

NO-Oslo: IT services: consulting, software development, Internet and support

OJ S 211/2012 01/11/2012

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

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**I.1. Name and addresses**

Official name: Arbeids- og velferdsdirektoratet, NAV økonomi, Anskaffelser og forretningsjuridisk avdeling

Postal address: Postboks 5, St Olavs plass,

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: Gunnar Helge Wiik

E-mail: [gunnar.helge.wiik@nav.no](mailto:gunnar.helge.wiik@nav.no)

Telephone: +47 21071000

Fax: +47 21071010

**Internet address(es):**

General address of the contracting authority: [www.nav.no](http://www.nav.no)

Address of the buyer profile: [http://www.doffin.no/search/Search\\_AuthProfile.aspx?ID=AA0005](http://www.doffin.no/search/Search_AuthProfile.aspx?ID=AA0005)

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

Official name: Arbeids- og velferdsdirektoratet, NAV økonomi, Anskaffelser og forretningsjuridisk avdeling

Postal address: Postboks 5, St Olavs plass

Town: Oslo

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Telephone: +47 21071000

Fax: +47 21071010

Internet address: [www.nav.no](http://www.nav.no)

**Tenders or requests to participate must be submitted:** the abovementioned address

**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

General public services

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

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## **II.1. Description**

### **II.1.1. Title attributed to the contract by the contracting authority**

Procurement, support for technical reviews.

### **II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

NUTS code

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

### **II.1.5. Short description of the contract or purchase(s)**

The objective of the procurement is to enter into an agreement with one service provider who shall provide support for The Norwegian Labour and Welfare Service (NAV) ICT in connection with technical reviews of supplies from Moderniseringsprogrammet (the Modernising Programme) for Project 1 and also in connection with decision points with external quality assurance as a part of the planning of Project 2 (KSP).

Note: To register your interest in this notice and obtain any additional information please visit the Doffin Web Site at [http://www.doffin.no/Search/Search\\_Switch.aspx?ID=271773](http://www.doffin.no/Search/Search_Switch.aspx?ID=271773).

### **II.1.6. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 72224200 System quality assurance planning services, 72225000 System quality assurance assessment and review services, 72223000 Information technology requirements review services, 72222200 Information systems or technology planning services, 72222100 Information systems or technology strategic review services, 72224200 System quality assurance planning services

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **II.1.8. Lots**

This contract is divided into lots: no

### **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

The total value of the services during the agreement period, including options, is assumed to be approx. 7 000 000 to 10 000 000 NOK, including VAT.

Estimated value excluding VAT:

Range: between 5 500 000 and 8 000 000 NOK

### **II.2.2. Information about options**

Options: no

### **II.2.3. Information about renewals**

This contract is subject to renewal: no

### **II.3. Duration of the contract or time limit for completion**

Start 20.2.2013. Completion 19.2.2017

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: (1) Company registration certificate.

(2) Value added tax certificate (National requirement)

(3) Company tax certificate (National requirement)

(4) Self-declaration in compliance with Appendix 2 (HSE) of the Norwegian procurement regulations (National requirement)

It is required that the tenderer is a legally established company.

Documentation requirement: Foreign tenderers shall substantiate that the company is registered in the Register of Business Enterprises as required in the legislation where the tenderer is established.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: (1) Other documentation required (please state below)

The Awarding Authority will obtain credit appraisal of the tenderers, implemented by Experian. See [www.experian.no](http://www.experian.no).

Minimum level(s) of standards possibly required: It is required that the tenderer has good financial solidity. The requirement shall be fulfilled by a credit rating of "Good creditworthiness" or higher.

#### **III.2.3. Technical and professional ability**

List and brief description of conditions:

(1) Other documentation required (please state below)

Description of Service provider's execution ability, including:

— A description of the Service Provider's relevant units,

— Number of relevant resources according to the content and scope of the assignment.

Information on specified personnel who will be responsible for carrying out the assignment and their CVs shall not be submitted.

— Description of up to 5 principal assignments by the Service Provider during the previous 3 years. The description shall contain information of recipient/awarding authority, duration, activity area/performance process, value, the Service Provider's function/liability area.

If the value is not stated due to confidentiality, the Awarding Authority requests that the

Service Provider state number of full-time equivalent for the Service Provider's contribution. Template in annex 2 shall be used.

— Name and contact information of the contact at the references which can confirm given information, must be presented upon request,

— Brief description of the Service Provider's methods and processes relevant in order to ensure quality of this type of service.

No sales text or experience descriptions shall be included.

— A statement of the quality assurance/quality control system operated by the company, including certificates issued by independent authorities.

Minimum level(s) of standards possibly required:

It is required that the tenderer has good implementation ability.

It is required that the tenderer has relevant experience from corresponding assignments.

It is required that the tenderer has established and suitable system for quality assurance.

#### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

##### **III.3.2. Information about staff responsible for the performance of the contract**

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

##### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged minimum number 3

##### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

##### **IV.3.2. Previous publication concerning this procedure**

##### **IV.3.3.**

**Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 28.11.2012

**IV.3.4. Time limit for receipt of tenders or requests to participate**

29.11.2012 - 12:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

6.12.2012

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

Other: Norwegian.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.8. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

**VI.2. Information about European Union funds**

**VI.3. Additional information**

(NT Ref:271832).

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

31.10.2012