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**United Kingdom-Hull: Community health services  
2021/S 015-035122**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: Humber Teaching NHS Foundation Trust

Postal address: Willerby Hill, Beverley Rd, Willerby

Town: Hull

NUTS code: UKE11 Kingston upon Hull, City of

Postal code: HU10 6ED

Country: United Kingdom

Contact person: Mark Turner

E-mail: [mturner10@nhs.net](mailto:mturner10@nhs.net)

Telephone: +44 7872988994

**Internet address(es):**

Main address: <http://www.humber.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Crisis Pad

Reference number: HTFT/360/2020

**II.1.2) Main CPV code**

85323000 Community health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

This service offers people experiencing crisis or distress access to a calm, safe, environment providing emotional and practical support/therapeutic interventions and where necessary, rapid access to a suitably qualified practitioner who can assess their needs. The service operates outside of normal work hours.

**II.1.6) Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 642 154.30 EUR

II.2) **Description**

II.2.2) **Additional CPV code(s)**

85000000 Health and social work services

II.2.3) **Place of performance**

NUTS code: UKE11 Kingston upon Hull, City of

II.2.4) **Description of the procurement:**

This service offers people experiencing crisis or distress access to a calm, safe, environment providing emotional and practical support/therapeutic interventions and where necessary, rapid access to a suitably qualified practitioner who can assess their needs. The service operates outside of normal work hours.

Service aim:

- to improve support for people experiencing a mental health crisis out of usual working hours;
- to support crisis resolution through brief treatment interventions and techniques that will deliver self-care;
- to reduce the number of hospital admissions due to the lack of alternative support out of hours.

This is achieved by:

- providing a facility to operate a service between the hours of 6 p.m. and 2 a.m. 7 days a week and 365 days a year including Bank and Public Holidays;
- supporting the service with access to appropriately qualified staff who can effectively triage and signpost people/carers to the scheme through the Rapid Response Service;
- implement skills/competency based training and support to volunteers and staff involved in delivering the service.

The successful organisation will provide support to people experiencing a mental health crisis or distress through support staff and possibly volunteers. They will be supported by the Rapid Response Service (RRS) where required and appropriate. All referrals will be triaged through the RRS. The Crisis Pad physical facility is provided by the Trust and is open to people in the Hull and East Riding area.

Value of contract: maximum contract value 132 000 per annum

Term: 4 years with 1 year with possible extension

How to express interest in this tender:

1) Register your company on the eSourcing portal (this is only required once)

— browse to the eSourcing Portal: <https://in-tendhost.co.uk/noecpc> and click the link to register;

— enter your correct business and user details;

— Note: your username will be the email address you have entered;

— you will also then shortly receive an email confirmation.

2) Once registered access the site and from the Home page hover over 'Tenders' on the tool bar and select 'current tenders' from the drop down options.

3) Express interest in the tender you are interested in:

— select 'Express Interest' within the tender details (located at the bottom of the synopsis). On doing so, you will instantly have access to the tender management area for that tender. Any available documentation will be available via the various relevant tabs. You can access this area at any point by logging in, navigating to 'My Tenders' and selecting 'View Details'.

4) Responding to the tender:

— There will be a tab allocated to any tender stage (e.g. PQQ and/or ITT). Under the 'My Tender Return' area, you will be required to complete any mandatory questionnaires and upload any requested documentation. You

can now use the 'Correspondence' function to communicate with the buyer and seek any clarification (any clarifications will be found within the 'Clarifications' tab).

— Note the deadline for completion, then follow the onscreen instructions to complete and submit your response.

— There may be a mixture of online and offline actions for you to perform (there is detailed online help available).

You must then submit your reply using the 'Submit Response' button at the bottom of the page. If you require any further assistance please consult the online help, or contact the In-Tend Support Desk. Alerts will be sent to your request email addresses when any correspondence, alterations or clarifications are issued.

The standards and criteria are available in the ITT documents available as indicated above.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 165-401577](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Title:**

Crisis Pad

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

18/01/2021

V.2.2) **Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: HEY Mind  
Postal address: Wellington House, Beverlery Rd, HU3 1YA  
Town: Hull  
NUTS code: UKE11 Kingston upon Hull, City of  
Country: United Kingdom  
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 642 154.30 GBP

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Humber Teaching NHS Foundation Trust  
Postal address: Willerby Hill, Beverley Rd, Willerby  
Town: Hull  
Postal code: HU10 6ED  
Country: United Kingdom

VI.5) **Date of dispatch of this notice:**

19/01/2021