346586-2026 - Competition

Netherlands – Software package and information systems – Aanbesteding Microsoft LSP
OJ S 96/2026 20/05/2026
Contract or concession notice – standard regime - Change notice
Supplies - Services

1. Buyer

1.1. Buyer

Official name: SURF B.V.
Email: Sander.Hompus@surf.nl
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Aanbesteding Microsoft LSP
Description: Betreft de aanbesteding voor de selectie van een Microsoft LSP voor de Samenwerkingspartners (SURF, APS en SLB).
Procedure identifier: 715284a0-1185-4e13-b8a8-7cbb67ed38a1
Internal identifier: 0b6e44fa-7345-482f-8e5d-8db9af8a99d4
Type of procedure: Restricted
The procedure is accelerated: no
Main features of the procedure: Betreft de reguliere niet-openbare procedure.

2.1.1. Purpose

Main nature of the contract: Supplies
Additional nature of the contract: Services
Main classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 48219300 Administration software package, 48221000 Internet browsing software package, 48222000 Web server software package, 48223000 Electronic mail software package, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48310000 Document creation software package, 48311000 Document management software package, 48316000 Presentation software package, 48317000 Word-processing software package, 48320000 Drawing and imaging software package, 48331000 Project management software package

2.1.2. Place of performance

Country: Netherlands
Anywhere in the given country
Additional information: Zie documentatie

2.1.3. Value

Estimated value excluding VAT: 350 000 000,00 EUR
Maximum value of the framework agreement: 750 000 000,00 EUR

2.1.4. General information

Additional information: NB: Door beperkingen in het aankondigingsformulier is het 'Minimaal aantal partijen dat voor de tweede fase van de procedure moet worden uitgenodigd - BT-50-Lot' gesteld op '5'. Dit betreft echter het maximum. Ook indien er minder dan 5 gegadigden worden toegelaten, kan de tweede fase van start gaan.
Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Aanbesteding Microsoft LSP
Description: Betreft de aanbesteding voor de selectie van een Microsoft LSP voor de Samenwerkingspartners (SURF, APS en SLB).
Internal identifier: 4181c1b9-612c-4189-8197-349e53b3dc77

5.1.1. Purpose

Main nature of the contract: Supplies
Additional nature of the contract: Services
Main classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 48219300 Administration software package, 48221000 Internet browsing software package, 48222000 Web server software package, 48223000 Electronic mail software package, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48310000 Document creation software package, 48311000 Document management software package, 48316000 Presentation software package, 48317000 Word-processing software package, 48320000 Drawing and imaging software package, 48331000 Project management software package

5.1.2. Place of performance

Country: Netherlands
Anywhere in the given country
Additional information: Zie documentatie

5.1.3. Estimated duration

Duration: 5 Years

5.1.5. Value

Estimated value excluding VAT: 350 000 000,00 EUR
Maximum value of the framework agreement: 750 000 000,00 EUR

5.1.6. General information

This is a recurrent procurement
Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes
This procurement is also suitable for small and medium-sized enterprises (SMEs): no
Additional information: NB: Door beperkingen in het aankondigingsformulier is het 'Minimaal aantal partijen dat voor de tweede fase van de procedure moet worden uitgenodigd - BT-50-

Lot' gesteld op '5'. Dit betreft echter het maximum. Ook indien er minder dan 5 gegadigden worden toegelaten, kan de tweede fase van start gaan.

5.1.7. Strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 5

5.1.11. Procurement documents

Deadline for requesting additional information: 01/06/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: https://s2c.mercell.com/today/209213

5.1.12. Terms of procurement

Terms of the procedure:

Estimated date of dispatch of the invitations to submit tenders: 13/07/2026

Terms of submission:

Electronic submission: Allowed

Address for submission: https://s2c.mercell.com/today/209213

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 01/07/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, some missing tenderer-related documents may be submitted later.

Additional information: In de stukken is vermeld welke documenten later kunnen worden ingediend. Op hoofdlijnen gaat het om bewijsmiddelen.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Zie aanbestedingsstukken.

Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review
Mediation organisation: Rechtbank Den Haag
Review organisation: Rechtbank Den Haag
Information about review deadlines: Bezwaartermijn n.a.v. de afwijzing/toelating tot de gunningsfase is gesteld op 5 werkdagen. Bezwaartermijn n.a.v. de gunningsbeslissing is gesteld op 20 kalenderdagen. Nadere informatie is te vinden in de stukken.
Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Rechtbank Den Haag
Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed: Rechtbank Den Haag
Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed: Rechtbank Den Haag
Organisation providing additional information about the procurement procedure: SURF B.V.
Organisation providing offline access to the procurement documents: SURF B.V.
Organisation providing more information on the review procedures: Rechtbank Den Haag
Organisation receiving requests to participate: SURF B.V.
Organisation processing tenders: SURF B.V.

8. Organisations

8.1. ORG-0001
Official name: SURF B.V.
Registration number: 50277375
Postal address: Moreelsepark 48
Town: Utrecht
Postcode: 3511EP
Country subdivision (NUTS): Utrecht (NL350)
Country: Netherlands
Contact point: Sander Hompus
Email: Sander.Hompus@surf.nl
Telephone: +31614489024
Internet address: https://www.surf.nl
Buyer profile: https://s2c.mercell.com/buyer/2428
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002
Official name: Rechtbank Den Haag
Registration number: 82946175
Postal address: Prins Clauslaan 60
Town: Den Haag

Postcode: 2595 AJ
Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)
Country: Netherlands
Email: voorlichting.rb.den.haag@rechtspraak.nl
Telephone: (+31) 883622200
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures
Mediation organisation
Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed
Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed
Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed

10. Change

Version of the previous notice to be changed: ef9a51a6-be82-4b70-be95-8f1378207971-01
Main reason for change: Buyer correction
Description: Per abuis verkeerde bedragen gepubliceerd. Eveneens wordt verwezen naar nieuwe versie selectieleidraad met aandacht voor de financiële geschiktheidseisen.

10.1. Change

Section identifier: PROCEDURE
Description of changes: Bedragen zijn gewijzigd. NB: In de selectielediraad stonden de bedragen correct vermeld, maar miste een geschiktheidseis.
The procurement documents were changed on: 19/05/2026

10.1. Change

Section identifier: RESULT
Description of changes: Bedragen zijn gewijzigd. NB: In de selectielediraad stonden de bedragen correct vermeld, maar miste een geschiktheidseis.
The procurement documents were changed on: 19/05/2026

Notice information

Notice identifier/version: f78fc5a6-d61e-4e13-9bea-46a89597431d - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 19/05/2026 12:27:51 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 19/05/2026 12:27:57 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: Dutch
Notice publication number: 346586-2026
OJ S issue number: 96/2026
Publication date: 20/05/2026