350597-2026 - Competition

Belgium – IT services: consulting, software development, Internet and support – Raamovereenkomst voor software Burgerzaken
OJ S 98/2026 22/05/2026
Contract or concession notice – standard regime - Change notice
Services - Supplies

1. Buyer

1.1. Buyer

Official name: C-smart dv
Email: aankoopcentrale@c-smart.be
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Raamovereenkomst voor software Burgerzaken
Description: Raamovereenkomst voor het leveren, implementeren, onderhouden en ondersteunen van software voor burgerzaken
Procedure identifier: fbbe4251-707f-4067-988b-507dd5893dd4
Internal identifier: CSMRTBUZA26_1
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Additional nature of the contract: Supplies
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Country: Belgium
Anywhere in the given country

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: CSMRTBUZA26_1 - 1

Description: Raamovereenkomst voor het leveren, implementeren, onderhouden en ondersteunen van software voor burgerzaken
Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services
Additional nature of the contract: Supplies
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country: Belgium
Anywhere in the given country

5.1.3. Estimated duration

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2
Other information about renewals: zie opdrachtdocument

5.1.6. General information

Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://www.publicprocurement.be/publication-workspaces/983a9d00-5ce1-4d56-88ab-b70577e43e44/documents
Ad hoc communication channel:
URL: https://www.publicprocurement.be/publication-workspaces/983a9d00-5ce1-4d56-88ab-b70577e43e44/forum

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/983a9d00-5ce1-4d56-88ab-b70577e43e44/general
Languages in which tenders or requests to participate may be submitted: Dutch
Electronic catalogue: Not allowed
Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required
Deadline for receipt of requests to participate: 12/06/2026 09:55:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed

Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:
Framework agreement, with reopening of competition
Maximum number of participants: 3
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad van State
Information about review deadlines: Overeenkomstig artikel 23 van de Wet van 17 juni 2013 moet dit beroep worden ingesteld binnen een termijn van 15 dagen te rekenen vanaf de kennisgeving van de bestreden beslissing.

8. Organisations

8.1. ORG-0001

Official name: C-smart dv
Registration number: 0219395192_1045
Postal address: Cipalstraat 3
Town: Geel
Postcode: 2440
Country subdivision (NUTS): Arr. Turnhout (BE213)
Country: Belgium
Email: aankoopcentrale@c-smart.be
Telephone: +32 14576158
Internet address: http://www.c-smart.be
Buyer profile: https://www.publicprocurement.be/bda?organisationIds=1045&includeOrganisationChildren=true
Roles of this organisation:
Buyer

8.1. ORG-0002

Official name: FOD Beleid en Ondersteuning
Registration number: BE001
Postal address: Simon Bolivarlaan 30, bus 1
Town: Brussel
Postcode: 1000
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: revise@publicprocurement.be
Telephone: +32 2 740 80 00
Internet address: https://bosa.belgium.be
Roles of this organisation:
TED eSender

8.1. ORG-0003

Official name: Raad van State
Registration number: 0931814266

Town: Brussel
Postcode: 1040
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Roles of this organisation:
Review organisation

10. Change

Version of the previous notice to be changed: fea7ea0f-9e6c-47a1-ada3-089de8b12327-01
Main reason for change: Information updated
Description: De aanbestedende overheid stelt vast dat de selectieleidraad op een aantal punten onduidelijkheden, inconsistenties en onnauwkeurigheden bevat met betrekking tot: • de beoordeling van referenties; • de financiële selectiecriteria; • de op te vragen documenten bij kandidaatstelling; • en de formulering van bepaalde selectievereisten. Om de transparantie, coherentie en rechtszekerheid van de procedure te waarborgen, worden de onderstaande rechtzettingen aangebracht.

10.1. Change

Section identifier: LOT-0001
The procurement documents were changed on: 20/05/2026

Notice information

Notice identifier/version: f2608c9e-7198-4fd2-aa20-f73639be06aa - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 20/05/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Notice dispatch date (eSender): 20/05/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Dutch
Notice publication number: 350597-2026
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Publication date: 22/05/2026