

Norway-Haugesund: Data network management services

OJ S 169/2017 05/09/2017

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Sjøfartsdirektoratet (Haugesund)

National registration number: 974761262

Postal address: Smedasundet 50A

Town: Haugesund

NUTS code: NO Norge

Postal code: 5528

Country: Norway

Contact person: Elisabeth Hynne

E-mail: ehy@sdir.no

Telephone: +47 52745000

Internet address(es):

Main address: <https://permalink.mercell.com/73131776.aspx>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/73131776.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/73131776.aspx>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Competition for IT operations in the Norwegian Maritime Directorate.

Reference number: 2017/72281

II.1.2. Main CPV code

72315200 Data network management services

II.1.3. Type of contract

Services

II.1.4. Short description

The Norwegian Maritime Directorate shall establish a new IT operations contract in 2018. The contract will be valid for 3 years, with an automatic extension for one year at a time until notice is given by one of the parties, (ref SSA-D). The contract has no end date, but the Norwegian Maritime Directorate is obliged to hold a new competition when the market and competition considerations require one.

The Contracting Authority uses Merzell Sourcing Service. To express your interest and gain access to any documents, please click on the link below or copy and paste the link into your browser. [<https://permalink.mercell.com/73131776.aspx>]. Then follow the instructions on the website.

II.1.5. Estimated total value

Value excluding VAT: 30 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72222300 Information technology services, 72250000 System and support services, 72514100 Facilities management services involving computer operation, 72514000 Computer facilities management services, 72514200 Facilities management services for computer systems development, 72514300 Facilities management services for computer systems maintenance

II.2.3. Place of performance

NUTS code: NO04 Agder og Rogaland

II.2.4. Description of the procurement

The contract will include the entire IT operations environment at the main office in Haugesund and along the coast.

The digitalisation directive means that Sdir is obliged to consider cloud services for the new operations contract. Our assessment is that not all of our portfolio is ready for cloud services. The operations supplier must, therefore, be able to provide cloud services as an integrated part of the operations delivery.

Deliveries that shall be included are:

- User support services,
- Operation of servers,
- Operation of applications,
- Operation of communication systems (Internet, WAN, LAN, WLAN and any new systems),
- Concept for local PC operation ('tanking' the system, rolling out programmes, drivers, etc.),
- Skype telephony and electronic meetings,
- Operation of various periphery equipment.

Options:

- Delivery of network equipment,
- Management of the MS SharePoint platform.

The operations environment must be located in the tenderer's premises.

The Norwegian Maritime Directorate has a considerable amount of trade applications that shall be included in the contract. ITIL based processes (or equivalent) will be a central element for

the cooperation between the tenderer and the Norwegian Maritime Directorate. A Service Desk shall also be a part of the total operations contract, but the service must be adaptable to the department's needs.

The Norwegian Maritime Directorate shall, according to the plan, go over to a Skype telephony system with a new switchboard, before the new operations contract comes into force. The current switchboard system with PABX and MediaGateway shall then be phased out.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 30 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/12/2018 End: 01/12/2021

This contract is subject to renewal: yes

Description of renewals:

The contract will last for 3 years, with an automatic extension for 1 year at a time, until notice is given by one of the parties (see SSA-D).

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Delivery of network equipment.

Management of the MS SharePoint platform.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/09/2017 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 29/09/2017

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: KOFA

Postal address: Postboks 511 Sentrum

Town: Bergen

Postal code: 5805

Country: Norway

VI.5. Date of dispatch of this notice

01/09/2017