

United Kingdom-Staines: Repair and maintenance services

OJ S 172/2017 08/09/2017

Contract notice

Works

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Hanover Housing Association

Postal address: Hanover House, 1 Bridge Close

Town: Staines

NUTS code: UK United Kingdom

Postal code: TW18 4TB

Country: United Kingdom

Contact person: Fiona Lowe

E-mail: hanover@echelonconsultancy.co.uk

Telephone: +44 7903788645

Internet address(es):

Main address: <http://www.hanover.org.uk/>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/45191>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=21505&B=ECHELON

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=21505&B=ECHELON

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Domestic Heating Contracts.

Reference number: Ech798_2

II.1.2. Main CPV code

50000000 Repair and maintenance services

II.1.3.

Type of contract

Works

II.1.4. Short description

Hanover is seeking expressions of interest from suitably qualified and experienced suppliers to undertake Domestic Heating works across 6 Contracts:

- Lot 1 — Package 2a: Domestic Heating Installations (North Area),
- Lot 2 — Package 2a: Domestic Heating Installations (East Area),
- Lot 3 — Package 2a: Domestic Heating Installations (South Area),
- Lot 4 — Package 2a: Domestic Heating Installations (West Area),
- Lot 5 — Package 2b: Domestic Heating Servicing and Breakdowns (North and East Area),
- Lot 6 — Package 2b: Domestic Heating Servicing and Breakdowns (South and West Area).

These will be 10-year JCT MTC 2016 (as amended) Contracts. The Domestic Heating Systems comprise primarily gas but also unvented electric cylinders and air source heat pumps. Hanover is proactively exploring renewable energy and fuel switch solutions, which may be introduced across parts or all of its stock over the 10-year term.

II.1.5. Estimated total value

Value excluding VAT: 19 950 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

- No single bidder can be awarded a Servicing/Breakdown and an installation Contract within the same/overlapping geographical area.
 - No bidder may be awarded more than two Lots for package 2a (Heating Installations).
- Please refer to the SQ for a full matrix of Lot award combinations and the methodology by which Lots will be awarded.

II.2. Description

II.2.1. Title

Lot 1 — Package 2a: Domestic Heating Installations (North Area)

Lot No: 1

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating

installations, 51110000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North England.

II.2.4. Description of the procurement

Procurement of a 10-year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver full and partial domestic heating installations and fuel switches across approximately 1288 properties in Hanover's North region.

Activities required under this contract to support the installation of domestic heating systems include appraisal of suitable domestic heating options, design services, application and management of applicable grants or other funding sources available and management of easements and wayleaves.

Between 5 and 8 suppliers will be invited to Tender following short listing at SQ stage.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 2 950 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5Maximum number: 8Objective criteria for choosing the limited number of candidates:

As set out in the procurement documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2 — Package 2a: Domestic Heating Installations Contract (East Area)

Lot No: 2

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other

gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKH East of England

Main site or place of performance: East of England.

II.2.4. Description of the procurement

Procurement of a 10-year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver full and partial domestic heating installations and fuel switches across approximately 1100 properties in Hanover's East region.

Activities required under this contract to support the installation of domestic heating systems include appraisal of suitable domestic heating options, design services, application and management of applicable grants or other funding sources available and management of easements and wayleaves.

Between 5 and 8 suppliers will be invited to Tender following short listing at SQ stage.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 2 360 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5 Maximum number: 8 Objective criteria for choosing the limited number of candidates:

As set out in the procurement documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 3 — Package 2a: Domestic Heating Installations (South Area)

Lot No: 3

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKJ South East (England)

Main site or place of performance: South of England.

II.2.4. Description of the procurement

Procurement of a 10-year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver full and partial domestic heating installations and fuel switches across approximately 1065 properties in Hanover's South region.

Activities required under this contract to support the installation of domestic heating systems include appraisal of suitable domestic heating options, design services, application and management of applicable grants or other funding sources available and management of easements and wayleaves.

Between 5 and 8 suppliers will be invited to Tender following short listing at SQ stage.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 640 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5 Maximum number: 8 Objective criteria for choosing the limited number of candidates:

As set out in the procurement documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 4 — Package 2a: Domestic Heating Installations (West Area)

Lot No: 4

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKG West Midlands (England)

Main site or place of performance: West of England.

II.2.4. Description of the procurement

Procurement of a 10 year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver full and partial domestic heating installations and fuel switches across approximately 1000 properties in Hanover's West region.

Activities required under this contract to support the installation of domestic heating systems include appraisal of suitable domestic heating options, design services, application and management of applicable grants or other funding sources available and management of easements and wayleaves

Between 5 and 8 suppliers will be invited to Tender following short listing at SQ stage.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5Maximum number: 8Objective criteria for choosing the limited number of candidates:

As set out in the procurement documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 5 — Package 2b: Domestic Heating Servicing and Breakdowns (North and East Area)

Lot No: 5

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North and East Areas of England.

II.2.4. Description of the procurement

Procurement of a 10 year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver servicing, maintenance and responsive repair services to domestic heating systems within properties in Hanover's North and East regions.

The Contract will require a fully inclusive (3 star) gas system service and maintenance provision with a 24/7, 365 response service for breakdowns, and servicing requirements for a range of other domestic heating sources including electric unvented cylinders and air source heat pumps.

At the time of this notice, there are 2385 properties with gas heating, 657 properties with electric unvented cylinders and 61 properties with domestic air source heat pumps, but this may be subject to change during the life of the Contract.

Between 5 and 8 suppliers will be invited to Tender following short listing at SQ stage.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 5 500 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5 Maximum number: 8 Objective criteria for choosing the limited number of candidates:

As set out in the procurement documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 6 — Package 2b: Domestic Heating Servicing and Breakdowns (South and West Area)
Lot No: 6

II.2.2. Additional CPV code(s)

09332000 Solar installation, 39721410 Gas appliances, 39721411 Gas heaters, 42160000 Boiler installations, 42511000 Heat-exchange units and machinery for liquefying air or other gases, 42511110 Heat pumps, 44161100 Gas pipelines, 44620000 Central-heating radiators and boilers and parts, 45231220 Construction work for gas pipelines, 45231223 Gas distribution ancillary work, 45232141 Heating works, 45333000 Gas-fitting installation work, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery, 50510000 Repair and maintenance services of pumps, valves, taps and metal

containers, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50700000 Repair and maintenance services of building installations, 50710000 Repair and maintenance services of electrical and mechanical building installations, 50711000 Repair and maintenance services of electrical building installations, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 51100000 Installation services of electrical and mechanical equipment, 51110000 Installation services of electrical equipment, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services

II.2.3. Place of performance

NUTS code: UKJ South East (England)

Main site or place of performance: South and West of England.

II.2.4. Description of the procurement

Procurement of a 10 year Contract based on the JCT MTC 2016 (as amended) form Contract to deliver servicing, maintenance and responsive repair services to domestic heating systems within properties in Hanover's South and West regions.

The Contract will require a fully inclusive (3 star) gas system service and maintenance provision with a 24/7, 365 response service for breakdowns, and servicing requirements for a range of other domestic heating sources including electric unvented cylinders and air source heat pumps.

At the time of this notice, there are 2094 properties with gas heating, 613 properties with electric unvented cylinders and 32 properties with domestic air source heat pumps, but this may be subject to change during the life of the Contract.

Between 5 and 8 suppliers will be invited to Tender following short listing at SQ stage.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 4 500 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5 Maximum number: 8 Objective criteria for choosing the limited number of candidates:

As set out in the procurement documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

As set out in the procurement documents.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

As set out in the procurement documents.

Minimum level(s) of standards possibly required:

As set out in the procurement documents.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

As set out in the procurement documents.

Minimum level(s) of standards possibly required:

As set out in the procurement documents.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As set out in the procurement documents.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 06/10/2017 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 30/10/2017

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6.

Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The Contracting Authority reserves the right to cancel the procurement and not to proceed with the long-term Contract(s) at any stage of the procurement process. The Contracting Authority also reserves the right not to award a Contract. The Contracting Authority nor any person on whose behalf of whom this procurement is undertaken is to be liable for any costs incurred by those expressing an interest or tendering for this Contract. Hanover will be providing an opportunity for all interested Suppliers to attend a briefing session at the Birmingham Marriott Hotel, Five Ways, Birmingham, B16 8SJ between 10:00 and 12:00 noon. The purpose of this briefing will be to provide an introduction to Hanover as well as an overview of the procurement process and the objectives of the procurement exercise. There will also be an opportunity to raise any queries you may have. Suppliers must register in advance in order to attend. Details are available on the EU Supply procurement portal.

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court of England and Wales

Postal address: The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: High Court of England and Wales

Postal address: The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

In accordance with Regulation 55, 87 and Chapter 6 of the Public Contracts Regulations 2015.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Cabinet Office

Postal address: 70 Whitehall

Town: London

Postal code: SW1A 2AS

Country: United Kingdom

VI.5. Date of dispatch of this notice

06/09/2017