

346606-2026 - Competition

**Netherlands – IT services: consulting, software development, Internet and support – CRM
Systeem**
OJ S 96/2026 20/05/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Universiteit Leiden

Email: r.p.huisman@ufb.leidenuniv.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: CRM Systeem

Description: Leveren van licenties, het hosten, het implementeren, onderhouden en ondersteunen van het CRM systeem ten behoeve van het Universitair Sportcentrum van de Universiteit Leiden.

Procedure identifier: d2c11dbf-30a5-48ea-99c2-16641e1cadcd

Internal identifier: c2ddf184-18df-4d6d-82e3-ba4fcdfe1e36

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

2.1.3. Value

Estimated value excluding VAT: 800 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: CRM Systeem

Description: Leveren van licenties, het hosten, het implementeren, onderhouden en ondersteunen van het CRM systeem ten behoeve van het Universitair Sportcentrum van de Universiteit Leiden.

Internal identifier: 2f84f4f4-b814-4514-8a9f-66c962cf6f35

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

5.1.3. Estimated duration

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 10

Other information about renewals: 10 x 12 maanden

5.1.5. Value

Estimated value excluding VAT: 800 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://s2c.mercell.com/today/213384>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://s2c.mercell.com/today/213384>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 06/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 90 Days

Information about public opening:

Opening date: 06/07/2026 10:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

A non-disclosure agreement is required: no
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rechtbank Den Haag

Information about review deadlines: 20 dagen

Organisation providing more information on the review procedures: Rechtbank Den Haag

8. Organisations

8.1. ORG-0001

Official name: Universiteit Leiden

Registration number: 27368929

Postal address: Kolffpad 1

Town: Leiden

Postcode: 2333BN

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)

Country: Netherlands

Contact point: Ruud Huisman

Email: r.p.huisman@ufb.leidenuniv.nl

Telephone: +31715275121

Internet address: <https://www.universiteitleiden.nl/>

Buyer profile: <https://s2c.mercell.com/buyer/19549>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Rechtbank Den Haag

Registration number: 82946175

Department: Civiel

Postal address: Postbus 20303

Town: Den Haag

Postcode: 2500 EH

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Informatie

Email: info@rechtspraak.nl

Telephone: +31883622200

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

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