

Belgium-Louvain: Software package and information systems

OJ S 201/2013 16/10/2013

Contract notice

Supplies

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Aankoopdienst KU Leuven

Postal address: Krakenstraat 3 bus 5510

Town: Leuven

Postal code: 3000

Country: Belgium

For the attention of: Joris Wouters

E-mail: joris.wouters@aankoop.kuleuven.be

Telephone: +32 16328801

Fax: +32 16328422

Additional information can be obtained from:

Official name: Aankoopdienst KU Leuven

Postal address: Krakenstraat 3 bus 5510

Town: Leuven

Postal code: 3000

Country: Belgium

For the attention of: Joris Wouters

E-mail: leveranciers@aankoop.kuleuven.be

Telephone: +32 16328801

Fax: +32 16328422

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Aankoopdienst KU Leuven

Postal address: Krakenstraat 3 bus 5510

Town: Leuven

Postal code: 3000

Country: Belgium

For the attention of: Joris Wouters

E-mail: leveranciers@aankoop.kuleuven.be

Telephone: +32 16328801

Fax: +32 16328422

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Other: Universiteit

I.3. Main activity

Other: Onderwijs & Onderzoek

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

On-premises Application Performance Monitoring oplossing

II.1.2. Type of contract and place of performance or delivery

Supplies

Purchase

Main site or place of performance: Leuven.

NUTS code BE242 Arr. Leuven

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with a single operator

II.1.5. Short description of the contract or purchase(s)

On-premises Application Performance Monitoring oplossing voor end-to-end monitoring van de grote centraal aangeboden en overwegend web gebaseerde applicatie platformen.

Beschrijving: Deze opdracht betreft het sluiten van een raamovereenkomst voor het leveren van een APM oplossing met bijhorende consultancy voor integratie van deze oplossing in de bestaande IT infrastructuur. Met deze oplossing willen we een end-to-end monitoring oplossing uitrollen voor de 5 grootste omgevingen van de dienst ICTS:

- SAP omgeving: WAS omgeving met R3 omgeving als back-end,
- BlackBoard: java gebaseerde E-learning omgeving,
- LAMP omgeving: web omgeving gebaseerd op Linux, Apache, MySQL en Php,
- Plone omgeving: webbeheersysteem gebaseerd op Python,
- Groupware omgeving: Exchange en Sharepoint omgeving.

De belangrijkste aspecten hierbij zijn:

- Responstijden van business transacties over het volledige traject met automatische baselining,
- Agent based monitoring met autodetectie functionaliteiten voor het automatisch ontdekken van de betrokken infrastructuur componenten,
- Real user experience monitoring aan de hand van script injectie technologie,
- Deep-dive mogelijkheden in de applicatie stack voor gedetailleerde troubleshooting,
- Centrale rol gebaseerde dashboards.

II.1.6. CPV code(s)

48000000 Software package and information systems, 72000000 IT services: consulting, software development, Internet and support, 30200000 Computer equipment and supplies

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Zie bestek.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Overeenkomstig art. 61 tot en 64 van het K.B. van 15.7.2011 zich niet bevinden in één van de mogelijke uitsluitingsgevallen:

Indiening van:

- een attest van de directe belastingen en van de btw-administratie,
- een origineel RSZ-attest met droogstempel,
- een verklaring op eer waarin de inschrijver verklaart zich niet in een van de uitsluitingsgevallen te bevinden.

III.2.2. Economic and financial ability

List and brief description of conditions: Indiening van de balansen van de laatste 3 jaar en door voorlegging van een verklaring betreffende de totale omzet over de laatste 3 boekjaren (belangrijk).

III.2.3. Technical and professional ability

List and brief description of conditions:

- indiening van een referentielijst van de voornaamste leveringen m.b.t. APM oplossingen – met een korte beschrijving van de aard en de omvang van de projecten, met vermelding van de gemaakte productkeuzes (zeer belangrijk),
- indiening van een beschrijving van de technische organisatie van de onderneming, en de mogelijkheden die zij biedt i.v.m. consulting en onderhoud in het kader van deze opdracht – o. a. support-organisatie, software / hardware support kanalen, level van partnership met leverancier van de producten (belangrijk).

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 4: and Maximum number 5

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

O13.511

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

13.11.2013 - 17:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English. Dutch.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

Ref:00702572/2013023709

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

14.10.2013