

350601-2026 - Competition

Norway – Software package and information systems – Digital cleaning system

OJ S 98/2026 22/05/2026

Contract or concession notice – standard regime

Supplies - Services

1. Buyer

1.1. Buyer

Official name: IKT Nordhordland kommunalt oppgåvefelleskap

Email: btv@iktnh.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Digital cleaning system

Description: IKTNH shall hold a tender contest for a digital cleaning system. We consider all participating municipalities in this joint procurement to be a joint tender competition. The municipalities of Alver, Aurland, Austrheim, Austevoll, Fedje, Gulen, Masfjorden, Modalen, Osterøy, Samnanger, Vaksdal and Sveio have established a joint ICT operations company, IKT Nordhordland municipal co-operation (IKTNH). IKTNH has entered into operational cooperation with Etne, Tysnes and Vindafjord. These municipalities have entered into a contract for co-procurement with IKTNH in this tender competition. This enquiry is mainly for: - Procurement of a digital cleaning system. The procurement shall ensure future orientated systems for the municipalities in the cooperation, as well as to the greatest possible degree contribute to simplifying, improving and digitising work processes connected to cleaning in buildings for the municipalities. The offered system must be in continual development and give users access to new versions and functionality. This also applies for the national joint components. The municipalities shall be offered new technologies as and when they become available and interesting. The functionality shall be available after the simplest possible price model that does not limit development, and with the greatest possible integration between different services and technologies. It is also a requirement that the system and the agreement, in all relevant areas, support an ever closer cooperation between the different municipalities and any new municipalities that become part of the cooperation. The tenderer shall contribute to the municipalities' work for sharing competence, training and experience exchange between the municipalities in the entire process. We require that the tenderer actively contributes to achieving all our aims. See the tender documentation for further information on the competition.

Procedure identifier: 5e5ee33d-5905-4c12-adf1-154a48201a41

Internal identifier: IKTNH - 02/2026

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48219300 Administration software package, 48311100

Document management system, 48332000 Scheduling software package, 48333000 Contact management software package, 48421000 Facilities management software package, 72260000 Software-related services, 72268000 Software supply services, 72310000 Data-processing services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 4 500 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

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5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 8 Years

5.1.4. Renewal

Maximum renewals: 2

5.1.5. Value

Estimated value excluding VAT: 4 500 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD), Notice

Criterion: Enrolment in a trade register

Description of selection criterion: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criterion: Financial ratio

Description of selection criterion: For financial key figures stated in the notice or in the procurement documents, the tenderer declares that the actual value(s) of the requested key figures are as follows:

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price and Total Economy

Description: Prices and total economy for all parts of the deliveries as well as any operation, support, licence and maintenance costs.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Technical solution and functionality

Description: • The delivery's fulfilment of the need for functionality/quality in the system, Annex 1 • User friendliness/user interface • The tenderer's assignment comprehension for all parts of the delivery.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Plans, delivery and operation/support

Description: Complete project and delivery plans, Training programme for the delivery, Complete SLA for operation and support.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=454794&TID=200415534&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=454794&TID=200415534&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Deadline for receipt of requests to participate: 23/06/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered

employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Hordaland Tingrett

Information about review deadlines: 26/10/2026

Organisation providing more information on the review procedures: IKT Nordhordland kommunalt oppgåvefelleskap

8. Organisations

8.1. **ORG-0001**

Official name: IKT Nordhordland kommunalt oppgåvefelleskap

Registration number: 923 971 890

Postal address: Hagellia 6

Town: Isdalstø

Postcode: 5914

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Contact point: Bjørn Tore Vaktskjold

Email: btv@iktnh.no

Telephone: +47 99523145

Internet address: <https://iktnh.no/>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/240791>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1. **ORG-0002**

Official name: Hordaland Tingrett

Registration number: Hordaland Tingrett

Department: Hordaland Tingrett

Postal address: Postboks 7412

Town: Bergen

Postcode: 5020

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 3d8070a7-a553-402e-92f6-84f110e0a21d - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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