

United Kingdom-Salford: Health services
OJ S 192/2015 03/10/2015
Contract notice
Services

Directive 2004/18/EC**Section I: Contracting authority**

I.1. Name and addresses

Official name: NHS SBS

National registration number: 05280446

Postal address: Halyard Court, 31 Broadway

Town: Salford

Postal code: M50 2UW

Country: United Kingdom

For the attention of: Andrew Payne

E-mail: andrew_payne@nhs.net

Telephone: +44 1612123935

Internet address(es):

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Supplier/CompanyInformation/Index/39>

Electronic access to information: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=13127&B=NHSSBS

Electronic submission of tenders and requests to participate: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=13127&B=NHSSBS

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: NHS Shared Business Services

Postal address: 31 Broadway, Chandlers Point, Halyard Court

Town: Salford

Postal code: M50 2UW

Country: United Kingdom

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

National Framework for Health and Social Care Transport — Wave 4.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: Salford.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Number Envisaged maximum number of participants to the framework agreement: 20

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 515 000 000 GBP

II.1.5. Short description of the contract or purchase(s)

NHS Shared Business Services Limited (NHS SBS) in partnership with 365 Response are seeking to add Providers to the Framework Agreement for Health and Social Care Transport, for use by or on behalf of UK public sector bodies identified at VI.3), including without limitation, (I) any National Health Service (NHS) Trust, (II) other persons and bodies exercising NHS functions or otherwise providing NHS services (including, but not limited to clinical commissioning groups, commissioning support units, NHS England and foundation trusts) (being other NHS entities), (III) other UK public sector bodies providing non-health services, (IV) private sector entities in the UK and Isle of Man public services sector. For Providers who failed to meet the application criteria the first time of applying or for any new entrants to the market during the life of the Framework Agreement, the application process will be reopened at 6 monthly intervals and advertised accordingly. This current procurement is the third such 'reopening'. Please note that applications will be processed as they are received.

II.1.6. CPV code(s)

85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver, 85143000 Ambulance services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

This Framework Agreement will provide but not limited to the contracting bodies identified at VI.

3 (and any future successor to these organisations) and associated bodies with a range of Health and Social Care Transport, including but not limited to Urgent Care, Mental Health, Learning Disability, End of Life Care, Acute Hospitals, General Practice, Clinical Commissioning Groups, Community Service Providers, Primary Care, Personalised Packages of Transport for Personal Budget Holders, Community Logistics and any other future transport requirements within the Health and Social Care sector. It offers no guaranteed level of activity or payment to any successful Providers. The service will be procured against a common service specification split into 30 lots, consisting of geographical areas. All Providers who wish to provide the services are invited to apply and must be able to demonstrate compliance with the evaluation criteria. For Providers who fail to meet the criteria the first time of applying or for any new entrants to the market during the life of the Framework, the application process will be re-opened as a minimum at 6 monthly intervals and advertised accordingly.

Estimated value excluding VAT:

Range: between 0 and 515 000 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 060 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Arden Herefordshire and Worcestershire Area

1) Short description

Arden Herefordshire and Worcestershire Area.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 1 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Arden Herefordshire and Worcestershire Area.

Lot No: 2

Lot title: Bath, Gloucestershire, Swindon and Wiltshire

1) Short description

Bath, Gloucestershire, Swindon and Wiltshire.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 2 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Bath, Gloucestershire, Swindon and Wiltshire.

Lot No: 3

Lot title: Birmingham and the Black Country

1) Short description

Birmingham and the Black Country.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 3 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Birmingham and the Black Country.

Lot No: 4

Lot title: Bristol, North Somerset and South Gloucestershire

1) Short description

Bristol, North Somerset and South Gloucestershire.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 4 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Bristol, North Somerset and South Gloucestershire.

Lot No: 5

Lot title: Cheshire, Warrington and Wirral

1) Short description

Cheshire, Warrington and Wirral.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 5 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Cheshire, Warrington and Wirral.

Lot No: 6

Lot title: Cumbria, Northumberland, Tyne and Wear

1) Short description

Cumbria, Northumberland, Tyne and Wear.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 6 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Cumbria, Northumberland, Tyne and Wear.

Lot No: 7

Lot title: Derbyshire and Nottinghamshire

1) Short description

Derbyshire and Nottinghamshire.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 7 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Derbyshire and Nottinghamshire.

Lot No: 8

Lot title: Devon Cornwall and Isles of Scilly

1) Short description

Devon Cornwall and Isles of Scilly.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5)

Additional information about lots

Lot No: 8 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Devon Cornwall and Isles of Scilly.

Lot No: 9

Lot title: Durham, Darlington and Tees

1) Short description

Durham, Darlington and Tees.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 9 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Durham, Darlington and Tees.

Lot No: 10

Lot title: East Anglia

1) Short description

East Anglia.

2) CPV code(s)

85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver, 85143000 Ambulance services

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 10 Lot title: National Framework for Health and Social Care Transport (Wave 4) — East Anglia.

Lot No: 11

Lot title: Essex

1) Short description

Essex.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5)

Additional information about lots

Lot No: 11 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Essex.

Lot No: 12

Lot title: Greater Manchester

1) Short description

Greater Manchester.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 12 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Greater Manchester.

Lot No: 13

Lot title: Hertfordshire and South Midlands

1) Short description

Hertfordshire and South Midlands.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 13 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Hertfordshire and South Midlands.

Lot No: 14

Lot title: Kent and Medway

1) Short description

Kent and Medway.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5)

Additional information about lots

Lot No: 14 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Kent and Medway.

Lot No: 15

Lot title: Lancashire

1) Short description

Lancashire.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 15 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Lancashire.

Lot No: 16

Lot title: Leicester and Lincolnshire

1) Short description

Leicester and Lincolnshire.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 16 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Leicester and Lincolnshire.

Lot No: 17

Lot title: Merseyside

1) Short description

Merseyside.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5)

Additional information about lots

Lot No: 17 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Merseyside.

Lot No: 18

Lot title: North East London

1) Short description

North East London.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 18 Lot title: National Framework for Health and Social Care Transport (Wave 4) — North East London.

Lot No: 19

Lot title: North West London

1) Short description

North West London.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 19 Lot title: National Framework for Health and Social Care Transport (Wave 4) — North West London.

Lot No: 20

Lot title: North Yorkshire and Humber

1) Short description

North Yorkshire and Humber.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5)

Additional information about lots

Lot No: 20 Lot title: National Framework for Health and Social Care Transport (Wave 4) — North Yorkshire and Humber.

Lot No: 21

Lot title: Shropshire and Staffordshire

1) Short description

Shropshire and Staffordshire.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 21 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Shropshire and Staffordshire.

Lot No: 22

Lot title: South London

1) Short description

South London.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 22 Lot title: National Framework for Health and Social Care Transport (Wave 4) — South London.

Lot No: 23

Lot title: South Yorkshire and Bassetlaw

1) Short description

South Yorkshire and Bassetlaw.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5)

Additional information about lots

Lot No: 23 Lot title: National Framework for Health and Social Care Transport (Wave 4) — South Yorkshire and Bassetlaw.

Lot No: 24

Lot title: Surrey and Sussex

1) Short description

Surrey and Sussex.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 24 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Surrey and Sussex.

Lot No: 25

Lot title: Thames Valley

1) Short description

Thames Valley.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 25 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Thames Valley.

Lot No: 26

Lot title: Wessex

1) Short description

Wessex.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5)

Additional information about lots

Lot No: 26 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Wessex.

Lot No: 27

Lot title: West Yorkshire

1) Short description

West Yorkshire.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 27 Lot title: National Framework for Health and Social Care Transport (Wave 4) — West Yorkshire.

Lot No: 28

Lot title: Wales

1) Short description

Wales.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 28 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Wales.

Lot No: 29

Lot title: Scotland

1) Short description

Scotland.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5)

Additional information about lots

Lot No: 29 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Scotland.

Lot No: 30

Lot title: Northern Ireland

1) Short description

Northern Ireland.

2) CPV code(s)

85143000 Ambulance services, 85100000 Health services, 34114122 Patient-transport vehicles, 60140000 Non-scheduled passenger transport, 60170000 Hire of passenger transport vehicles with driver

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 30 Lot title: National Framework for Health and Social Care Transport (Wave 4) — Northern Ireland.

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Details will be included in the procurement documentation available for download from EU Supply eTendering portal: <https://nhssbs.eu-supply.com>

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Details will be included in the procurement documentation available for download from EU Supply eTendering portal: <https://nhssbs.eu-supply.com>

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Details will be included in the procurement documentation available for download from EU Supply eTendering portal: <https://nhssbs.eu-supply.com>

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Information and formalities necessary for evaluating if requirements are met are set out in the Invitation to Tender (ITT). This procurement exercise will be conducted on the EU supply eTendering portal at: <https://nhssbs.eu-supply.com> Candidates wishing to be considered for this agreement must register their expression of interest and provide additional procurement specific information through this portal. To register interest:

- 1) Go to 'Current Tender Opportunities' from the eTendering portal login page:
<https://nhssbs.eu-supply.com>
- 2) Find the tender listed and click on the title. This will take you to the letter of invitation.
- 3) If you are not a registered user of EU Supply follow the 'On-line registration' link otherwise follow the 'Login' link and enter user-name and password.
- 4) Once logged in 'Accept' the invitation to register your interest in the opportunity. You will then be taken direct to the tender response screen.
- 5) Go to the 'Access Documents' folder on the response screen to view and download tender documentation.

Further guidance on how to access and respond to the opportunity is available in the 'Quick Guide for Suppliers' which is available for downloading from the main portal login page:
<https://nhssbs.eu-supply.com> (follow link: 'Quick Guide for Suppliers'). For any support in submitting your response please contact EU Supply help-desk at support@eu-supply.com (Tel.: +44 8008402050) quoting the tender ID number 21335.

III.2.2. Economic and financial ability

List and brief description of conditions: Information and formalities necessary for evaluating if requirements are met are set out in the ITT.

Minimum level(s) of standards possibly required: Information and formalities necessary for evaluating if requirements are met are set out in the ITT.

III.2.3. Technical and professional ability

List and brief description of conditions:

Information and formalities necessary for evaluating if requirements are met are set out in the ITT.

Minimum level(s) of standards possibly required:

Information and formalities necessary for evaluating if requirements are met are set out in the ITT.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

21335

IV.3.2. Previous publication concerning this procedure

Notice on a buyer profile

Notice number in the OJ S: [2013/S 213-370664](#) of 2.11.2013

Other previous publications

Notice number in the OJ S: [2014/S 152-273437](#) of 6.8.2014

Notice number in the OJ S: [2015/S 37-063482](#) of 17.2.2015

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

27.10.2015 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 024 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published: Estimated timing for further notices to be published: The application process will be re-opened as a minimum at 6 monthly intervals and advertised accordingly.

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

The duration referenced in Section II.1.4) is for the placing of orders. The value provided in Section II 1.4 is only an estimate. The overarching agreement is for 60 Months and will end in April 2019. As per clause 2.1 of Document 1 The Applicant Instructions we are re-

opening the competition to the market to allow new entrants. We cannot guarantee to successful Providers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the indicative levels given in this notice. Participants are advised that the services being procured under this Framework Agreement are classified as a Part B service and this is a voluntary OJEU notice and as such is not subject to the obligations of the Procurement Directives but are nevertheless subject to the general objectives of transparency; equal treatment and non-discrimination. NHS SBS reserves the right for an electronic auction to be held by the public sector bodies during further competition among the parties to the framework. NHS SBS expressly reserves the right (i) not to award any contract as a result of the procurement process commenced by publication of this notice; and (ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will NHS SBS be liable for any costs incurred by the candidates. If NHS SBS decides to enter into a Framework Agreement with the Providers, this does not mean that there is any guarantee of subsequent contracts being awarded. Any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of potential Providers. Any orders placed under the Framework Agreement will form a separate contract under the scope of this Framework between the Provider and the specific requesting other contracting body. NHS SBS and other contracting bodies utilising the Framework reserve the right to use any electronic portal during the life of the agreement. NHS SBS jointly developed a Framework Agreement with 365 Response, for use by including without limitation, the following UK, Isle of Man and Scottish bodies (and any future successors to these organisations); Public sector bodies, including any statutory and other successor organisations to any of the foregoing and in addition any other commissioners (whether alone or jointly with any other organisation), Providers and regulators of NHS Funded (either in whole or in part) Services including Clinical Commissioning Groups, NHS England (and all sub national offices including any body). In addition the following public sector bodies will be able to use the Framework: Central Government Departments, Executive Agencies and NDPBs (see <http://www.civilservice.gov.uk/jobs/Departments-NDPBs-AtoL/A-to-F.aspx> http://www.civilservice.gov.uk/Assets/PublicBodies2009_tcm6-35808.pdf <http://www.direct.gov.uk/en/DI1/Directories/A-ZOfCentralGovernment/index.htm>. National Health Service (NHS) bodies, including: Acute Trusts: <http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx> Clinical Commissioning Groups: <http://www.nhs.uk/servicedirectories/Pages/ClinicalCommissioningGroupsListing.aspx> Mental Health Trusts: <http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx> Ambulance Trusts: <http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx> Care Trusts: <http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx> NHS England: <http://www.nhs.uk/ServiceDirectories/Pages/NHSEnglandListing.aspx> Special Health Authorities: <http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx> other English NHS bodies: <http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx> Arms Length Bodies: <http://www.dh.gov.uk/en/Aboutus/OrganisationsthatworkwithDH/Armslengthbodies/Categorisationofarmslengthbodies/index.htm> The NHS Commissioning Board and other organisations involved in commissioning or overseeing General Practitioner services and clinical commissioning groups which will be responsible for commissioning most aspects of NHS care (or equivalent body/bodies established pursuant to legislation enacted as a result of, or in connection with, the White Paper, Equity and Excellence: Liberating the NHS published July 2010. GP Practices: <http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx>, and: <http://www.general-practitioners-uk.co.uk/> and any other provider of primary medical services: a) who are a party to any of the following contracts: —

General Medical Services (GMS), — Personal Medical Services (PMS), — Alternative Provider Medical Services (APMS) and/or

b) Commissioned by the NHS Commissioning Board or other organisations involved in commissioning or overseeing General Practitioner services, as described above. Social Enterprises: http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_119228.pdf Local Authorities: http://www.direct.gov.uk/en/DI1/Directory/LocalCouncils/AToZOfLocalCouncils/DG_AZ NHS Wales (National Health Service for Wales) including but not limited to: Welsh Health Boards, Primary care services — GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services: <http://www.nhsdirect.wales.nhs.uk/localservices/localhealthboards/> NHS Scotland (National Health Service for Scotland) including but not limited to: NHS Boards, Hospitals, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services: <http://www.show.scot.nhs.uk/organisations/index.aspx> NHS Northern Ireland (National Health Service for Northern Ireland) including but not limited to: Health and Social Care Trusts, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, social care services and community services, including those provided through community health centres and mental health services: <http://www.n-i.nhs.uk/> Local Authorities Police forces and other emergency services, including fire and rescue services, the maritime and coastguard agency and other rescue authorities (a list of police authorities and fire and rescue services can be found respectively at the following: <http://www.police.uk/> and <http://www.fireservice.co.uk/information/ukfrs> Educational establishments (i.e. schools maintained by local authorities, academies, city technology colleges; the Learning and Skills Council; further education establishments, and universities registered social landlords (RSLs), a list of such authorities being available at: <http://www.housingcorp.gov.uk/server/show/nav.489>) Registered charities, as detailed at <http://www.charity-commission.gov.uk> Devolved and other administrations with the British Isles, including those detailed at: (in the case of Scotland) <http://www.scotland.gov.uk/Home>, and <http://www.scottish.parliament.uk/>, (in the case of Wales) <http://new.wales.gov.uk/?lang=en> Her Majesty's prison service as detailed at www.hmprisonservice.gov.uk The Ministry of Defence as detailed at www.mod.uk Isle of Man Government Health/Public Services <http://www.gov.im/health/> Private sector entities in the UK and Isle of Man public services sector. This procurement exercise will be conducted on the EU supply eTendering portal at: <https://nhssbs.eu-supply.com> and an advert is also being published on Contracts Finder web site, <https://online.contractsfinder.businesslink.gov.uk>. Candidates wishing to be considered for this agreement must register their expression of interest and provide additional procurement specific information through this portal.

To register interest:

- 1) Go to 'Current Tender Opportunities' from the eTendering portal login page: <https://nhssbs.eu-supply.com>
- 2) Find the tender listed and click on the title. This will take you to the letter of invitation.
- 3) If you are not a registered user of EU Supply follow the 'On-line registration' link otherwise follow the 'Login' link and enter user-name and password.
- 4) Once logged in 'Accept' the invitation to register your interest in the opportunity. You will then be taken direct to the tender response screen.
- 5) Go to the 'Access Documents' folder on the response screen to view and download tender documentation.

Further guidance on how to access and respond to the opportunity is available in the 'Quick Guide for Suppliers' which is available for downloading from the main portal login page:

<https://nhssbs.eu-supply.com> (follow link: 'Quick Guide for Suppliers'). For any support in submitting your response please contact EU Supply Help-desk at support@eu-supply.com (Tel: +44 8008402050) quoting the tender ID number 21335. This opportunity has also been advertised on <https://online.contractsfinder.businesslink.gov.uk/>

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Precise information on deadline(s) for lodging appeals: The Contracting Authority will incorporate a minimum 10 Calendar day standstill period at the point information on the award of the contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the Contracting Authority before the contract is entered into. Such information should be requested from NHS SBS. If an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulations 2006 (SI 2006 No 5) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: NHS Shared Business Services Ltd

Postal address: 31 Broadway, Chandlers Point, Halyard Court

Town: Salford

Postal code: M50 2UW

Country: United Kingdom

E-mail: andrew_payne@nhs.net

Telephone: +44 1612123935

VI.5. Date of dispatch of this notice

29.9.2015