

United Kingdom-London: Health services

OJ S 192/2015 03/10/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Enfield Clinical Commissioning Group (CGG)

Postal address: Holbrook House, Cockfosters Road, Barnet

Town: London

Postal code: EN4 ODR

Country: United Kingdom

For the attention of: Marivie Papavassiliou: Note all enquiries must be submitted through the Pro-Contract site www.supplying2nhs.com

E-mail: clinical.procurement@nelcsu.nhs.uk

Telephone: +44 2036881037

Internet address(es):

General address of the contracting authority: www.nww.nelcsu.nhs.uk

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: Official name: North and East London Commissioning Support Unit

Postal address: Clifton House, 75-77 Worship Street

Town: London

Postal code: EC2A 2DU

Country: United Kingdom

E-mail: clinical.procurement@nelcsu.nhs.uk

Telephone: +44 2036881037

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Barnet CCG

Postal address: North London Business Park, Oakleigh Road South

Town: London

Postal code: N11 1NP

Country: United Kingdom

Official name: Haringey CCG

Postal address: 4th Floor, River Park House, 225 High Road, Wood Green

Town: London

Postal code: N22 8HQ
Country: United Kingdom
Official name: Camden CCG
Postal address: Stephenson House, 75 Hampstead Road
Town: London
Postal code: NW1 2PL
Country: United Kingdom
Official name: Islington CCG
Postal address: 338-346 Goswell Road
Town: London
Postal code: EC1V 7LQ
Country: United Kingdom

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Integrated 111/ GP Out of Hours Service for the benefit of NCL CCGs (a group of 5 clinical commissioning groups encompassing Enfield CCG, Barnet CCG, Haringey CCG, Camden CCG and Islington CCG).

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 25: Health and social services
NUTS code UKI London

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Health services. General-practitioner services. Community health services. Services provided by medical personnel. Call centre. Advisory services provided by nurses. Guidance services. Enfield Clinical Commissioning Group (CCG) is running this procurement on behalf of NCL CCGs (a group of 5 clinical commissioning groups encompassing: Barnet CCG, Camden CCG, Enfield CCG, Haringey CCG and Islington CCG). The CCGs are responsible for commissioning services to meet the health needs of their local populations.

All 5 CCGs have committed to working together to transform urgent care services across the patch, and in doing so, to commission clinically safe, high quality, and sustainable urgent care services. To achieve its ambition, the CCGs intend to commission an Integrated NHS 111 & GP Out of Hours services, taking advantage of new and innovative ways of working (which may include service delivery models and technology) to deliver a seamless and truly integrated NHS 111 & GP Out of Hours service to the local population.

The successful provider is expected to be innovative and forward thinking and willing to learn. The services currently expected to fall within the Procurement will include, but are not limited to, the following core services:

- GP Out-of-Hours services.
- NHS 111 (subject to the London-wide strategy).

TUPE of existing staff may apply to the services.

The CCGs wishes to receive requests to participate from suitably qualified healthcare

providers experienced in healthcare and urgent care service provision with the necessary financial standing, capacity and capability (or a demonstrable ability to provide the necessary capacity and capability) to provide the services falling within the scope of this procurement. There will be a formal pre-qualification stage followed by an invitation to tender stage with those organisations short-listed following the pre-qualification stage.

Further information regarding the scope of the project and the procurement process is available in a separate Memorandum of Information ('MOI') and Pre-Qualification Questionnaire ('PQQ') including the timetable and structure of the procurement. The MOI and PQQ will be available on the 2.10.2015 and can be requested from www.supplying2nhs.com

The service contract is expected to commence in October of 2016 for an initial contract term of 5 years, with an option exercisable by the CCGs to extend the contract for a further 2 year period (the total potential contract length therefore being 7 years).

Interested organisations must register for this procurement using our e-tendering portal www.supplying2nhs.com and will then be able to download a copy of the MOI and PQQ. Formal requests to participate must be made by the completion and return of the PQQ by the PQQ response deadline set out in section IV.3.4.

II.1.6. CPV code(s)

85100000 Health services, 85121100 General-practitioner services, 85323000 Community health services, 85141000 Services provided by medical personnel, 79512000 Call centre, 85141220 Advisory services provided by nurses, 85312310 Guidance services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The potential return to the provider from providing this service will depend on a number of factors including (but not limited to) activity numbers to be agreed with the CCGs and performance of the supplier against selected outcome measures (identified in the Specification).

The minimum estimated value below is based on a 5 year term for the core services. The maximum estimate is based on a 7 year term with any options regarding scope having been exercised.

This is an estimate only and the actual contract value over the life of the contract may be more or less than the estimate depending on the tenders received and the options exercised (if any) and any change to the number of CCGs participating in this procurement (as referred to in Section VI.3).

Estimated value excluding VAT:

Range: between 50 000 000 and 75 000 000 GBP

II.2.2. Information about options

Options: yes

Description of options: The initial contract term will be for a period of 5 years, with an option to extend (exercisable by the CCGs during the initial term) for a further two years period (the total potential contract length therefore being 7 years).

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 84 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

The CCGs reserve the right to require deposits, guarantees, bonds or other forms of appropriate security.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Details will be set out in the Invitation to Tender and/or the contractual documentation issued with the ITT.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Requests to participate may be made by single bidders or consortia. The CCGs reserve the right to require groupings of economic operators to take a particular legal form or to require a single economic operator to take primary liability for a contract to be performed by a group of economic operators or to require each party to undertake joint and several liability in respect of the entire contract irrespective of the form the grouping takes. Please also refer to the MOI for further details regarding the CCGs intended delivery model.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: The form of contract to be entered into by the CCGs and the successful service provider will be the NHS Standard Contract 2015/16 this will be superseded by the 2016/17 NHS Standard Contract on 1st October 2016.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: As set out in the pre-qualification questionnaire available from the e-tendering portal address in section I.1.

III.2.2. Economic and financial ability

List and brief description of conditions: As set out in the pre-qualification questionnaire which is available from the e-tendering portal address in section I.1.

Minimum level(s) of standards possibly required: As set out in the pre-qualification questionnaire.

III.2.3. Technical and professional ability

List and brief description of conditions:

As set out in the pre-qualification questionnaire which is available from the e-tendering portal address in section I.1.

Minimum level(s) of standards possibly required:

As set out in the pre-qualification questionnaire.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: yes

Reference to the relevant law, regulation or administrative provision: The full requirements in relation to the professional qualifications of the staff responsible for the execution of the services will be set out in the PQQ and ITT.

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates: As set out in the pre-qualification questionnaire which is available from the e-tendering portal address in Section I.1.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

NELCSU/NCL/JN/100020

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4.

Time limit for receipt of tenders or requests to participate

2.11.2015 - 10:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. Section I.1 — NHS Enfield Clinical Commissioning Group ('CCG') is leading this procurement on behalf of itself and Barnet CCG, Camden CCG, Enfield CCG, Haringey CCG and Islington CCG (collectively the 'CCGs'). It is anticipated at this stage all five CCGs will contract with the successful provider however the Commissioners reserve the right to change this in future, including (but not limited to) the withdrawal of any one of the CCGs from the procurement process.

Section II.2.1) The value ranges specified in this section are estimates and indicative only. The final contract value may fall above or below the stated value range. [The upper figure also includes the potential option(s) detailed in Section II.1.5 and II.2.2]

Section II.3 — The period referred to is the maximum duration of the contract (if all options are exercised).

Section IV.1.2): The maximum numbers to be invited to tender is 5 — in the event of a tie in scores the CCGs reserve the right to award a joint position. The CCGs reserve the right to invite less than 5 bidders to tender should there be less than 5 bidders interested and pre-qualified.

Section VI.3.4 The pre-qualification questionnaire and memorandum of information are available for download from the e-tendering portal (Pro-Contract) the address for which is in section I.1 and also given here (www.supplying2nhs.com). These documents are available until the date specified in section IV.3.4. To obtain these documents interested organisations must first register on the Pro-Contract portal. Interested organisations must refer to the guides and other documents which are available on the Pro-Contract portal (supplier opportunities section) to guide them through the electronic registration and submission process.

Formal requests to participate must be made by completion and submission of the pre-qualification questionnaire (in accordance with the requirements set out in the pre-qualification

questionnaire) by the time and date specified in section IV.3.4. Questionnaires submitted after the deadline may not be considered.

Should you experience any problems with www.supplying2nhs.com then please email: support@due-north.com or telephone: +44 1670597136.

The CCGs shall not be liable for any costs or expenses incurred by any candidate or bidder in connection with the completion and return of the information requested in this Contract Notice, or in the completion or submission of any tender, irrespective of the outcome of the competition or if the competition is cancelled or postponed.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=163535297>

GO Reference: GO-2015928-PRO-7124598.

VI.4. Procedures for review

VI.4.1. Review body

Official name: North and East London Commissioning Support Unit

Postal address: Clifton House, 75-77 Worship Street

Town: London

Postal code: EC2A 2DU

Country: United Kingdom

E-mail: clinical.procurement@nelcsu.nhs.uk

Telephone: +44 2036881037

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The CCGs will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. Part 9 of the Public Contracts Regulations 2006 (SI 2006 No 5) (as amended) provides for aggrieved parties who have been harmed or are at risk of harm by breach of the Regulations to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought within the applicable limitation period.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

28.9.2015