

**United Kingdom-London: IT services: consulting, software development, Internet and support  
OJ S 142/2020 24/07/2020  
Contract award notice  
Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Sarah Bonnell School  
Postal address: Deanery Road  
Town: London  
NUTS code: UKI41 Hackney and Newham  
Postal code: E15 4LP  
Country: United Kingdom  
Contact person: Lucy Gittins  
E-mail: [tenders@minervapcs.com](mailto:tenders@minervapcs.com)  
Telephone: +44 1256467107

**Internet address(es):**

Main address: <https://www.sarahbonnell.com/>

**I.4. Type of the contracting authority**

Other type: Educational Institue

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Sarah Bonnell School — ICT Managed Services  
Reference number: MPN-10138

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

This is the ICT managed service tender for Sarah Bonnell School. The School requires a contract to undertake the ICT managed service in accordance with good practice so as to provide a high service standard throughout the school for the benefit of staff and pupils, the local community and any visitors to the site. Complete information regarding the service requirement at the School can be found via the tender documents, specifically at Appendix 7.1 — Statement of requirements. All key milestones are also detailed in the documentation.

### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 506 000,00 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: UKI41 Hackney and Newham

Main site or place of performance: Deanery Road, London, E15 4LP.

### **II.2.4. Description of the procurement**

This is the tender process for the ICT managed service tender for Sarah Bonnell School. The school requires an ITIL or equivalent (e.g. FITS) based ICT managed service encompassing the following core functions:

- strategic management and planning,
- programme and project management,
- project development works,
- contract and relationship management,
- network and infrastructure management,
- network administration,
- security management,
- provision of service desk,
- provision of on site staffing,
- desktop support and maintenance,
- problem resolution,
- hardware fix (in conjunction with manufacturer warranty, etc.).

This includes support of all legacy equipment:

- software installation, configuration and management;
- change management and implementation;
- disaster recovery.

TUPE is expected to apply and the relevant information is included in the tender documentation.

### **II.2.5. Award criteria**

Quality criterion - Name: All criteria are stated only in the procurement documents / Weighting: 65

Price - Weighting: 35

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Restricted procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 045-107626](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** Sarah Bonnell School

**Title:**

Sarah Bonnell School — ICT Managed Services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

18/06/2020

##### **V.2.2. Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Sweethaven Computers Ltd

Postal address: Sweethaven House, Trehaven Parade

Town: Woodhatch

NUTS code: UKJ26 East Surrey

Postal code: RH2 7LL

Country: United Kingdom

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 550 000,00 GBP

Total value of the contract/lot: 506 000,00 GBP

## **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Please refer to Section VI.4.3

Town: Please refer to Section VI.4.3

Country: United Kingdom

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Sarah Bonnell School incorporated a standstill period at the point information on the award of the contract was communicated to tenderers. That notification provided full information on the award decision. The standstill period, which was for a minimum of 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Sarah Bonnell School

Postal address: Deanery Road

Town: London

Postal code: E15 4LP

Country: United Kingdom

##### **VI.5. Date of dispatch of this notice**

21/07/2020