

United Kingdom-London: Public security, law and order services

OJ S 196/2014 11/10/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Brent Housing Partnership Ltd

Postal address: Brent Civic Centre, Engineers Way, Wembley

Town: London

Postal code: HA9 0FJ

Country: United Kingdom

Contact person: procurement@bhphousing.co.uk; Procurement

E-mail: procurement@bhphousing.co.uk

Telephone: +44 2089372299

Internet address(es):

General address of the contracting authority: <http://www.bhphousing.co.uk/>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

UK-Brent: Warden services framework.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 23: Investigation and security services, except armoured car services

NUTS code UKI23 Outer London - West and North West

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 4 300 000 GBP

II.1.5. Short description of the contract or purchase(s)

Public security, law and order services. Public security services. Compulsory social security services. Brent Housing Partnership (BHP) is an arms length management organisation wholly owned by and managing homes on behalf of, Brent Council. BHP currently manages a contracted out security services which comprises Reception Wardens in 9 Tower blocks and an 8-person mobile Neighbourhood Warden Service covering the rest of the borough. Service Objectives Our Service Objectives are as follows: —To develop and maintain an effective Neighbourhood and reception Warden Service — To work to reduce ASB, crime, disorder and environmental issues by working with key partners to improve the quality of life for residents. This will include engaging youths in diversionary activities and promoting community Safety. — To provide a rapid response to incidents of anti-social behaviour and low level crime — To provide reassurance and deterrence by providing a high visibility and uniformed patrols —To reduce the fear of crime and disorder among residents and improve perception of the area — To help build sustainable communities and foster social inclusion — To establish links with the community to exchange information and local knowledge —To support and assist law enforcement and other agencies involved in the local community —To improve overall satisfaction with the environmental condition of the area —To provide a signposting service directing people with various problems or concerns to the most appropriate agency to promote good citizenship —To provide assistance and support whenever required to vulnerable and elderly residents. — Respond to incidents and provide professional witness services and representation at court — Foster Community relations through excellent customer service to residents-Collate and provide information for applications for Antisocial Behaviours Orders and Acceptable Behaviour Contract-Interact with local community groups and participate in community events — Provide diversionary activities for local youth (where funding is available) — Access control to Tower Blocks by Reception Wardens — Block Security through Reception Wardens — Report health and safety repairs in blocks-CCTV monitoring — Issue verbal and written warnings regarding noise issues — Liaise and/or mediate between households on noise matters — Identify potential for 'ordinary domestic noise' — Observe noise from affected property for at least 10 minutes then write a simple statement which would escalate case up list of NCT priorities for action — Make referrals to regulatory services where noise nuisance is a persistent problem — Make distinction between noise nuisance and antisocial behaviour — Attend case conferences as organised by NCT_BHPThe responsibilities of the Neighbourhood Wardens will be substantially different from those of the Reception Wardens. Their respective duties are listed separately in this Specification. There are however some common elements which are detailed under General Responsibilities. BHP Warden Service's main priorities are to reduce anti-social behaviour. They are expected to be the 'eyes and ears' of the community, providing a visible uniformed presence on the streets. We aim to make people feel safer, deter crime, tackle anti-social behaviour and improve the environment. Details of the Accreditation The Neighbourhood Wardens will have the powers:- to require the name and address of a person whom an accredited person has reason to believe has committed a 'relevant offence' (such as causing injury, alarm or distress to any other person or the loss or damage to any person's property, or the relevant Fixed Penalty Offence) — To require the name and address of a person acting in an anti-social manner — To require persons drinking in a designated place to surrender alcohol and to dispose of any

alcohol surrendered — To require persons aged under — 18 to surrender alcohol and to dispose of any alcohol surrendered — To seize tobacco from a person aged under — 16 and to dispose of itAll these powers fall within section 46 of the Police Reform Act 2002 and are not over and above those in use by Police Community Support Officers in Brent.

II.1.6. CPV code(s)

75240000 Public security, law and order services, 75241000 Public security services, 75300000 Compulsory social security services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The Contract will be for a period of 4 years with the option of extensions for up to a further 2 years.

Estimated value excluding VAT: 4 300 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 72 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

A performance bond or parent company guarantee may be required.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Not provided.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The Authority will apply all the offences listed in Article 45(1) of Directive 2004/18/EC (implemented as Regulation 23(1) of the Public Contract Regulations (PCR) 2006 in the UK) and all of the professional misconducts listed at Article 45 (2) of Directive 2004/18/EC (see also Regulation 23(2) in the PCR 2006) to the decision of whether a Candidate is eligible to be invited to tender.

A full list of the Regulation 23(1) and 23(2) criteria are at <http://www.delta-esourcing.com/delta/project/reasonsForExclusion.html#pcr>

Candidates will be required to answer these questions as part of the qualification process. For candidates who are registered overseas, you will need to declare if you have any offences /misconduct under your own countries laws, where these laws are equivalent to the Regulation 23 lists.

Candidates who have been convicted of any of the offences under Article 45(1) are ineligible and will not be selected to bid, unless there are overriding requirements in the general interest for doing so.

Candidates who are guilty of any of the offences, circumstances or misconduct under Article 45 (2) may be excluded from being selected to bid at the discretion of the Authority.

Directive 2004/18/EC. The PQQ, together with the evaluation methodology are available as detailed in VI.3 and must be returned by the date in IV.3 through the Delta e-sourcing site.

III.2.2. Economic and financial ability

List and brief description of conditions: (a) Appropriate statements from banks or, where appropriate, evidence of relevant professional risk indemnity insurance.

(b) The presentation of balance-sheets or extracts from the balance-sheets, where publication of the balance-sheet is required under the law of the country in which the economic operator is established.

(c) A statement of the undertaking's overall turnover and, where appropriate, of turnover in the area covered by the contract for a maximum of the last 3 financial years available, depending on the date on which the undertaking was set up or the economic operator started trading, as far as the information on these turnovers is available

As set out in the PQQ and associated documents.

Minimum level(s) of standards possibly required: As set out in the PQQ.

III.2.3. Technical and professional ability

List and brief description of conditions:

(a) a list of the works carried out over the past five years, accompanied by certificates of satisfactory execution for the most important works. These certificates shall indicate the value, date and site of the works and shall specify whether they were carried out according to the rules of the trade and properly completed. Where appropriate, the competent authority shall submit these certificates to the contracting authority direct.

(b) a list of the principal deliveries effected or the main services provided in the past 3 years, with the sums, dates and recipients, whether public or private, involved. Evidence of delivery and services provided shall be given: — where the recipient was a contracting authority, in the form of certificates issued or countersigned by the competent authority, — where the recipient was a private purchaser, by the purchaser's certification or, failing this, simply by a declaration by the economic operator.

(c) an indication of the technicians or technical bodies involved, whether or not belonging directly to the economic operator's undertaking, especially those responsible for quality control and, in the case of public works contracts, those upon whom the contractor can call in order to carry out the work.

(d) A description of the technical facilities and measures used by the supplier or service

provider for ensuring quality and the undertaking's study and research facilities.

(e) Where the products or services to be supplied are complex or, exceptionally, are required for a special purpose, a check carried out by the contracting authorities or on their behalf by a competent official body of the country in which the supplier or service provider is established, subject to that body's agreement, on the production capacities of the supplier or the technical capacity of the service provider and, if necessary, on the means of study and research which are available to it and the quality control measures it will operate.

(f) The educational and professional qualifications of the service provider or contractor and/or those of the undertaking's managerial staff and, in particular, those of the person or persons responsible for providing the services or managing the work.

(j) An indication of the proportion of the contract which the services provider intends possibly to subcontract.

(k) With regard to the products to be supplied: (i) samples, descriptions and/or photographs, the authenticity of which must be certified if the contracting authority so requests; (ii) certificates drawn up by official quality control institutes or agencies of recognised competence attesting the conformity of products clearly identified by references to specifications or standards.

As set out in the PQQ and associated documents.

Minimum level(s) of standards possibly required:

As set out in the PQQ.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 6: and Maximum number 9

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 8.10.2014 - 16:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

13.11.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.3. Additional information

Modifications have been made to the corresponding tender documents.

Other additional information

The contracting authority considers that this contract may be suitable for economic operators that are smaller medium enterprises (SME's). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of most economically advantageous tender. Brent Housing Partnership (BHP) is an arms length management organisation wholly owned by and managing homes on behalf of Brunt Council. BHP currently manages a contracted out security service which includes Reception Wardens in 9 Tower blocks working for 10 hours a day and an 8-person mobile neighbourhood warden service covering the rest of the borough working for 9 hours a day. Warden Service count:•Reception Wardens = 9 (Covering 9 Blocks) 7 Days a week•Mobile Wardens = 8 (Covering the Borough of Brent) 7 Days a week — Foot Wardens = 2 (Covering the South Kilburn Estate) 7 Days a week, BHP's warden service's main priority is to reduce anti-social behaviour. They are expected to be the 'eyes and ears' of the community, providing a visible uniformed presence on the streets. We aim to make people feel safer, deter crime, tackle anti-social behaviour and improve the environment. By patrolling our estates, offering reassurances and acting as a deterrent, working pro-actively with partner agencies such as the Police, Victim Support

and Brent's Drugs and Alcohol team. Residents can report incidents of noise and anti-social behaviour direct to the contractor who would then dispatched the relevant response team

Details of the Accreditation The Neighbourhood Wardens will have the powers: — to require the name and address of a person whom an accredited person has reason to believe has committed a 'relevant offence' (such as causing injury, alarm or distress to any other person or the loss or damage to any person's property, or the relevant Fixed Penalty Offence) — to require the name and address of a person acting in an anti-social manner•to require persons drinking in a designated place to surrender alcohol and to dispose of any alcohol surrendered All these powers fall within section 46 of the Police Reform Act 2002 and are not over and above those in use by Police Community Support Officers in Brent.

Financial Requirements The Warden Services operation is approximately valued at 1 070 000 GBP a year. In order to be considered for the first call-off, (the mobile service across the Borough except for South Kilburn) the service provider will need to have a turnover of at least 3 200 000 GBP a year. NB Security Services are not subject to the full weight of the Public Contract Regulations 2006. This is a voluntary OJEU notice.***The PQQ is showing as an opening of 30th September this was never the case, PQQ submitted 8th October***

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=115454457>

GO Reference: GO-2014108-PRO-6073940

GO Reference: GO-2014108-PRO-6073946

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court (England, Wales and Northern Ireland)

Country: United Kingdom

Body responsible for mediation procedures

Official name: Brent Housing Partnership Ltd

Postal address: 6th Floor Brent Civic Centre, Engineers Way, Wembley

Country: United Kingdom

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Not provided.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Brent Housing Partnership Ltd

Postal address: 6th Floor Brent Civic Centre, Engineers Way, WembleyPostal code: HA9 0FJ

Country: United Kingdom

E-mail: procurement@bhphousing.co.uk

Telephone: +44 2089372299

Internet address: www.bhphousing.co.uk

VI.5. Date of dispatch of this notice

8.10.2014