 4
6. Integration with other systems. Weighting 4
7. Disaster recovery/ Business continuity. Weighting 14
8. Service/ After care. Weighting 9

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

433813-[2015/S 239-433813](#)

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2015/S 239-433813](#) of 10.12.2015

Section V: Award of contract

Lot title: Telacare/ Telehealth Monitoring Solution

V.1.

Date of conclusion of the contract

3.10.2016

V.2. Information about tenders

Number of tenders received: 3

V.3. Name and address of the contractor

Official name: Verklizan Ltd

Postal address: Suite 17, Link 665 Business Centre

Town: Haslingden

Postal code: BB4 5HU

Country: United Kingdom

Internet address: www.verklizan.co.uk

V.4. Information on value of the contract/lot**V.5. Information about subcontracting****Section VI: Complementary information**

VI.1. Information about European Union funds**VI.2. Additional information**

(WA Ref: 54791).

VI.3. Procedures for review**VI.3.1. Review body****VI.3.2. Review procedure****VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

3.10.2016