

347795-2026 - Result

Netherlands – Business travel services – 10824 - Buitenlandse dienstreizen

OJ S 97/2026 21/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Technische Universiteit Delft

Email: A.M.Koek@tudelft.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: 10824 - Buitenlandse dienstreizen

Description: De TU Delft zoekt een reisagent die de TU Delft optimaal en kostenefficiënt ontzorgt op het gebied van het boeken van buitenlandse dienstreizen en ondersteunt in het geval van incidenten, verstoringen en calamiteiten, rekening houdend met de eisen rondom Duurzaamheid en Integrale Veiligheid en de benoemde doelstellingen, succesfactoren en aandachtspunten in de Uitnodiging tot Inschrijving.

Procedure identifier: 43234eff-fd1d-4cb7-b773-c60411d580d3

Previous notice: 5b577779-d6ee-4a77-af79-724a7d43203c-01

Internal identifier: 10824

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79997000 Business travel services

Additional classification (cpv): 63510000 Travel agency and similar services, 63515000 Travel services, 63516000 Travel management services

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

2.1.3. Value

Estimated value excluding VAT: 65 000 000,00 EUR

Maximum value of the framework agreement: 76 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: 10824 - Buitenlandse dienstreizen

Description: De TU Delft zoekt een reisagent die de TU Delft optimaal en kostenefficiënt ontzorgt op het gebied van het boeken van buitenlandse dienstreizen en ondersteunt in het geval van incidenten, verstoringen en calamiteiten, rekening houdend met de eisen rondom Duurzaamheid en Integrale Veiligheid en de benoemde doelstellingen, succesfactoren en aandachtspunten in de Uitnodiging tot Inschrijving.

Internal identifier: 10824

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79997000 Business travel services

Additional classification (cpv): 63510000 Travel agency and similar services, 63515000 Travel services, 63516000 Travel management services

Options:

Description of the options: Zie documentatie.

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

5.1.3. Estimated duration

Start date: 30/06/2026

Duration end date: 30/06/2030

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Tweemaal met twee jaar als verleningsopties, tot maximaal 31 december 2033.

5.1.5. Value

Estimated value excluding VAT: 65 000 000,00 EUR

Maximum value of the framework agreement: 76 000 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Wens 1 Dienstverlening

Description: Zie documentatie.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 200

Criterion:

Type: Quality

Name: Wens 2 Duurzaamheid

Description: Zie documentatie.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 150

Criterion:

Type: Quality

Name: Wens 3 Implementatie

Description: Zie documentatie.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

Criterion:

Type: Quality

Name: Wens 4 Online Booking Tool (OBT)

Description: Zie documentatie.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

Criterion:

Type: Quality

Name: Wens 5 Live Test Online Booking Tool (OBT)

Description: Zie documentatie.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 200

Criterion:

Type: Price

Name: Prijzenblad

Description: Zie documentatie.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 250

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rechtbank Den Haag

Information about review deadlines: Opschortende termijn (stand-stilltermijn) - 6 september t/m 25 september 2025

6. Results

Maximum value of the framework agreements in this notice: 65 000 000,00 EUR

Approximate value of the framework agreements

:

65 000 000,00

EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 76 000 000,00 EUR

Re-estimated value of the framework agreement: 65 000 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Diversity Travel

Tender:

Tender identifier: T129496

Identifier of lot or group of lots: LOT-0000

Subcontracting: No

Contract information:

Identifier of the contract: 8164

Date of the conclusion of the contract: 06/01/2026

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: Technische Universiteit Delft

Registration number: 27364265

Postal address: Stevinweg 1 5e etage

Town: Delft

Postcode: 2628CN

Country subdivision (NUTS): Delft en Westland (NL362)

Country: Netherlands

Contact point: Amy Koek

Email: A.M.Koek@tudelft.nl

Telephone: 0031643147004

Internet address: <https://www.tudelft.nl>

Buyer profile: <https://s2c.mercell.com/buyer/7487>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Rechtbank Den Haag

Registration number: 82946175

Postal address: Prins Clauslaan 60

Town: Den Haag

Postcode: 2595AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: n.v.t.

Email: rb.denhaag@rechtspraak.nl

Telephone: +310883622200

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Diversity Travel
Size of the economic operator: Medium
Registration number: 5993481
Postal address: Linley House, 21 Dickinson Street
Town: Manchester
Postcode: M1 4LF
Country: United Kingdom

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

The winner is listed on a regulated market

Notice information

Notice identifier/version: 9fa72fc0-3816-4687-aaa7-a95cb7c918f0 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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